

## Volume I

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## PRESIDENT'S MESSAGE

We would like to welcome you to Everest University, whose location provides a friendly, small-campus atmosphere where our dedicated staff can take a personal interest in the progress of each student. This caring attitude, combined with progressive curricula from diplomas to associate and bachelor's degrees to graduate-level programs, affords our students a meaningful higher education experience, as well as effective preparation for a wide variety of careers.

Obtaining a college education gives our graduates a competitive edge in their career field and will make the difference when they are considered for professional advancement. Our programs are designed for employment in the state of Florida as well as other progressive areas throughout the country.

Our goal is to provide our students with quality instruction, a sense of professional responsibility, a desire for lifelong learning, and the essential skills and abilities to qualify them for their chosen career.

Building on the traditions of Tampa College (the oldest business college in Florida, founded in 1890), we have made every effort to fulfill our obligations to those who have entrusted their educational and career goals to Everest University. Therefore, we invite all interested parties to visit our campus and review our wide variety of programs. Our experienced admissions officers will assist in the important process of identifying the program best suited for the candidate's special interests, talents, and goals.

Benjamin Franklin once said, "If a man empties his purse into his head, no man can take it away from him." An investment in knowledge always pays the best interest.

Sincerely,


Michael Schwam, Campus President
Everest University - Lakeland

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## ABOUT EVEREST UNIVERSITY

## ZENITH EDUCATION GROUP

Everest University is part of the Zenith Education Group, a nonprofit provider of career school training. Above all, we are driven to promote the long-term success of our graduates-measured in strong program completion and job placement rates. As the largest nonprofit career college system in America, we are working to help our students access the high-quality education necessary to enter into prosperous and fulfilling careers.

## THE ZENITH COMMITMENT TO STUDENTS

At Zenith Education Group, we are committed to operating with integrity and complying with laws, regulations, accreditation standards, polices and our company values. Upholding these commitments is essential to fulfilling our mission to help students succeed in their pursuit of an educational experience that prepares them for the workforce.

We commit to:

- Tell the truth about
o Educational program content
o Instructor qualifications
o Program enrollment requirements
o Cost of education
o Educational program financing options and obligations
o Program completion rates
o Verifiable and accessible job placement and salary information
o Projected lifetime earnings versus the cost of the student's education
- Be transparent with our students, each other, our regulators and the public regarding our
o Ethical standards
o Commitment to students
o Program objectives and outcomes
o Marketing and student recruiting initiatives and materials
o Ongoing support for students' educational goals
o Accreditation and regulatory compliance
- Provide marketing and recruiting information and materials that are
o Clearly written and understandable
o Focused on the prospective student's career goals
o Presented to suitable student prospects
o Honest about the student's responsibilities that lead to completion and placement
o Respectful of competing schools' programs
- Be innovative through
o Fostering an environment that supports creative educational approaches in support of program objectives and outcomes
o Engaging our students and faculty in creating "learning laboratories" to test dynamic career education concepts
o Continually learning and improving upon our innovative approaches
o Reinvesting materially in enhancing student programs
o Providing the student an affordable education
- Develop transformative education models based on meaningful collaboration with
o Students
o Employees
o Employers
o Educators
o Program Advisory Committees
o Thought Leaders, Foundations and other Engaged Communities


## MISSION

The mission of the institution is to provide a high-quality educational experience to qualified undergraduate and graduate students through the delivery of traditional and online career-oriented diploma, associate's, bachelor's and master's degree programs delivered through a personalized teaching and learning environment that is designed to support students' personal and professional career development.

In support of its mission, Everest has adopted the following goals:

- Academics - To provide challenging and relevant accredited programs in a variety of career-oriented disciplines, incorporating effective educational methodologies, modern technology, and traditional and
alternative instructional delivery systems, characterized by effective teaching and a student-centered atmosphere.
- Educational Support Services - To provide a variety of programs and services that support its educational goals and purpose, are consistent with student needs, encourage student success, enhance diversity, and improve the quality of life for students.
- Enrollment - To manage the controlled growth of a diverse student body through the use of effective and ethical recruitment and retention methods and initiatives, and to support the quality of educational opportunities for all students, while meeting the school's fiscal needs.
- Business and Finance - To manage and increase resources in accordance with sound business practices, regulatory standards, and applicable laws.
- Physical Resources - To ensure that the physical resources, including buildings and equipment, are adequate to serve the needs of the institution, support its purpose, and contribute to an atmosphere for effective learning.
- Continuous Improvement - To continuously improve the quality of programs and services to meet the needs of its students, communities, and other key stakeholders.


## SCHOOL HISTORY AND FACILITIES

The Lakeland campus was formerly known as Tampa College. Founded in 1890, Tampa College is the oldest business college in the state. It became Florida Metropolitan University in 1996 and ultimately Everest University in 2007.

The Lakeland campus is located at 995 E. Memorial Blvd., Suite 110, in Lakeland, Florida. This facility encompasses 30,428 square feet and includes a library, a lobby, classrooms, medical and computer laboratories, staff and faculty offices, storage areas, and lounges for both students and employees.

The school, the facility it occupies and the equipment it uses comply with all federal, state and local ordinances and regulations, including those related to fire safety, building safety and health.

## LIBRARY

The library is designed to support the programs offered at the campus. Students and faculty have access to a wide variety of resources such as books, periodicals, computers and on-line resources to support its curriculum. The library is staffed with trained professionals to assist in the research needs of students and faculty, and it is conveniently open to accommodate class schedules.

## ACCREDITATION, LICENSURE AND APPROVALS

- Everest University is accredited by the Accrediting Council for Independent Colleges and Schools to award diplomas, associates, and bachelor's degrees. The Accrediting Council for Independent Colleges and Schools (ACICS) is listed as a nationally recognized accrediting agency by the United States Department of Education and is recognized by the Council for Higher Education Accreditation. The Accrediting Council for Independent Colleges and Schools is located at 750 First Street, NE, Suite 980, Washington, D.C. 20002-4223; (202) 336-6780.
- The Medical Assistant diploma program is accredited by the Commission on Accreditation of Allied Health Education Programs (www.caahep.org) upon the recommendation of the Medical Assisting Education Review Board (MAERB).
- Everest University, Lakeland, an additional location of the North Orlando campus, is licensed by means of accreditation by the Commission for Independent Education, Florida Department of Education, 325 West Gaines Street, Suite 1414, Tallahassee, FL 32399-0400, (888) 224-6684. (License \#2626)
- Assigned School by the National Certification Board of Therapeutic Massage \& Bodywork (NCBTMB).
- The Massage Therapy program is approved by the Florida Board of Massage Therapy.
- Approved for the training of Veterans and eligible persons under the provisions of Title 38, United States Code.
- Authorized under federal law to enroll nonimmigrant alien students.


## MEMBERSHIPS

- Member, Florida Association of Postsecondary Schools and Colleges.

Copies of accreditation, approval and membership documentation are available for inspection at the campus.
Please contact the Campus President to review this material.

## GAINFUL EMPLOYMENT DISCLOSURES

For more information about our graduation rates, the median debt of students who completed the program and other important information, please visit our website at www.everest.edu/disclosures.

## ADMISSIONS INFORMATION

All admissions materials, including program disclosures and enrollment agreements are presented in English only, since all programs are taught in English. Each admissions representative conducts interviews with prospective enrollees in English only as the method to determine that the prospective enrollee understands and can function in English. We do not make any accommodations to present materials or instruct courses in any other language.

## REQUIREMENTS AND PROCEDURES

- High school diploma or a recognized equivalent such as the GED is required for admittance. Applicants will be required to sign an "Attestation Regarding High School Graduation or Equivalency" indicating they meet the school's requirements for admission.
- High school seniors who are accepted on a conditional basis must sign an "Attestation Regarding High School Graduation or Equivalency" following graduation and prior to starting classes.
- All applicants will be required to submit one of the following:

1. Completed Attestation regarding high school graduation or equivalency or
2. Proof of High School graduation (POG) (i.e. copy of diploma or transcript) or
3. Proof of a recognized equivalency certificate (GED) or other equivalent documentation.

- Applicants are informed of their acceptance status shortly after all required information is received and the applicants' qualifications are reviewed.
- Upon acceptance into the school, applicants who are enrolling will complete an enrollment agreement.
- Students may apply for entry at any time. Students are responsible for meeting the requirements of the catalog in effect at the time of enrollment.
- Re-entry students are subject to all program requirements, policies, and procedures as stated in the school catalog in effect at the time of re-entry. All re-entering students must sign a new enrollment agreement.


## PROGRAM SPECIFIC ADMISSIONS REQUIREMENTS

## CRIMINAL BACKGROUND CHECK

- Students enrolled in certain programs may be subject to a criminal background check prior to enrollment to ensure they are qualified to meet occupational or employment requirements, clinical or internship/externship placement requirements or licensure standards for many programs, including but not limited to those in the allied health or criminal justice fields.
- Enrollment for students may not be granted when the background check identifies a conviction, pending case, or unresolved deferral/diversion for any felonies or misdemeanors.
- A student's inability to obtain criminal background clearance may prohibit opportunities for program completion and job placement. It is the student's responsibility to contact the agency to verify conditions. The school cannot contact the background check agency.
- All students re-entering a program requiring a criminal background check, shall be required to complete a Criminal Background Attestation, attesting that they do not have a criminal background that would preclude them from obtaining licensure, externship or placement in their desired career field.


## Massage Therapy Diploma Program

- Applicants must reach 18 years of age on or prior to the expected date of graduation.
- Applicants must pass a criminal background check and complete a student disclosure form.


## Pharmacy Technician Diploma Program

- Applicants must reach 18 years of age on or prior to the expected date of graduation.
- Students must meet with the Program Director in their first term.


## Associate in Science, Applied Management Program

- Applicants must have successfully completed a diploma or certificate program from an accredited postsecondary institution.


## Bachelor of Science, Applied Management Program

- Applicants must have successfully completed an accredited certificate, diploma, AS, or AAS degree in a field of applied science from an accredited post-secondary institution.


## ACADEMIC SKILLS ASSESSMENT

All students are required to go through the institution's assessment process. Students may be exempt from the assessment test if they provide official composite score of at least 15 on the ACT, a combined score on reading and
math of at least 700 on the SAT, or proof of successful completion of a minimum of 36.0 quarter hours or 24.0 semester hours of earned college credit at an accredited postsecondary institution. As part of the enrollment process, assessment testing is required for students entering degree programs. Enrollees take the SLE assessment. If a student scores 12 or more, the student will proceed with standard coursework. If a student scores 9 to 11 , it is recommended that the student attends math tutoring. If the score is 8 or below, it is recommended that the student attends tutoring to strengthen his/her skills in both English and Math.

## INTERNATIONAL STUDENTS ADMISSIONS REQUIREMENTS

- Provide a certified secondary school transcript or high school diploma as defined by the student's country of origin.
- Provide proof of English proficiency (if the student's first language is not English, an official test score on an approved English proficiency test is required).
- Proof of financial ability to meet expenses. Such evidence may be one of the following:
a. Bank letter verifying student's available funds (self-sponsoring).
b. Bank letter verifying sponsor's available funds if sponsor is not a citizen or a legal permanent resident of the U.S.
c. Form I-134 if sponsor is a citizen or legal permanent resident of the U.S.
d. If the applicant is sponsored by his/her home country, a statement of sponsorship.
- Be eligible for a student visa (F-1 or M-1).
- Enroll as a full time student (for undergraduates, at least 12 quarter credit hours; for graduate students at least 8 quarter credit hours; for Intensive English students and modular program students, at least 18 clock hours of attendance per week).
- Pay the required minimum tuition deposit.
- Pay the non-refundable SEVIS processing fee to the Department of Homeland Security.
- International students must meet the same programmatic entrance requirements as domestic students.

Note: M-1 students may not enroll in online courses. F-1 students may enroll in no more than one (1) online course per term.

## English Proficiency

All international students whose first language is not English must provide proof of English proficiency. English proficiency may be established by providing documentation of one of the following:

- Passing score on an English skills assessment test (see below)
- Graduation from an American/International high school program where the curriculum is taught in English
- Graduation from a high school in the U.S. as an exchange student
- Graduation from a high school in a country where English is the official language

The acceptable skills assessment tests for diploma and undergraduate programs are the Test of English as a Foreign Language (TOEFL), the Michigan English Language Assessment Battery (MELAB), the International English Language Testing System Exam (IELTS), and the English Language School Center (ELS) test. The required passing score on each test is as follows:

| Test: | TOEFL | MELAB | IELTS | ELS |
| :---: | :---: | :---: | :---: | :---: |
| Score: | 45 Internet Based <br> 133 Computer Based <br> 450 Paper Based | 60 | 5.0 | Completion of Level <br> 107 |

## ONLINE COURSE REQUIREMENTS

Online courses are offered at the campus through the Online Division of Zenith using the eCollege platform via the Internet. Online courses have the same course objectives and outcomes as courses taught on-ground, although more individual focus and initiative is required to successfully master the material. Online courses are designated on the class schedule so students register during the normal registration period. To maximize success within the online courses, students must have available to them a computer with a system profile that meets or exceeds the following:

## Windows Systems

Windows 7, XP, or Vista
56K modem or higher
Sound Card \& Speakers
Firefox, Chrome, or Microsoft Internet Explorer
Mac Systems
Mac OS X or higher (in classic mode)

56K modem or higher
Sound Card \& Speakers
Apple Safari, Chrome, Firefox
In addition, students taking online courses must:

- Check quarterly to make sure they are maintaining the correct systems profile;
- Have Internet access and an established email account;
- Verify email account/address with Online Coordinator at the time of registration each quarter;
- Commence online course work as soon as students have access to the courses;
- Participate in classes and complete learning and graded activities weekly throughout the course.


## ACADEMIC POLICIES

## EVEREST REGULATIONS

Each student is given the school catalog, which sets forth the policies and regulations under which the institution operates. It is the responsibility of the student to become familiar with these policies and regulations and to comply accordingly. Ignorance of or lack of familiarity with this information does not serve as an excuse for noncompliance or infractions.

Everest reserves the right to change instructors, textbooks, accreditation, schedules, or cancel a course or program for which there is insufficient enrollment. The student will receive a full refund for courses or programs that are cancelled. The school also reserves the right to change course curricula, prerequisites and requirements upon approval by the school's accrediting agency and state licensing board.

## DEFINITION OF CREDIT

Everest awards credit in the form of quarter credits. One quarter credit is equivalent to a minimum of 10 class hours of theory or lecture instruction, a minimum of 20 hours of supervised laboratory instruction, or a minimum of 30 hours of externship practice.

Financial aid is administered as a clock-hour program for Massage Therapy.

## OUT OF CLASS ASSIGNMENTS

- Students in degree programs should expect to spend approximately two hours outside of class completing homework for every hour of in class lecture.
- Students in diploma programs will be expected to complete assigned homework and other out-of-class assignments in order to successfully meet course objectives as set forth in the course/program syllabi.


## TRANSFER OF CREDIT INTO EVEREST

Everest has constructed its transfer credit policy to recognize both traditional college credit and non-traditional learning. In general, Everest considers the following criteria when determining if transfer credit should be awarded:

- Accreditation of the institution;
- The comparability of the scope, depth and breadth of the course to be transferred; and
- The applicability of the course to be transferred to the student's desired program. This includes the grade and age of the previously earned credit.
If the learning was obtained outside a formal academic setting, through a nationally administered proficiency exam, an IT certificate exam or military training, Everest will evaluate and award transfer credit using professional judgment and the recommendations for credit issued by the American Council on Education (ACE).


## Academic Time Limits

The following time limits apply to a course being considered for transfer credit:

- College Core and General Education course - indefinite;
- Major Core course (except health science course - within ten (10) years of completion; and
- Military training, proficiency exams (e.g. DANTES, AP, CLEP, Excelsior, etc.) and IT certificate exams - the same academic time limits as College Core, General Education courses and Major Core courses.
Note: Due to certain programmatic accreditation criteria, health science core courses are eligible for transfer within five (5) year of completion.


## Required Grades

For diploma, associate's, and bachelor's degree programs, a letter grade of "C" $(70 \%)$ or better is required for transfer credit to be awarded.

## Maximum Transfer Credits Accepted

Students enrolled in a diploma, associate or bachelor's degree program must complete at least $25 \%$ of the program in residency at the institution awarding the degree or diploma. The remaining $75 \%$ of the program may be any combination of transfer credit, national proficiency credit, Everest developed proficiency credit or prior learning credit.

## Coursework Completed at Foreign Institutions

All coursework completed at a foreign institution must be evaluated by a member of the National Association of Credential Evaluation Services (NACES) or a member of the Association of International Credentials Evaluators (AICE).

## Transfer Credit for Learning Assessment

Everest accepts appropriate credits transferred from the College Level Examination Program (CLEP), DANTES subject testing, and certain other professional certification examination programs. Contact the campus Academic Dean/Director of Education for the current list of approved exams and minimum scores required for transfer.

## Transfer Credit for Proficiency Examination

Undergraduate students may attempt to challenge the requirement to certain selected courses by demonstrating a proficiency level based on special qualifications, skills, or knowledge obtained through work or other experience that is sufficient to warrant the granting of academic credit for a course through a Proficiency Examination. Similarly, Everest may award some credits toward undergraduate, associate, and diploma level courses for achievement of professional certifications such as CNE, MCSE, etc. For more information, please contact the Director of Education.

## Experiential Learning Portfolio

Students may earn credit for experiential learning through the Prior Learning Assessment program. This program is designed to translate personal and professional experiences into academic credit. Procedures for applying for credit through experiential learning are available in the Academic Dean's/Director of Education's office.

## Notice Concerning Transferability of Credits and Credentials Earned at our Institution

The transferability of credits earned at Everest is at the complete discretion of an institution to which a student may seek to transfer. Acceptance of the degree, diploma or certificate earned in the program in which the student is enrolling is also at the complete discretion of the institution to which a student may seek to transfer. If the credits or degree, diploma or certificate that was earned at this institution are not accepted at the institution to which a student seeks to transfer, the student may be required to repeat some or all of his/her coursework at that institution. For this reason, the student should make certain that attendance at this institution will meet his/her educational goals. This may include contacting an institution to which a student may seek to transfer after attending Everest to determine if the credits or degree, diploma or certificate will transfer.

## Transfer to Other Everest Locations

Students in good standing may transfer to another Everest campus location. Transfer students are advised that they will be subject to the minimum residency requirements at the new campus for the program in which they are enrolled. Students may transfer applicable credits from Everest coursework in which a "C" or higher was earned; however, those credits will be treated as transfer credits and will not count toward fulfilling residency requirements at the new location.

## Transfer to Participating Institutions in Florida's Statewide Course Numbering System (SCNS)

Everest University is a participating institution in the Florida Statewide Course Numbering System (SCNS). Please see the disclosure and explanation of the course numbering system and the benefits of this participation that are provided in the Course Offering section of the catalog.

## Everest Consortium Agreement

The Everest Consortium Agreement enables students to attend a limited number of classes (a maximum of 49\% of credit hours) at an Everest campus location other than their home campus. In addition, students nearing completion of their program of study may finish their degree at another Everest campus location through the Consortium Agreement (a minimum of $51 \%$ of credit hours must be completed at the Home campus). Complete details on the Everest Consortium Agreement are available in the Academic Dean's/Director of Education's office.

## Articulation Agreements

Everest University has articulation agreements with the following institutions: CompuCollege, CDI College, Elmira Business Institute, Mountain State University, Nova Southeastern University and University of Phoenix. Students should contact their Everest University campus Academic Dean for additional information on articulation agreement transfer terms and conditions.

## Transfer Center Assistance

Any questions regarding the transfer of credit into or from Everest should be directed to the Zenith Transfer Center at (877) 727-0058 or email transfercenter@zenith.org.

## Directed Study

- Students unable to take a specific required course due to work schedule conflicts, emergency situations, or course scheduling conflicts may request permission to complete a course through directed study.
- Associate's degree students may apply a maximum of 8.0 quarter credit hours earned through directed study to the major core of study.
- Bachelor's degree students may apply a maximum of 16.0 quarter credits of directed study to the major core of study.
- Students may not take more than one directed study course in a single academic term.
- Diploma students are not eligible for Directed Study.


## GRADING SYSTEM AND PROGRESS REPORTS

The student's final grade for each course or module is determined by the average of the tests, homework, class participation, special assignments and any other criteria indicated in the grading section of the syllabus for the course or module. Final grades are reported at the completion of each grading term and are provided to each student. If mailed, they are sent to the student's home address. Failed courses must be repeated and are calculated as an attempt in Satisfactory Academic Progress calculations.

| Grade | Point Value | Meaning | Percentage Scale |
| :--- | :--- | :--- | :---: |
| A | 4.0 | Excellent | $100-90$ |
| B | 3.0 | Very Good | $89-80$ |
| C | 2.0 | Good | $79-70$ |
| D $^{*}$ | 1.0 | Poor | $69-60$ |
| F** $^{\star *}$ | 0.0 | Failing | $59-0$ |
| Fail | Not Calculated | Fail (for externship/internship) |  |
| Pass | Not Calculated | Pass (for externship/internship) |  |
| IP | Not Calculated | In Progress (for linear externship/internship/modular clinic courses or thesis courses only) |  |
| L | Not Calculated | Leave of Absence (allowed in modular programs only) |  |
| EL | Not Calculated | Experiential Learning |  |
| PE | Not Calculated | Proficiency Exam |  |
| PF | Not Calculated | Preparatory Fail |  |
| PP | Not Calculated | Preparatory Pass |  |
| W | Not Calculated | Withdrawal |  |
| WZ | Not Calculated | Withdrawal for those students called to immediate active military duty. This grade indicates <br> that the course will not be calculated for purposes of determining rate of progress |  |
| TR | Not Calculated | Transfer Credit |  |

*Not used in Allied Health programs.
**For modular programs, F (Failing) is 69-0\%.
$\dagger$ The Florida Department of Health requires a minimum passing grade of $75 \%$ for the Dental Assistant program.
Treatment of Grades in the Satisfactory Academic Progress/Rate of Progress Calculation

| Grade | Included in GPA <br> calculation? | Counted as <br> attempted credits? | Counted as earned <br> credits? |
| :---: | :---: | :---: | :---: |
| A | Y | Y | Y |
| B | Y | Y | Y |
| C | Y | Y | Y |
| D | Y | Y | Y |
| F | Y | Y | N |
| Fail | N | Y | N |
| Pass | N | Y | Y |
| IP | N | Y | N |
| L | N | N | N |
| EL | N | Y | Y |
| PE | N | Y | Y |
| PF | N | N | N |
| PP | N | N | N |
| W | N | Y | N |
| WZ | N | N | N |
| TR | N | Y | Y |

## GPA AND CGPA CALCULATIONS

- The Grade Point Average (GPA) is calculated for all students. The GPA for each term and Cumulative Grade Point Average (CGPA) are calculated on courses taken in residence at Everest
- The Grade Point Average (GPA) is calculated at the end of each evaluation period by dividing the quality points earned by the total credits attempted for that evaluation period.
- The Cumulative Grade Point Average (CGPA) is calculated by dividing the total cumulative quality points earned by the total cumulative credits attempted for cumulative evaluation periods.
- The number of quality points awarded for each course is determined by multiplying the points listed for each letter grade by the number of credits of the course.


## STANDARDS OF SATISFACTORY ACADEMIC PROGRESS (SAP)

Students must maintain satisfactory academic progress in order to remain eligible as regularly enrolled students and to continue receiving federal financial assistance. The accreditor and federal regulations require that all students progress at a reasonable rate toward the completion of their academic program. Satisfactory academic progress is measured by:

- The student's cumulative grade point average (CGPA)
- The student's rate of progress toward completion (ROP)
- The maximum time frame (MTF) allowed to complete the academic program ( $150 \%$ for all programs).

For clock hour modular programs, students must also maintain a satisfactory rate of attendance. The student may not have absences in excess of $10 \%$ of the scheduled hours in a payment period, measured at the nearest full module. The maximum time frame allowed to complete is $150 \%$ of total number of weeks in the program of study (MTF).

## Evaluation Periods for SAP

Satisfactory academic progress is measured for all students at the end of each grading period (i.e., at the end of each term, module, phase, level, quarter and payment period).

## Rate of Progress Toward Completion

The school catalog contains a schedule designating the minimum percentage or amount of work that a student must successfully complete at the end of each evaluation period to complete their educational program within the maximum time frame (150\%). Quantitative progress is determined by dividing the number of credit hours earned by the number of credit hours attempted. Credit hours attempted include completed hours, transfer credits, withdrawals, and repeated courses.

## Maximum Time Frame to Complete

The maximum time frame for completion of all programs below the master's level is limited by federal regulation to $150 \%$ of the published length of the program. School shall calculate maximum time frame using credit hours attempted. All credit hours attempted, which include completed credits, transfer credits, withdrawals, and repeated classes, count toward the maximum number of credits allowed to complete the program.

For clock hour modular programs, a student is not allowed to attempt more than 1.5 times or $150 \%$ of the weeks in the program.

## SATISFACTORY ACADEMIC PROGRESS TABLES

| 48 Quarter Credit Hour Program. <br> Total <br> credits <br> $\mathbf{7 2}$ (hat may be attempted: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| (150\% of 48). |  |  |  |  |
| Cotal <br> Credits <br> Attempted | SAP <br> Advising <br> id CGPA <br> is below | SAP <br> Not Met <br> if CGPA <br> is below | SAP <br> Advising <br> if Rate of <br> Progress <br> is Below | SAP <br> Not Met <br> if Rate of <br> Progress <br> is Below |
| $1-18$ | 2.0 | N/A | $66.66 \%$ | N/A |
| $19-24$ | 2.0 | 0.5 | $66.66 \%$ | $25 \%$ |
| $25-30$ | 2.0 | 0.75 | $66.66 \%$ | $40 \%$ |
| $31-36$ | 2.0 | 1.0 | $66.66 \%$ | $50 \%$ |
| $37-42$ | 2.0 | 1.1 | $66.66 \%$ | $55 \%$ |
| $43-48$ | 2.0 | 1.25 | $66.66 \%$ | $60 \%$ |
| $49-72$ | N/A | 2.0 | N/A | $66.66 \%$ |


| 55 Quarter Credit Hour Program. <br> Total credits that may be attempted: <br> $\mathbf{8 2}$ (150\% of 55). |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Total <br> Credits <br> Attempted | SAP <br> Advising <br> if CGPA <br> is below | SAP <br> Sot Met <br> if CGPA <br> is below | SAP <br> Advising <br> if Rate of <br> Progress <br> is Below | SAP <br> Not Met <br> if Rate of <br> Progress <br> is Below |
| $1-12$ | 2.0 | N/A | $66.66 \%$ | N/A |
| $13-24$ | 2.0 | 1.0 | $66.66 \%$ | $25 \%$ |
| $25-54$ | 2.0 | 1.5 | $66.66 \%$ | $55 \%$ |
| $55-66$ | 2.0 | 1.8 | $66.66 \%$ | $64 \%$ |
| $67-82$ | N/A | 2.0 | N/A | $66.66 \%$ |


| 60 Quarter Credit Hour Program. Total credits that may be attempted:$90(150 \% \text { of } 60) .$ |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Total Credits Attempted |  | SAP Not Met <br> if CGPA <br> is below | SAP Advising if Rate of Progress is Below | SAP <br> Not Met if Rate of Progress is Below |
| 1-18 | 2.0 | N/A | 66.66\% | N/A |
| 19-24 | 2.0 | 0.5 | 66.66\% | 25\% |
| 25-30 | 2.0 | 0.75 | 66.66\% | 40\% |
| 31-36 | 2.0 | 1.0 | 66.66\% | 50\% |
| 37-42 | 2.0 | 1.1 | 66.66\% | 55\% |
| 43-48 | 2.0 | 1.25 | 66.66\% | 60\% |
| 49-72 | 2.0 | 1.5 | 66.66\% | 65\% |
| 73-90 | N/A | 2.0 | N/A | 66.66\% |


| 96 Quarter Credit Hour Program. <br> Total credits that may be attempted: <br> $\mathbf{1 4 4}$ (150\% of 96). |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Total <br> Credits <br> Attempted | SAP <br> Advising <br> if CGPA <br> is below | SAP <br> Sot Met <br> if CGPA <br> is below | SAP <br> Advising <br> if Rate of <br> Progress <br> is Below | SAP <br> Not Met <br> if Rate of <br> Progress <br> is Below |
| $1-16$ | 2.0 | N/A | $66.66 \%$ | N/A |
| $17-32$ | 2.0 | 1.0 | $66.66 \%$ | N/A |
| $33-48$ | 2.0 | 1.2 | $66.66 \%$ | $50 \%$ |
| $49-60$ | 2.0 | 1.3 | $66.66 \%$ | $60 \%$ |
| $61-72$ | 2.0 | 1.5 | $66.66 \%$ | $65 \%$ |
| $73-95$ | 2.0 | 1.75 | $66.66 \%$ | $66.66 \%$ |
| $96-144$ | N/A | 2.0 | N/A | $66.66 \%$ |


| 192 Quarter Credit Hour Program. <br> Total <br> credits that may be attempted: <br> 288 (150\% of 192). |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Total <br> Credits <br> Attempted | SAP <br> Advising <br> if CGPA <br> is below | SAP <br> Not Met <br> if CGPA <br> is below | SAP <br> Advising <br> if Rate of <br> Progress <br> is Below | SAP <br> Not Met <br> if Rate of <br> Progress <br> is Below |
| $1-12$ | 2.0 | N/A | $66.66 \%$ | N/A |
| $13-24$ | 2.0 | 0.25 | $66.66 \%$ | N/A |
| $25-36$ | 2.0 | 0.25 | $66.66 \%$ | $10 \%$ |
| $37-48$ | 2.0 | 0.5 | $66.66 \%$ | $20 \%$ |
| $49-60$ | 2.0 | 1.1 | $66.66 \%$ | $30 \%$ |
| $61-72$ | 2.0 | 1.5 | $66.66 \%$ | $40 \%$ |
| $73-84$ | 2.0 | 1.8 | $66.66 \%$ | $50 \%$ |
| $85-96$ | 2.0 | 2.0 | $66.66 \%$ | $55 \%$ |
| $97-108$ | 2.0 | 2.0 | $66.66 \%$ | $60 \%$ |
| $109-120$ | 2.0 | 2.0 | $66.66 \%$ | $63 \%$ |
| $121-288$ | N/A | 2.0 | N/A | $66.66 \%$ |

## Application of Grades and Credits to SAP

- Grades A through F are included in the calculation of CGPA and are included in the Total Number of Credit Hours Attempted.
- Transfer credits (TR) are not included in the calculation of CGPA but are included in the Total Number of Credit Hours Attempted and Earned in order to determine the required levels for CGPA and rate of progress.
- Courses with grades of Pass, EL and PE are not included in the CGPA calculation but do count as credit hours successfully completed for the rate of progress calculation.
- For calculating rate of progress, F grades and $W$ grades are counted as hours attempted but are not counted as hours successfully completed. Grades of IP will also be counted as hours attempted but not as hours successfully completed.
- When a course is repeated, the higher of the two grades is used in the calculation of CGPA, and the total credit hours for the original course and the repeated course are included in the Total Credit Hours Attempted (in the SAP charts) in order to determine the required rate of progress level. The credit hours for the original attempt are considered as not successfully completed.
- When a student returns from a leave of absence and completes the course from which the student withdrew, the hours for which the student receives a passing grade are counted as earned; the grade, hours, and attendance for the original attempt prior to the official leave of absence are not counted for purpose of the rate of progress toward completion calculation and the original grade is not counted in the CGPA calculation.
- When a student transfers between programs, all attempts of courses common to both programs are included in the CGPA and ROP of the new program.
- Students graduating from one program and continuing on to another will have all successfully completed courses common to both programs included in the SAP calculations of the new program. Courses not in the new program, including grades of W or F , are excluded from all SAP calculations.


## SAP ADVISING

SAP Advising is the period of time during which a student is advised and monitored for progress for the remainder of the term. During the SAP advising period, the student is eligible for financial aid. Academic advising shall be documented using the Academic Advising Form. The form shall be kept in the student's academic file.

The Academic Dean/Director of Education (or designee) must provide a written notice of SAP Advising status. The following timelines apply for all students placed on SAP Advising status:

- For linear programs with an Add/Drop period:
o Students must receive the notification by the first day of the term; and
o Must be advised within fourteen (14) calendar days after the term start.
NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and be advised within twenty-one (21) calendar days after the term start.
- For modular programs:
o Students must receive the notification by the third (3) calendar day of the subsequent module; and
o Must be advised within ten (10) calendar days after the module start. The (10) calendar days should exclude schedule breaks and holidays.


## Financial Aid Warning

SAP is evaluated at the end of each term and all students with a cumulative grade point average (CGPA) and/or rate of progress (ROP) below the required academic progress standards as stated in the school's catalog will move into SAP NOT MET status. Students not meeting SAP and with a previous SAP status: SAP MET or SAP ADVISING will be issued FA Warning letter and be advised that unless they improve their CGPA and/or rate of progress toward completion, they may be withdrawn from their program and lose eligibility for federal financial aid.

## Notification of Financial Aid Warning

The Academic Dean/Director of Education (or designee) must provide the written notice of FA Warning status to all students with a previous SAP status: SAP Advising or SAP Met. The following timelines apply to all students receiving an FA Warning:

- For linear programs with an Add/Drop period:
o Students must receive the notification by the first day of the term; and
o Must be advised within fourteen (14) calendar days after the term start.
NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and be advised within twenty-one (21) calendar days after the term start.
- For modular programs:
o Students must receive the notification by the third (3) calendar day of the next module; and
o Must be advised within ten (10) calendar days after the module start.


## Financial Aid Probation

At the end of each term following a SAP evaluation, students with an immediate SAP NOT MET status and who are SAP NOT MET again according to the academic progress standards stated in the school's catalog, will be notified with a SAP NOT MET letter indicating that they will be withdrawn unless they successfully appeal by written request within five (5) calendar days after the notification in accordance with the Academic Appeals Policy. Appeals shall only be granted for the following reasons: the death of a family member; an illness or injury suffered by the student; special circumstances of an unusual nature which are not likely to recur.

The Academic Dean/Director of Education (or designee) must provide written notice of all students placed on SAP NOT MET status:

- For linear programs with an Add/Drop period:
o Students must receive the notification by the first day of the term;
o If the student appeals this status and the appeal is approved, the student must receive an Academic Progress Plan within ten (10) calendar days after the appeal's approval.
NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start.
- For modular programs:
o Students must receive the notification by the third (3) calendar day of the next module;
o If the student appeals this status and the appeal is approved, the student must receive an Academic Progress Plan within seven (7) calendar days after the appeal's approval.


## Notification of Financial Aid Probation

FA Probation is the term for which the student's appeal has been accepted and progress is monitored under an Academic Progress Plan. Students must be notified in writing of their probationary status within three (3) calendar day of the change in status in the student information system. During the period of FA probation students will continue to be eligible for financial aid.

While on FA probation, unless students improve their CGPA and /or rate of progress toward completion, in accordance with their Academic Progress Plan, they will be withdrawn from their program and become ineligible for further financial aid. All students on FA probation must be placed on an Academic Progress Plan. A student will remain on FA probation as long as he or she is meeting the requirements of his or her Academic Progress Plan when evaluated at the end of each evaluation period on the Plan.

## Academic Progress Plan

Students on FA Probation must agree to the requirements of an Academic Progress Plan (APP) as a condition of their FA probation. Each student shall receive a copy of his or her APP. A copy of each student's APP shall be kept in the student's permanent academic file.

The APP may extend over one (1) or multiple terms, as defined at the initiation of the APP. At the end of the first evaluation period on the APP, the student will meet with the Academic Dean/Director of Education (or designee)/Online Designee for an evaluation of progress of the plan's requirements. If on a single-term plan and the student has met the requirement(s) of the plan, the student must be in SAP Advising or SAP Met status, and the student's APP shall be considered fulfilled and closed. If on a multi-term plan and the student has met the requirement(s) of the first evaluation period, then new requirement will be set and the student will be placed manually into SAP Meeting APP Status and will adhere to the subsequent term requirements of the APP.

If at the end of any SAP evaluation period on the plan (APP) the student does not meet the plan's requirement(s), the student will receive a dismissal letter and will be dismissed from the program. Additionally, a student is deemed to have not met the plan's requirements by earning a failing grade ("F") in any course while on the APP.

Students who have violated their FA Probation and have been dismissed from a program are not eligible for readmission to that program if they have exceeded, or may exceed, the maximum time frame of completion until they re-establish appropriate Satisfactory Academic Progress standing.

## Evaluation of Progress

At the end of each evaluation period encompassed by the APP, the student will meet with the Academic Dean/Director of Education (or designee) for an evaluation of progress of the plan's requirements. Determination of the student's success at meeting APP requirement(s) must be completed no later than the second (2 $\left.{ }^{\text {nd }}\right)$ calendar day of the module or term.

## SAP Advising or SAP Met Status

If the student has met the requirements of a one-term plan, the student must be in SAP Advising or SAP MET status and the student's APP shall be considered fulfilled and closed. The student will be provided with either a SAP Advising or Return to Academic Good Standing Letter. In the case of SAP Advising, the student will be advised with the Academic Advising form and will be FA eligible.

The Academic Dean/Director of Education (or designee) must provide a written notice of Return to Academic Good Standing or SAP Advising status. The following timelines apply for all students placed on SAP Advising status:

- For linear programs with an Add/Drop period:
o Students must receive the notification by the first day of the term; and
o Must complete the Evaluation of Progress form within fourteen (14) calendar days after the notification.
NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and must complete the Evaluation of Progress form within twenty-one (21) calendar days after the notification.
- For modular programs:
o Students must receive the notification by the third (3) calendar day of the subsequent module; and
o Must complete the Evaluation of Progress form within seven (7) calendar days after the notification.


## SAP NOT MET STATUS ANDIOR DISMISSAL

If on a multi-term plan, it is likely the student will remain SAP NOT MET for the second (and ensuing) evaluation periods. At the end of each evaluation period, the student will be notified, evaluated for progress, and if the APP requirements are met, will be manually assigned SAP Meeting APP status and continue on the APP. New requirements for the second (or ensuing) evaluation period will be defined using the Evaluation of Progress form.

The Academic Dean/Director of Education (or designee) must provide a written notice of SAP NOT MET status. The following timelines apply for all students placed on SAP NOT MET status:

- For linear programs with an Add/Drop period:
o Students must receive the notification by the first day of the term; and
o Must complete the Evaluation of Progress form within fourteen (14) calendar days after the notification.
NOTE: For terms without a break week, students must receive the notification within seven (7) calendar days after the term start and must complete the Evaluation of Progress form within twenty-one (21) calendar days after the notification.
- For modular programs:
o Students must receive the notification by the third (3) calendar day of the subsequent module; and
o Must complete the Evaluation of Progress form within seven (7) calendar days after the notification.
If the student does not meet the Plan's requirements at the end of an evaluation period, the student will be dismissed from the program. If the student has not met the benchmark, the student must be dropped with the correct DOD (no later than second calendar day of module or term). The student must be notified of dismissal no later than the second calendar day of module or term.

Note: If the student has make-up work, and the campus is willing to accept it, it must be completed within four (4) calendar days of grades being entered (as long as this doesn't extend beyond ten (10) calendar days after mod- or term-end), or the student must be dropped with the correct DOD.

## SAP RE-ENTRY

Students who have violated FA Probation and have been dismissed shall not be readmitted if they cannot complete the program within the maximum time frame or re-establish appropriate Satisfactory Academic Progress (SAP) standing.

## Retaking Passed Coursework

Students in non-modular programs may repeat coursework so long as such coursework does not include more than a single repetition of a previously passed course. Students in modular programs may not retake previously passed coursework unless the student has successfully completed all classroom modules. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated courses will appear on the student's transcript, but only the highest grade earned will be included in the calculation of their cumulative grade point average.

## Retaking Failed Coursework

For the purpose of improving academic standing and establishing institutional grade point average, students must repeat any failed coursework. Failed courses may be repeated more than twice, so long as repeating the coursework does not jeopardize the students' maximum time frame of completion. Pre-requisite modules in diploma programs may not be repeated more than three (3) attempts. Each attempt counts in the calculation of the students' rate of progress and successful completion percentages. All repeated coursework will appear on the student's transcript, but only the highest grade earned, will be included in the calculation of their cumulative grade point average. Attendance in successfully repeated classes/modules will also replace attendance in prior unsuccessful attempts.

## Add/Drop Policy (Linear Programs Only)

Students may add or drop courses during the add/drop period without academic penalty. However, they must first obtain the permission of the Academic Dean/Director of Education (or designee) and the Director of Student Finance (or designee). Students are not permitted to add a course after the end of the add/drop period. Students who attend a course after the add/drop period shall be charged for the course pursuant to the refund policy as stated in this catalog. Students who drop a course after the add/drop period shall receive a grade of "W" (Withdraw) and be charged for the course pursuant to the refund policy as stated in this catalog.

## Full Term Courses

The add/drop period for full term courses is the first fourteen (14) calendar days of the term, excluding holidays and regularly scheduled breaks. The taking of attendance of students who enroll during the add/drop period shall begin the first scheduled class session following the student's enrollment. Therefore, students who enroll in a full-term course during the add/drop period must attend class by the earlier of the $21^{\text {st }}$ calendar day of the term or the $14^{\text {th }}$ calendar day after enrollment, or be dropped from the course.

## Mini-Term Courses

The registration period for six weeks 2 mini-term courses occurs well in advance prior to the start of the six weeks 2 mini-term. Continuing students, who are already enrolled in full term courses, should complete registration for upcoming six weeks 2 mini-term courses by the close of business on day twenty (20) of the full-term. Additionally, students must sign a Mini-Term Consent Form when registering for the upcoming six weeks 2 mini-term courses.

Once the mini-term has begun, the add/drop period for mini-term courses is the first seven (7) calendar days of the term, excluding holidays and regularly scheduled breaks. The taking of attendance of students who enroll during
the add/drop period shall begin the first scheduled class session following the student's enrollment. Students who enroll in mini-term courses during the add/drop period must attend class by the $14^{\text {th }}$ calendar day of the mini-term, or be dropped from the course.

## EFFECTS OF ADDIDROP ON FINANCIAL AID CALCULATION

Adding or dropping a course may affect a student's enrollment status, and therefore the amount of financial aid for which the student is eligible. The Director of Student Finance (or Designee) is responsible for advising a student of the financial consequences of a change in registration.

In order for six weeks 2 mini-term courses to be considered in the determination of a student's enrollment status for Pell grant purposes only, a student must register for the six weeks 2 mini-term courses by the close of business on day twenty (20) of the start of the full term, i.e. prior to the Census date.

## ATTENDANCE POLICY

Attendance in class is critical to student academic success. This policy sets standards that provide for the withdrawal and dismissal of students whose absences exceed a set rate. Normally, a student is considered present if he or she is in the assigned classroom for the scheduled amount of time, i.e., neither late for class (tardy) nor leaving before the end of class (leave early). However, an instructor may consider a student present who does not attend the entire class session if (a) the criteria used to make the determination are stated in the course syllabus and (b) the amount of time missed does not exceed $50 \%$ of the class session.

In clock hour modular programs, the student is awarded one hour of attendance for each 50-minute academic hour attended (there is a 10-minute administrative grace period).

## ESTABLISHING ATTENDANCE/VERIFYING ENROLLMENT

- For programs with an add/drop period, the taking of attendance for a student enrolling during the add/drop period shall begin the first scheduled class session following the student's enrollment.
- In programs without an add/drop period, new students registered for a class shall attend by the second scheduled class session or be withdrawn.


## MONITORING STUDENT ATTENDANCE

Faculty shall monitor student attendance on the basis of both consecutive absences (the "Consecutive Absence Rule") and absences as a percentage of the hours (minus externship hours) in the term/program (the "Percentage Absence Rule"). A student may appeal an attendance dismissal pursuant to the Student Academic Appeals Policy.

Should an appeal be granted, the student is not dismissed, but shall be placed on probation and monitored with an advising plan. Should an appeal not be granted, the student shall be withdrawn from all courses and dismissed from school, and shall not be charged for attending while the appeal was pending. Students dismissed due to an attendance violation must reapply for admission to the school.

## MAKE-UP ATTENDANCE

In clock hour modular programs, students may choose to, or be required to, make-up attendance. Make-up attendance can occur only outside of regularly-scheduled class time, and the quantity of make-up attendance per module cannot exceed the quantity of absence in that module. Make-up attendance must be completed by 14 calendar days after mod end, and make-up work must be related to the module in which the absence occurred.

Make-up time will be measured in 30-minute blocks of time, and must be monitored by Academics staff and approved by the Director of Education/Academic Dean. Qualified make-up attendance activities include, but are not limited to, taking/re-taking quiz or test, facilitated review or study, group project, study group, hands-on practice, lab check-offs, and completion of assignments.

## CONSECUTIVE ABSENCE RULE

When a student is absent from school for fourteen (14) consecutive calendar days excluding holidays and scheduled breaks, the faculty shall notify the Academic Dean/Director of Education. The following guidelines shall be followed:

- All students who state they will not return to school shall be promptly withdrawn;
- All students who state they will return must:

1. Attend their next scheduled class session;
2. File an appeal within five (5) calendar days of the violation;
3. Have perfect attendance while the appeal is pending; and

- Any student who has promised to return to school, but does not attend the next scheduled class session shall be withdrawn from all courses and dismissed from school.
Note: For linear programs, the consecutive absence rule is applied to days missed in a single term. For modular programs, the consecutive absence rule is applied to days missed in the total program.


## PERCENTAGE ABSENCE RULE (MODULAR PROGRAMS)

For students who have not previously violated the attendance policy:

| Percentage | Action Taken |
| :--- | :--- |
| $15 \%$ of the total classroom hours missed | Attendance warning letter sent |
| $20 \%$ of the total classroom hours missed | Withdrawn from the module and dismissed from school |

For students who have been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

| Percentage | Action Taken |
| :--- | :--- |
| $15 \%$ of the remaining classroom hours missed | Attendance warning letter sent |
| $20 \%$ of the remaining classroom hours missed | Withdrawn from the module and dismissed from school |

PERCENTAGE ABSENCE RULE (CLOCK HOUR MODULAR PROGRAMS)

| Percentage | Action Taken |
| :--- | :--- |
| $10 \%$ of the total hours in each module - first <br> occurrence in a payment period | Attendance warning letter sent <br> Student is advised about the importance of making up <br> attendance. |
| $10 \%$ of the total hours in each module - second <br> occurrence in a payment period | Attendance warning letter sent <br> Student is advised and required to make up attendance |
| $10 \%$ of the total hours in each module - third <br> occurrence, and those that occur beyond the third | Withdrawn from the module and dismissed from school. <br> Student has the opportunity to appeal the dismissal, and <br> will be required to agree to an attendance plan that will <br> define requirements for making up attendance |
| More than 10\% of the total hours in each payment <br> period - occurring prior to measurement of <br> payment period completion for disbursement | Attendance warning letter sent <br> Student is advised and required to make up attendance |
| More than 10\% of the total hours in each payment <br> period at the point of measurement of payment <br> period completion for disbursement | Withdrawn from the module and dismissed from school. <br> Student has the opportunity to appeal the dismissal and <br> will be required to make up attendance - prior to the end <br> of the first payment period, or outside of regularly- <br> scheduled hours in the second payment period classes. <br> Note: The appeal shall not be entered until <br> remediation to below 10\% of the total payment period <br> hours absence has occurred. |

## PERCENTAGE ABSENCE RULE (LINEAR PROGRAMS)

For students who have been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

| Percentage | Action Taken |
| :--- | :--- |
| $25 \%$ of the total remaining hours for all courses in <br> a term | Attendance warning letter sent |
| $40 \%$ of the total remaining hours for all courses in <br> a term | Withdrawn from all courses and dismissed from school |

Should a student violate the applicable Percentage Absence Rule, the following guidelines shall be followed:

- All students who state they will not return to school shall be promptly withdrawn;
- All students who state they will return must:

1. Attend class within five (5) calendar days of the violation;
2. File an appeal within five (5) calendar days of the violation;
3. Have perfect attendance while the appeal is pending; and

- Any student who has promised to return to school, but who does not return within five (5) calendar days of the violation shall be withdrawn from all courses and dismissed from school.


## DATE OF WITHDRAWAL

- When a student is withdrawn for consecutive absences within the term or module, the date of the student's withdrawal shall be the student's last date of attendance (LDA).
- When a student is withdrawn for violating the applicable percentage absence rule, the Date of Withdrawal shall be the date of the violation.
Note: The Date of Withdrawal shall be the earlier of a violation of the Consecutive Absence Rule or the Percentage Absence Rule.


## DATE OF DETERMINATION (DOD)

The Date of Determination (DOD) shall be the date the school determined the student would not return to class. This is the date used to determine the timeliness of the refund. The DOD is the earliest of the following three (3) dates:

- The date the student notifies the school (verbally or in writing) that $s /$ he is not returning to class;
- The date the student violates the published attendance policy; or
- No later than the $14^{\text {th }}$ calendar day after the LDA; scheduled breaks are excluded when calculating the DOD.


## ATTENDANCE RECORDS

The computer attendance database is the official record of attendance. The official record may be challenged by filing an attendance appeal according to the Student Academic Appeal Policy. Without an appeal, after the $14^{\text {th }}$ calendar day following the end of the term/module, the computer attendance database shall be considered final.

## LEAVE OF ABSENCE POLICY (MODULAR PROGRAMS ONLY)

Everest permits students to request a leave of absence (LOA) as long as the leave does not exceed a total of 180 days during any 12-month period, starting from the first day of the first leave, and as long as there are documented, legitimate extenuating circumstances that require the students to interrupt their education, including pregnancy (including childbirth, false pregnancy, termination of pregnancy, and recovery therefrom) or temporary disability. Students requesting an LOA must submit a completed Leave of Absence Request Form prior to the beginning date of the leave. If unforeseen circumstances prevent the student from submitting the request in advance, the leave may still be granted, but only if:
a. the school documents the unforeseen circumstances, and
b. the student submits a completed Leave of Absence Request Form by the tenth $\left(10^{\text {th }}\right)$ calendar day of the leave.
A student must return from a LOA on the first day of any appropriate module or prior to the expiration of his or her leave. A student who goes on leave prior to the end of a module shall receive a grade of "L" (leave) which shall remain on his or her transcript until the student returns from an LOA, retakes the entire module and earns a grade. The module with a grade of "L" shall not be included in the calculation of Rate of Progress (ROP), Maximum Time Frame (MTF) or attendance.

NOTE: Everest does not permit leaves of absence for students enrolled in quarter-based programs. Students experiencing circumstances that may make it necessary to interrupt their attendance temporarily should see the Academic Dean/Director of Education.

## RE-ADMISSION FOLLOWING A LEAVE OF ABSENCE

- Upon return from leave, the student will be required to repeat the module, if it had been interrupted, and receive final grades.
- The student will not be charged any fee for the repeat of any module from which the student took leave or for students returning from a leave of absence.
- The date the student returns to class is normally scheduled for the beginning of a module.
- When a student is enrolled in a modular program, the student may return at any appropriate module, not only the module from which the student withdrew.


## EXTENSION OF LEAVE OF ABSENCE

A student on an approved LOA may submit a request to extend the LOA without returning to class. Such a request may be approved by the Academic Dean/Director of Education provided:

- The student submits a completed LOA Extension Request Form before the end date of the current leave.
- There is a reasonable expectation the student will return.
- The number of days in the leave as extended, when added to all other approved leaves, does not exceed 180 calendar days in any twelve (12) month period calculated from the first day of the student's first leave.
- Appropriate modules required for completion of the program will be available to the student on the date of return.
If the extension request is approved, the end date of the student's current leave will be changed in the official student information system to reflect the new end date. If the request is denied, the student will be withdrawn and the withdrawal date will be the student's last date of attendance (LDA).


## FAILURE TO RETURN FROM A LEAVE OF ABSENCE

A student who fails to return from an LOA on or before the date indicated in the written request will be terminated from the program, and the institution will invoke the refund policy. As required by federal statute and regulations, the student's last date of attendance prior to the approved LOA will be used in order to determine the amount of funds the institution earned and make any refunds that may be required under federal, state, or institutional policy.

The "L" grade in the LOA beginning module shall be changed to "W" (withdraw). The module with a grade of "W" shall be included as an attempt in the calculation of Rate of Progress and Maximum Time Frame.

## POSSIBLE EFFECTS OF LEAVE OF ABSENCE

Students who are contemplating an LOA should be cautioned that one or more of the following factors may affect the length of time it will take the student to graduate.

- Students returning from a LOA are not guaranteed that the module required to maintain the normal progress in their training program will be available at the time of reentry
- They may have to wait for the appropriate module to be offered
- Financial aid may be affected


## EXTERNSHIP TRAINING

Upon successful completion of all classroom requirements, students in programs that require an externship are expected to begin the externship portion of their programs within 14 calendar days (excluding holidays and regularly scheduled breaks). If a student does not begin externship training within 14 calendar days, he/she must be dropped from the program. A leave of absence (LOA) may only be approved if the student's reason meets the criteria of the LOA Policy. Students may only miss 14 consecutive calendar days once they start externship or they must be dropped from the program.

Each student has approximately 120 calendar days to complete their externship. Any modular student who does not complete externship training within 120 calendar days should meet with the Academic Dean/Director of Education to approve the time remaining to complete the externship.

Students who drop from externship either prior to starting or during externship and/or delay the completion of their externship for more than 30 days from the last days of attendance must have their skills evaluated by a program instructor or director/chair prior to re-entry to ensure they are still competent to perform skills safely in the externship setting.

## WITHDRAWAL PROCEDURES

- Students who intend to withdraw from school are requested to notify the Academic Dean/Director of Education by telephone, in person, by email or in writing to provide official notification of their intent to withdraw and the date of withdrawal.
- Timely notification by the student will result in the student being charged tuition and fees for only the portion of the payment period or period of enrollment that he/she attended as well as ensuring a timely return of federal funds and any other refunds that may be due.
- Students requesting a withdrawal from school must complete a financial aid exit interview.
- Students who have withdrawn from school may contact the school's Education Department about re-entry.


## MAKE-UP WORK

At the instructor's discretion, make-up work may be provided to students who have missed class assignments or tests. Make-up work must be completed within 10 calendar days after the end of the term/module.

## REQUIREMENTS FOR GRADUATION

- Successfully complete all courses in the program with a 2.0 ( $70 \%$ ) cumulative grade point average within the maximum time frame for completion as stated in the school catalog.
- Successfully complete all externship requirements (if applicable).
- Meet any additional program specific requirements as stated in the catalog.

Commencement exercises are held at least once a year. Upon graduation, all students who are current with their financial obligation to the school shall receive their diploma and have the option to participate in the graduation ceremony.

## VETERANS' EDUCATION BENEFITS

## PRIOR CREDIT FOR EDUCATION AND TRAINING

All VA beneficiaries are required to disclose prior postsecondary school attendance, military education and training, and provide official transcripts for such education and training. The student is responsible for ensuring that all transcripts are submitted to the school. The school is responsible for evaluating official written transcripts of
previous education and experience, granting credit where appropriate, notifying the student, and shortening the program certified accordingly.

Prior credit must be evaluated within the first two terms of the enrollment period. The VA will not pay VA education benefits past the third term of enrollment, if prior credit has not been evaluated.

## BENEFIT OVERPAYMENTS

Schools are required to promptly report changes in the enrollment status of all students receiving VA education benefits in order to minimize overpayments. Generally overpayments of VA benefits are the responsibility of the student. However, there are instances under the Post $9 / 11 \mathrm{GI}$ Bill when an overpayment is created on a school and funds need to be returned to the VA.

## ACADEMIC STANDARDS FOR STUDENTS RECEIVING VA BENEFITS

Students receiving Veterans education benefits are subject to the same academic standards applicable to all students at the school. To receive VA education benefits, a student must maintain Satisfactory Academic Progress, attendance standards and adhere to the Code of Student Conduct.

## ADDITIONAL REQUIREMENTS FOR VETERAN STUDENTS (MODULAR PROGRAMS ONLY)

For Veteran students who have not previously been dismissed from the program for violating the attendance policy, the following rule shall apply:

| Percentage | Action Taken |
| :--- | :--- |
| $15 \%$ of the cumulative hours attempted | Attendance warning letter sent |
| $20 \%$ of the cumulative hours attempted | Dismissed from the program |

For Veteran students who have been dismissed for violating the attendance policy, or would have been dismissed but for a successful appeal, the following rule shall apply:

| Percentage | Action Taken |
| :--- | :--- |
| $15 \%$ of the remaining cumulative hours attempted | Attendance warning letter sent |
| $20 \%$ of the remaining cumulative hours attempted | Dismissed from the program |

The Veterans Administration (VA) requires that students receiving funds based on their enrollment in school complete their course of studies in the standard length of the program. In order to meet this requirement, students must attend class on a regular basis. The VA requires that it be notified when a veteran student's enrollment status changes; such notification may result in the termination of veteran benefits. All dismissals and successful appeals by students funded through the VA shall be reported to the VA by the certifying official for the school.

## APPEALS POLICIES

## STUDENT ACADEMIC APPEALS POLICY

Academic appeals include those appeals related to Satisfactory Academic Progress violations, final grades, attendance violations, and academic or financial aid eligibility. In all instances, with the exception of SAP, Everest expects that initially every attempt will be made to resolve such disputes informally through discussions by all relevant parties prior to initiating formal appeals.

All formal academic appeals must be submitted in writing (or electronically via email for students enrolled in an online course) on an Academic Appeal Form to the Academic Dean/Director of Education within five (5) calendar days of the date the student has notice of the adverse academic decision:

- Notice of final grades:
o Modular - the date the grade(s) are mailed from the school
o Linear - first day of the subsequent term
- Notice of Attendance violation is the date of the violation
- Notice of SAP violation (FA probation - SAP Not Met $2^{\text {nd }}$ consecutive term):
o Modular - third calendar day of the subsequent module
o Linear - first day of the subsequent term
Note: In the case of terms without a break week, the student must receive the notification within seven (7) calendar days of the term start.

The appeal must include:

- The specific academic decision at issue
- The date of the decision
- The reason(s) the student believes the decision was incorrect
- The informal steps taken to resolve the disagreement over the decision
- The resolution sought

The written appeal may be accompanied by any additional documentation (e.g., papers, doctor notes, tests, syllabi) the student believes supports the conclusion that the academic decision was incorrect.

Note: Once a formal appeal is filed, no action based on the adverse academic decision may be taken until the appeal process is complete. However, in cases involving financial aid eligibility, all financial aid disbursements shall be suspended until the matter is resolved.

Upon receipt of the Academic Appeal Form, the Academic Dean/Director of Education/Online Designee shall convene an Appeal Committee, which should at a minimum include the Department Chair, a member of the Student Services Staff, and a faculty member from another program. The Appeal Committee shall investigate the facts of the matter to the extent deemed appropriate under the circumstances. The Appeal Committee shall render a written decision within five (5) calendar days of the date the appeal was received, and shall forward the decision to the student and the instructor within five (5) calendar days thereafter. Copies of all documents relating to the appeal shall be placed in the student's academic file, and the decision of the Appeal Committee shall be noted in the official student information system within one (1) calendar day of the date of the decision. The decision of the Appeal Committee is final, and no further appeals are permitted.

Note: When an appeal is denied, the date of any suspension of financial aid or dismissal from the program shall be the date of the adverse academic decision. The student will not be charged for any attendance after the date of the adverse academic decision.

## ASSIGNMENTS/TEST GRADES

Students who disagree with an assignment/test grade should discuss it with the instructor upon receipt of the grade. Assignments/test grades are reviewed at the instructor's discretion. If the instructor is not available, the matter should be discussed with the Program Director/Department Chair/Online Academic Designee. Only final course grades are eligible for appeal.

## FINAL COURSE GRADES

In modular programs, appeals of final course grades must be made by the fifth $\left(5^{\text {th }}\right)$ calendar day after the date the grades are mailed from the school. In linear programs, appeals of final course grades must be made by the sixth $\left(6^{\text {th }}\right)$ calendar day of the subsequent term. The Academic Dean/Director of Education/Online Academic Designee may direct a grade to be changed when it is determined by an Appeal Committee that a final grade was influenced by any of the following:

1. A personal bias or arbitrary rationale
2. Standards unreasonably different from those that were applied to other students
3. A substantial, unreasonable, or unannounced departure from previously articulated standards
4. The result of a clear and material mistake in calculating or recording grades or academic progress

## ATTENDANCE VIOLATION APPEALS POLICY

Appeals of attendance violations must be made within five calendar days of the violation. In order for an attendance appeal to be considered, the student must:

1. Attend school:
o The next scheduled class period (Consecutive Absence Rule violations)
o Within five (5) calendar days of the violation (Percentage Absence Rule violations)
2. Have perfect attendance while the appeal is pending
3. Submit a written plan to improve attendance with the Appeal Form

Provided that no applicable state requirement would be violated by doing so, an attendance appeal may be granted if the student demonstrates that the absence was caused by:

1. The death of a family member
2. An illness or injury suffered by the student
3. Special circumstances of an unusual nature which are not likely to recur

The Appeal Committee may, as a condition of granting the appeal, require the student to make up assignments and develop an Academic Advising Plan in conjunction with his or her advisor.

For clock hour modular programs, as a condition of granting the appeal, the Committee may require the student to make-up attendance.

## SATISFACTORY ACADEMIC PROGRESS (SAP) APPEALS POLICY

In modular programs, SAP appeals must be made within five (5) calendar days of the notification, i.e., eight (8) calendar days of the subsequent module start. In linear programs, SAP appeals must be made by the sixth ( $6^{6 \mathrm{th}}$ ) calendar day of the subsequent term.

Provided that the student can complete their program within the maximum time frame with the required minimum CGPA, a SAP appeal may be granted if the student demonstrates that $s / h e$ is sincerely committed to taking the steps required to succeed in his/her program and that his or her failure to maintain the required CGPA or ROP was caused by any of the following mitigating circumstances:

1. The death of a family member
2. An illness or injury suffered by the student
3. Special circumstances of an unusual nature which are not likely to recur

SAP violation/FA Probation appeals must include a detailed statement written by the student explaining the reason why he or she failed to make SAP, and what has changed in the student's situation that will allow him or her to demonstrate SAP at the next evaluation period. An appeal will be strengthened if supporting documentation is included (e.g., medical doctor's note, law enforcement report, etc.)

The Appeal Committee shall, as a condition of granting the appeal, require the student to develop an Academic Progress Plan in conjunction with the student's advisor and place the student on FA probation.

## FINANCIAL INFORMATION

## STATEMENT OF FINANCIAL OBLIGATION

A student who has applied, is accepted, and has begun classes at Everest assumes a definite financial obligation. Each student is legally responsible for his or her own educational expenses for the period of enrollment. A student who is enrolled and has made payments in full or completed other financial arrangements and is current with those obligations, is entitled to all the privileges of attending classes, taking examinations, receiving grade reports, securing course credit, being graduated, and using the Career Services Office.

Any student who is delinquent in a financial obligation to the school, or any educational financial obligation to any third party, including damage to school property, library fines, and payment of tuition and fees, is subject to exclusion from any or all of the usual privileges of the school. Everest may, in its sole discretion, take disciplinary action on this basis, including suspension or termination of enrollment.

## TUITION AND FEES

Tuition and fee information can be found in "Tuition and Fees" section of the catalog. Modular programs are offered throughout the year on a schedule independent of the standard quarter calendar. When a student begins enrollment in a modular program, tuition will be charged in the full tuition amount, or in increments based on state policy, for each academic year.

Quarter-based programs will be charged for the student's first quarter (or mini-term quarter start) in attendance. Tuition and fees for subsequent quarters will be charged at the published rate in effect at the beginning of that quarter. The minimum full-time course load is 12 credits per quarter for undergraduate programs. Textbook costs per quarter are dependent upon the classes for which the student is registered. All credits for which a student is registered are charged at the current rate, including any courses being repeated. The student's total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered at the end of the Add/Drop period by the then current tuition rate for that number of credit hours.

Students' financial obligations will be calculated in accordance with the refund policy in the Enrollment Agreement and this school catalog. For modular programs, the Enrollment Agreement obligates the student and the school for the entire program of instruction. For quarter-based programs, the Enrollment Agreement obligates the student and the school for tuition by quarter.

Student may make payments by cash or by the following accepted credit cards: Visa, MasterCard or Discover.

## TEXTBOOKS AND EQUIPMENT

Textbooks and workbooks are sold through the bookstore in accordance with Everest policies. At the time of issuance, textbooks become the responsibility of the students. Everest is not responsible for replacing lost textbooks; however, students may purchase replacements from the campus bookstore. Students are responsible for the cost of their textbooks and the cost of any shipping charges.

## ADDITIONAL FEES AND EXPENSES

Charges for textbooks and equipment are separate from tuition. The institution does not charge for books, uniforms and equipment until the student purchases and receives the items. Incidental supplies, such as paper and pencils, are to be furnished by students.

## VOLUNTARY PRE-PAYMENT PLAN

The university provides a voluntary prepayment plan to students and their families to help reduce the balance due upon entry. Details are available upon request from the Student Finance Office.

## BUYER'S RIGHT TO CANCEL

The applicant's signature on the Enrollment Agreement does not constitute admission into the school until the student has been accepted for admission by an official of the school. If the applicant is not accepted by the school, all monies paid will be refunded.

CANCELLATION POLICY: You may withdraw your enrollment agreement at any time within five business days from the date you sign the agreement, make an initial payment, or first visit the school, whichever is later. If you do so, all payments made by you or on your behalf will be refunded. Withdrawal can be effectuated by personally appearing at your school to withdraw, depositing a withdrawal letter in the mail to your school at the address provided on the first page of the agreement (in which case, the withdrawal will be considered effective as of the postmark date), sending an electronic message to withdrawals@zenith.org, or providing an oral withdrawal notice to phone number (888) 236-9614. In event of dispute over timely notice, the burden to prove service rests on the applicant.
a. The student applicant will also be returned all monies paid if:

1. The school rejects the applicant;
2. The enrollment of the student was procured as the result of any misrepresentation through advertising, promotional materials of the school, or representations by the owner or representative of the school;
3. The school cancels the student's program.

## OFFICIAL WITHDRAWALS

An official withdrawal is considered to have occurred on the date that the student provides to The School official notification of his or her intent to withdraw. Students who must withdraw from The School are requested to notify the office of the Academic Dean/Director of Education in writing to provide official notification, including the official date and reason, of their intent to withdraw. When the student begins the process of withdrawal, the student or the office of the Academic Dean/Director of Education will complete the necessary form(s).

Quarter-based Programs: After the cancellation period, students in quarter-based programs who officially withdraw from The School prior to the end of the school's official add/drop period will be dropped from enrollment, and all monies paid will be refunded.

Modular Programs: Although there is no add/drop period in modular programs, for students who officially withdraw within the first five class days (or for weekend classes within seven calendar days from the date they started class, including the day they started class), all monies paid will be refunded.

## DATE OF WITHDRAWAL VERSUS DATE OF DETERMINATION (DOD)

The date of withdrawal for students who officially withdraw is the same date as determined under official withdrawals above. If the student officially rescinds his or her official notification of withdrawal and then withdraws within the same quarter, the withdrawal date is the student's original withdrawal date from the previous official notification.

If the student ceases attendance without providing official notification due to circumstances beyond the student's control, the withdrawal date is as follows: If the withdrawal is due to circumstances beyond the student's control, the date of withdrawal is the date The School determines is related to the circumstance beyond the student's control; otherwise, the withdrawal date is the midpoint of the quarter or the last documented date of attendance at an academic activity, whichever is later.

For a student who officially withdraws, the DOD is the student's withdrawal date or date of notification, whichever is later. For a student who withdraws without notification, the DOD is the date that The School becomes aware that the student has ceased attendance. For a student who withdraws after rescinding an official withdrawal, the DOD is the date The School becomes aware that the student did not, or will not, complete the period of enrollment.

## FEDERAL FINANCIAL AID RETURN POLICY

## Student Financial Aid (SFA)

The School is certified by the U.S. Department of Education as an eligible participant in the Federal Student Financial Aid (SFA) programs established under the Higher Education Act of 1965 (HEA), as amended (Title IV programs). The School is required to determine earned and unearned portions of Title IV aid for students who cancel, withdraw, drop out, are dismissed, or take a leave of absence prior to completing $60 \%$ of a payment period or term.

## Return of Title IV Funds Calculation and Policy

The Return of Title IV Funds calculation (Return calculation) is based on the percentage of earned aid using the following calculation: Percentage of payment period or term completed equals the number of scheduled hours (clockhour programs) or days (credit-hour programs) completed up to the withdrawal date divided by the total number of hours (clock-hour programs) or days (credit-hour programs) in the payment period or term. For credit-hour programs, any scheduled break of five days or more is not counted as part of the days in the term. This percentage is also the percentage of earned aid.

Funds are returned to the appropriate federal program based on the percentage of unearned aid using the following formula: Aid to be returned equals $100 \%$ of the aid that could be disbursed minus the percentage of earned aid multiplied by the total dollar amount of aid that could have been disbursed during the payment period or term.

The School must return the lesser of:

1. The amount of Title IV program funds that the student did not earn; or
2. The amount of institutional charges that the student incurred for the payment period or period of enrollment multiplied by the percentage of funds that were not earned.
The student (or parent, if a federal PLUS loan) must return or repay the amount by which the original overpayment amount exceeds $50 \%$ of the total grant funds received by the student for the payment period or period of enrollment, if the grant overpayment is greater than $\$ 50$. (Note: If the student cannot repay the grant overpayment in full, the student must make satisfactory arrangements with the U.S. Department of Education to repay any outstanding grant balances. The Student Financial Aid Department will be available to advise the student in the event that a student repayment obligation exists. The individual will be ineligible to receive additional student financial assistance in the future if the financial obligation(s) is not satisfied).

The School must return the Title IV funds for which it is responsible in the following order:

1. Unsubsidized Direct Stafford Loans (other than PLUS loans)
2. Subsidized Direct Stafford Loans
3. Federal Perkins Loans
4. Direct PLUS Loans
5. Federal Pell Grants for which a return of funds is required
6. Academic Competiveness Grants for which a return of funds is required
7. National Smart Grants for which a return of funds is required
8. Federal Supplemental Educational Opportunity Grants (FSEOG) for which a return of funds is required

If a student withdraws after the $60 \%$ point-in-time, the student has earned all Title IV funds that he/she was scheduled to receive during the period and, thus, has no unearned funds; however, The School must still perform a Return calculation. If the student earned more aid than was disbursed to him/her, the institution would owe the student a post-withdrawal disbursement, which must be paid within 180 days of the DOD. If a student earned less aid than was disbursed, the school would be required to return a portion of the funds, and the student would be required to return a portion of the funds. Any outstanding student loans that remain are to be repaid by the student according to the terms of the student's promissory notes.

## Title IV Credit Balances

After a Return calculation has been made and a state/institutional refund policy, if applicable, has been applied, any resulting credit balance (i.e. earned Title IV funds exceed institutional charges) must be paid within 14 days from the date that The School performs the Return calculation and will be paid in one of the following manners:

1. Pay authorized charges at the institution;
2. With the student's permission, reduce the student's Title IV loan debt (not limited to the student's loan debt for the period of enrollment);
3. Return to the student.

## Effects of Leaves of Absence on Returns

If a student does not return from an approved leave of absence on the date indicated on the written request, the withdrawal date is the student's last day of attendance. For more information, see the Leave of Absence section in The School catalog.

## Time Frame within which Institution is to Return Unearned Title IV Funds

The school must return the amount of unearned Title IV funds for which it is responsible within 45 days after the DOD.

## REFUND POLICIES

## Institutional Pro Rata Refund Calculation and Policy

When a student withdraws, The School must determine how much of the tuition and fees he/she is eligible to retain. The Pro Rata Refund Calculation and Policy is an institutional policy and is different from the Federal Financial Aid Return Policy and Return calculation; therefore, after both calculations are applied, a student may owe a debit balance (i.e. the student incurred more charges than he/she earned Title IV funds) to The School.

The School will perform the Pro Rata Refund Calculation for those students who terminate their training before completing the period of enrollment (i.e., students who receive a final grade of "W" or "WZ"). Under the Pro Rata Refund Calculation, The School is entitled to retain only the percentage of charges (tuition, room, board, etc.) proportional to the period of enrollment completed by the student. The period of enrollment for students enrolled in modular programs is the academic year. The period of enrollment for students enrolled in quarter-based programs is the quarter. The refund is calculated using the following steps:

1. Determine the total charges for the period of enrollment.
2. Divide this figure by the total number of calendar days in the period of enrollment.
3. The answer to the calculation in step 2 is the daily charge for instruction.
4. The amount owed by the student for the purposes of calculating a refund is derived by multiplying the total calendar days in the period as of the student's last date of attendance by the daily charge for instruction and adding in any book or equipment charges.
5. The refund shall be any amount in excess of the figure derived in step 4 that was paid by the student.

## TEXTBOOK AND EQUIPMENT RETURN/REFUND POLICY

A student who was charged for and paid for textbooks, uniforms or equipment may return the unmarked and unopened textbooks, unworn uniforms or new equipment within 30 days following the date of the student's cancellation, termination or withdrawal. The school shall then refund the charges paid by the student. Uniforms that have been worn cannot be returned because of health and sanitary reasons. If the student fails to return unmarked and unopened textbooks, unworn uniforms or new equipment within 30 days, the school may retain the cost of the
items that has been paid by the student. The student may then retain the equipment without further financial obligation to The School.

## EFFECTS OF LEAVES OF ABSENCE ON REFUNDS

If a student does not return from an approved leave of absence (where applicable) on the date indicated on the written request, monies will be refunded. The refund calculation will be based on the student's last date of attendance. The DOD is the date the student was scheduled to return.

## TIME FRAME WITHIN WHICH INSTITUTION IS TO ISSUE REFUNDS

Refunds will be issued within 30 days of either the date of determination or from the date that the applicant was not accepted by The School, whichever is applicable.

## STUDENTS CALLED TO ACTIVE MILITARY DUTY

## Continuing Modular Diploma Students

Continuing modular diploma students who have completed $50 \%$ or less of their program are entitled to a full refund of tuition, fees, and other charges paid. Such students who have completed more than $50 \%$ of their program are entitled to a strict institutional pro rata refund.

## Continuing Quarter-Based Students

If tuition and fees are collected in advance of the withdrawal, a strict institutional pro rata refund of any tuition, fees, or other charges paid by the student for the program and a cancellation of any unpaid tuition, fees, or other charges owed by the student for the portion of the program the student does not complete following withdrawal for active military service.

## STUDENT FINANCING OPTIONS

Everest offers a variety of student financing options to help students finance their educational costs. Detailed information regarding financing options availability and the Financial Aid process can be obtained from the school's Student Financial Planning Literature. Information regarding other sources of financial assistance such as benefits available through the Bureau of Indian Affairs, Division of Vocational Rehabilitation, Veterans Assistance and State Programs can be obtained through those agencies.

## FINANCIAL ASSISTANCE

Financial assistance (aid) in the form of grants and loans is available to eligible applicants who have the ability and desire to benefit from the specialized program/training offered at the school.

## STUDENT ELIGIBILITY

To receive financial assistance you must:

1. Usually, have financial need;
2. Be a U.S. citizen or eligible noncitizen;
3. Have a social security number;
4. If male, be registered with the Selective Service (if applicable);
5. If currently attending school, be making Satisfactory Academic Progress;
6. Be enrolled as a regular student in any of the school's eligible programs;
7. Not be in default on any federally-guaranteed loan;
8. Have a high school diploma or its equivalent, or have completed homeschooling at the secondary level as defined by state law.

## FEDERAL FINANCIAL AID PROGRAMS

The following is a list of the Federal Financial Aid Programs available at the school. Additional information regarding these programs, eligibility requirements, the financial aid process and disbursement of aid can be obtained through the Student Financial Planning Literature, the Student Finance Office, and the U.S. Department of Education's Guide to Federal Student Aid, which provides a detailed description of these programs. The guide is available online at:
http://studentaid.ed.gov/students/publications/student guide/index.html

- Federal Pell Grant
- Federal Supplemental Educational Opportunity Grant (FSEOG)
- Federal Work Study (FWS)
- Federal Direct Stafford Loan (DL)
- Federal Direct Parent Loan for Undergraduate Students (PLUS)


## ALTERNATIVE LOAN PROGRAMS

If your primary financing option does not fully cover your program costs, alternative financing options can help bridge that financial gap. Private loan programs are convenient, affordable and easy to use.

- There are alternative loans provided by private lenders.
- The rate may be variable and the loan approved and origination fees may be based on credit
- Repayment terms may vary based on lender programs.
- Student may apply on their own or with a co-borrower.

Please see one of the Student Finance Planners for further information.

## GRANTS AND SCHOLARSHIPS

## Zenith Student Grant

The Zenith Student Grant is a multimillion-dollar institutional grant program awarded on an annual basis to students of Everest and WyoTech schools owned by Zenith Education Group who demonstrate financial need. This institutional grant is available for new and continuing students enrolled on or after February 2, 2015 for current and future academic periods. The amount and source of the grant, which can be up to $\$ 10,000$ per academic year, may vary by student based on:

- The Expected Family Contribution (EFC) as calculated by the Free Application for Federal Student Aid (FAFSA) and reported to the student via the Student Aid Report (SAR)
- The demonstrated financial assistance needed
- Institutional grant funding availability

The grant may be used to cover any confirmed unmet financial need in excess of the student's EFC once Title IV and all other available funding sources have been exhausted up to the direct cost of attendance for the program in which the student is enrolled.

## Eligibility

To be eligible, the student must:

- Apply each academic year
- Meet all application deadlines
- Maintain satisfactory academic progress throughout his/her course of study


## Obtaining grant funds

The grant will automatically be credited to your account upon completion of the financial aid application processes and award confirmation. The grant is non-transferable and cannot be exchanged for cash.

## Renewing the grant

Students must reapply each academic year by the institutional deadline and meet eligibility requirements in order to be considered for the Zenith Education Grant. The grant amount may change each year based on the student's:

- Determined financial need
- Enrollment
- Timeliness of his/her financial aid application
- Institutional grant funding availability


## Zenith Graduation Scholarship

The Zenith Graduation Scholarship is a multimillion-dollar, non-need-based institutional scholarship program awarded to students who graduate from Everest schools owned by Zenith Education Group and were actively enrolled in their current course of study prior to February 2, 2015. The amount of the scholarship, which could be up to $\$ 10,000$ per current and future academic period, may vary by student based on the number of modules, courses or credits remaining in order for the student to complete his/her program of study, and the time frame of application submission.

The scholarship provides a 20 percent tuition reduction, prorated for the student's remaining time in the program in which he/she was actively enrolled as of February 2, 2015 through his/her expected graduation date at the time he/she applies for the scholarship. For students who apply on or before May 2, 2015, the tuition reduction effective date is February 2, 2015. For students who apply after May 2, 2015, the tuition reduction effective date is the date the application is submitted.

Students who withdrew prior to February 2, 2015, but reenter prior to August 2, 2015, may also apply upon reentry and be eligible upon graduation for a supplemental graduation scholarship of up to $\$ 5,000$ for the purpose of covering any prior academic year balances incurred for the program that they reenter.

## Eligibility

To be eligible, the student must:

- Apply for the scholarship
- Meet all application deadlines
- Maintain satisfactory academic progress throughout the remainder of his/her program
- Graduate from the program for which he/she is enrolled at the time of applying for the scholarship


## Obtaining scholarship funds

The scholarship amount will be applied to the student's account as a non-cash payment at the time of graduation to cover any outstanding tuition or fee expenses, and any credit balance that results will be resolved by:

- A payment to the government as reimbursement for payments received by Everest from the student's federal student loans to reduce his/her loan obligation.
- A payment to the lender as reimbursement for the payments from a private student loan that the lender directly disbursed to Everest.
- A payment to the student for any tuition he/she previously paid directly to Everest.

The scholarship is non-transferable.

## Zenith American Dream Scholarship

The Zenith American Dream Scholarship is a multimillion-dollar institutional scholarship program for students who attend an Everest or WyoTech institution. New students who first enroll in an Everest or WyoTech institution on or after August 24, 2015 and were referred by a leader in the local community are eligible to apply for the Zenith American Dream Scholarship of $\$ 5,000$ per academic year.

To be eligible a student must:

- Obtain a written reference from a leader in the student's community
- Complete an essay or video answering the question "How will Everest (or WyoTech) Help Me Fulfill My American Dream" - see guidelines
- Meet application guidelines and deadlines

The Zenith American Dream Scholarship may be used in order to cover the direct cost of attendance for the program in which the student is enrolled (tuition, books and fees).

## Scholarship winners

The Zenith American Dream Scholarship winners will be selected based on quality of the recommendation, originality, creativity, adherence to the theme and overall quality of the essay submission as noted below. Scholarships will be awarded based on selection criteria outlined in the guidelines on a monthly basis. Student scholarship winners will be notified within 45 days of the scholarship application submission date by the Campus President or other campus official.

Selection criteria will include:

- Written reference from a leader in the community
o Examples of leaders of the community include but are not limited to: coaches, teachers, principals, counselors, advisors, pastors, doctors, employers, support service professionals, law enforcement officer etc.
- Review of the Written or Video Essay submitted
o Logical interpretation of the subject and adherence to topic
o Originality, Innovation and Creativity
o Adherence to overall guidelines and deadlines applicable


## Obtaining scholarship funds

The scholarship will be credited on a student's account upon award of the scholarship. The scholarship is nontransferable and cannot be exchanged for cash. The scholarship can only be used to reduce the institutional direct cost of the program (tuition, books and fees) and cannot be utilized for indirect costs or living expenses.

## Renewing the scholarship

Students may be eligible to retain the scholarship award in subsequent academic years. In order to remain eligible the student must maintain satisfactory progress and a grade point average of $\mathbf{2 . 0}$ or above.

## Workforce Scholarships and Grants, Including Youth, Adult And Displaced Workers

This campus is recognized by many public and non-profit organizations as an approved institution to support state and local workforce education and employment initiatives. As educational benefit o become available, the campuses seek eligibility with the funding organizations. Therefore, if you are unemployed, under employed, or otherwise eligible youth or adult, you may qualify for various workforce educational benefit programs. Eligibility criteria for workforce educational assistance and benefits available vary by state, community and school, so check with the funding organization to see whether you qualify.

## Florida Student Assistance Grant (FSAG)

The Florida Student Assistance Grant (FSAG) is available only to Florida residents demonstrating financial need and meeting certain academic requirements. The FSAG has an early application deadline and is not readily available to all. Students are advised when applications may be submitted. It is not available to any student who has received a Bachelor's degree.

## Florida Bright Futures Scholarship Program

The Florida Bright Futures Scholarship Program establishes a lottery-funded scholarship to reward any Florida high school graduate who merits recognition of high academic achievement and who enrolls in an eligible Florida public or private post-secondary educational institution within three years of high school graduation. The program affects high school graduates as well as current award recipients who are now attending a post-secondary institution in Florida.

The Florida Bright Futures Scholarship Program is comprised of the following three awards:

1. Florida Academic Scholars (FAS) award
a. Including Academic Top Scholars (ATS) award
2. Florida Medallion Scholars (FMS) award
3. Florida Gold Seal Vocational Scholars (GSV) award

Eligibility criteria for the scholarship awards vary based on cumulative high school grade point average and SAT or ACT scores. Applications are distributed to potential applicants by high school guidance counselors or by contacting the Technical Assistance Unit of the Florida Department of Education at (888) 827-2004.

The award amount under each program varies depending on the institution that the student attends and the number of credit hours enrolled. The student should contact the Student Finance Department for information pertaining to the award amounts and additional eligibility requirements.

## High School Scholarships

Everest University will make high school scholarships available to graduating seniors. Scholarships will be awarded annually. They are not transferable nor can they be exchanged for cash. Awards are determined by an independent panel. The application deadline for high school scholarships is no later than 30 days prior to the day that the student plans to commence his/her education. In addition, the student must apply within six months of graduation from high school to be eligible. Please review the current Everest University Scholarship Guidelines for further details (including application and testing deadlines) and conditions of this program. Scholarships will be awarded in the following circumstances:

## Florida High School Principal Scholarships

Each of the campus locations of Everest University will award three High School Principal Scholarships of \$2000 each. The principals of participating Florida high schools are invited to recommend a senior whose academic achievements and personal career goals have been recognized and would be enhanced by scholarship assistance. Recommended seniors must complete the application procedures, provide letters of recommendation, and submit an essay.

## Other High School Scholarships

Everest University will award high school scholarships to graduating seniors, as follows:

- Some scholarships are valued at $\$ 2000$ each,
- Some scholarships are valued at \$500 each.

High school seniors may obtain scholarship applications and guidelines from a participating high school guidance department, or they may call Everest University for an application. Students complete the application procedures, provide letters of recommendation and submit an essay. If a recipient chooses not to accept the award, the next qualified student, as determined by an independent panel, will receive the scholarship.

## Everest University Annual Scholarships

Each Everest University campus annually awards honor scholarships at the end of each fall term. These honor scholarships consist of a $\$ 750$ and a $\$ 500$ tuition credit for two sophomores, two juniors and two seniors (annual scholarship awards total $\$ 1,250$ per category). To be eligible for one of the scholarships, the student must:

1. Be a full-time student (minimum 36.0 credit hours per academic year)
2. Have earned a cumulative grade point average of 3.5 or better at the end of the summer term
3. Have completed an application for scholarship
4. Have been in attendance at the awarding campus for a minimum of two successive terms
5. Provide two letters of recommendation from faculty (one of the letters must be from a faculty member within the program of study)
6. Write an essay of 100 words minimum on why the applicant is deserving of the scholarship
7. Be enrolled in the subsequent winter quarter to qualify for the scholarship to be awarded. Applications are available in the Academic Dean's Office. Application deadline is December 15.

## Sophomore Honor Scholarship

Applicants must have completed 48.0 credit hours.

1. A tuition credit of $\$ 750$ is awarded to the highest qualified full time sophomore student who has been selected based on meeting the described eligibility requirements during the freshman year at the University.
2. A tuition credit of $\$ 500$ is awarded to the second highest qualified full time sophomore student who has been selected based on meeting the described eligibility requirements during the freshman year at the University.

## Junior Honor Scholarship

Applicants must have completed 96.0 credit hours.

1. A tuition credit of $\$ 750$ is awarded to the highest qualified full time junior student who has been selected based on meeting the described eligibility requirements during the sophomore year at the University.
2. A tuition credit of $\$ 500$ is awarded to the second highest qualified full time junior student who has been selected based on meeting the described eligibility requirements during the sophomore year at the University.

## Senior Honor Scholarship

Applicants must have completed 144.0 credit hours.

1. A tuition credit of $\$ 750$ is awarded to the highest qualified full time senior student who has been selected based on meeting the described eligibility requirements during the junior year at the University.
2. A tuition credit of $\$ 500$ is awarded to the second highest qualified full time senior student who has been selected based on meeting the described eligibility requirements during the junior year at the University.

## Florida Association of Proprietary Schools and Colleges (FAPSC) Scholarship

Scholarships are available for graduating high school seniors and GED recipients. Applicants must complete an application, maintain a cumulative GPA of 2.0 or higher, and submit a 300 -word essay answering three specific questions pertaining to the career field and institution they have chosen. Applicants may apply for no more than three scholarships at any single institution. Awarding of the scholarships is done through an evaluation committee assembled by FAPSC. Please contact the Student Finance Office for further details.

## Imagine America Scholarship

The campus participates in the Imagine America scholarship program administered by the Imagine America Foundation. The Imagine America scholarships are valued at $\$ 1,000$ each and may be awarded to graduating seniors from participating high schools. Applicants must graduate high school with a GPA of 2.5 or above and may be requested to demonstrate commitment to community service and/or demonstrate financial need. The high school guidance counselor and the high school principal select the students of their choice to receive the award. Certificates have to be signed by the counselor and principal to be valid.

Applicants may apply for this scholarship online at www.imagine-america.org. Applicants may apply for this scholarship beginning January $1^{\text {st }}$ of the year in which they graduate and scholarship certificates will be accepted until December $31^{\text {st }}$ of the year in which they are awarded.

Imagine America scholarship certificates are to be given to the Student Finance Office prior to class commencement and are non-transferable and cannot be exchanged for cash. The scholarship cannot be used in conjunction with any of the other scholarships offered at the campus.

## Veteran's Assistance Programs

For information about U.S. Department of Veterans Affairs (VA) education benefits for veterans and their families, call (888)-GI-BILL-1 (888-442-4551) or visit www.gibill.va.gov. Each of the major benefits programs is described in detail in its own section of the VA's site.

- The Montgomery GI Bill-Active Duty: http://www.gibill.va.gov/pamphlets/ch30/ch30 pamphlet.pdf
- The Montgomery GI Bill-Selected Reserve: http://www.gibill.va.gov/pamphlets/ch1606/ch1606 pamphlet.pdf
- Dependents' Educational Assistance Program (DEA): http://www.gibill.va.gov/pamphlets/ch35/ch35 pamphlet.pdf
- Veterans' Educational Assistance Program (VEAP): http://www.gibill.va.gov/pamphlets/ch32/ ch32_pamphlet.pdf
- Reserve Educational Assistance Program (REAP): http://www.gibill.va.gov/pamphlets/ch1607ch1607 pamphlet.pdf
- The Post-9/11 GI Bill:
http://www.gibill.va.gov/pamphlets/ch33/ch33 pamphlet.pdf
- U.S. Army: http://www.goarmy.com/benefits/education.jsp
- U.S. Navy:
http://www.navy.com/navy/joining/education-opportunities.html
- U.S. Air Force:
http://www.airforce.com/opportunities/enlisted/education or www.airforce.com/opportunities/officer/education
- Marine Corps:
http://www.marines.com/main/index/quality citizens/benefit of services/education


## ADMINISTRATIVE POLICIES

## STATEMENT OF NON-DISCRIMINATION

Everest does not and will not discriminate on the basis of race, color, religion, age, disability, sex, pregnancy (including childbirth, false pregnancy, termination of pregnancy, and recovery therefrom), sexual orientation, national origin, citizenship status, gender identity or status, veteran status, actual or potential parental, family or marital status in the administration of its educational and admissions policies, scholarship and loan programs, or other schooladministered programs. For information on discrimination-related grievances, please see the Discrimination Grievance Procedures section.

## DISABILITY

Everest complies with federal laws including Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, as amended. The Campus President has been designated the Section 504/ADA Coordinator and will coordinate the efforts of Everest to comply with all relevant disability laws. Inquiries should be directed to this person at the campus contact information located in this catalog.

## DISABILITY ACCOMMODATION PROCEDURE

Everest's disability accommodation procedure is a collaborative and interactive process between the student and the Section 504/ADA Coordinator. The student will meet with the Section 504/ADA Coordinator on campus to request and submit an Accommodation Request form and discuss disability related needs. The Section 504/ADA Coordinator is available to the student to assist with questions and provide assistance in filling out the Accommodations Request form. The student will provide a completed Accommodations Request form and documentation of their medical condition to the Section 504/ADA Coordinator for review. The documentation of a medical condition may be from a licensed medical doctor, psychologist, audiologist, speech pathologist, registered nurse, licensed clinical social worker, marriage and family therapist, rehabilitation counselor, physical therapist, learning disability specialist, or other appropriate health professional. This documentation should verify the medical condition and suggest appropriate accommodations for the student. If the accommodation is denied, the student is informed of their right to appeal the decision and the necessary steps to file an appeal.

To file an appeal the student should supply documentation and/or other evidence to substantiate the need for the denied accommodation(s). The evidence is submitted to the Section 504/ADA Coordinator with a new accommodation form marked appeal.

## DISCRIMINATION GRIEVANCE PROCEDURES

A student initiates the Discrimination Grievance Procedure by contacting the Section 504/ADA Coordinator for disability-related complaints, or the Campus President for all other complaints alleging discrimination carried out by employees, other students, or third parties. The Section 504/ADA Coordinator and Campus President can be reached at the campus contact information located in this catalog. A student's participation in any informal resolution procedures is voluntary and he/she may pursue this formal grievance procedure at any time. The Section 504/ADA Coordinator or Campus President or his/her designee will explain the complaint procedures and assist the student in filing a complaint. The complaint need only be a written letter containing allegations that specifically identify the discriminatory conduct, the person(s) who did it, and all witnesses the student believes can support the allegations. A complaint should be made as soon as the student believes he/she has been discriminated against, but no later than within 180 days of the date that the alleged discrimination occurred, or the date on which the student could reasonably have learned of the discrimination.

When a complaint is filed, the Section 504/ADA Coordinator or Campus President or his/her designee begins an investigation within 14 days. The student, the accused, and any witnesses they identify are interviewed. Any relevant documents identified by these persons are reviewed. Within 45 days of the complaint, the Section 504/ADA Coordinator or Campus President or his/her designee will inform the student and accused in writing of sufficient or insufficient evidence to confirm the student's allegations, state the key facts, reasons why that conclusion was reached, and outline any proposed resolution or corrective action if applicable, subject to any applicable privacy constraints. The student is also notified of the right to appeal the investigation conclusion. An appeal must be made in writing to the Zenith Director of Academic Services, who may be reached at the Student Help Line number or email address below within 15 days of receiving notice about the investigation conclusion. Within 15 days of receiving the appeal, the Zenith Director of Academic Services will review the matter and provide a decision in writing.

Complaints are investigated in a manner that protects the privacy and confidentiality of the parties to the extent possible. No employee or agent of the School may intimidate, threaten, coerce or otherwise discriminate or retaliate against any individual because he or she has filed a complaint or participated in the complaint resolution process. If a student believes any such retaliation has occurred, a complaint of retaliation should be filed according to the procedure described above. Everest makes every effort to prevent recurrence of any finding of discrimination and corrects any discriminatory effects on the grievant and others, if appropriate.

If the 504/ADA Coordinator or Campus President is the subject of the grievance, the student should contact the Student Services Manager at the Student Help Line at (800) 874-0255 or via email at StudentServices@zenith.org. The Student Helpline in consultation with the appropriate Academic Services team member(s) will provide guidance to the student for initiating and submitting their grievance in writing to StudentServices@zenith.org.

## CODE OF STUDENT CONDUCT

Everest and WyoTech students have an obligation to foster an atmosphere of mutual respect and high regard for the life and property of the school. It is expected that you will share respect for the law, our campus rules and adhere to the highest ethical standards of conduct, whether you are in class, on campus, at off-campus sponsored activities or events, and housing.

This Student Code of Conduct is designed to maintain a learning environment that ensures the safety and wellbeing of everyone on campus, encourages students in the practice of good citizenship and self-discipline, and protects the school's property and equipment by promoting integrity, academic achievement, and personal responsibility. Questions and concerns may be reported by calling (855) 218-6009.

## Conduct Affecting On-Campus Safety

Everest and WyoTech will take all appropriate actions to protect the safety and security of our campus community. Every student has the right to fair and reasonable treatment. No one may be excluded on the basis of disability, race, ethnicity, national origin, creed, gender, age, sexual orientation, economic status, or other protected status. A student whose conduct threatens property or the health/safety of any person may be immediately suspended. Examples of such conduct may include:

- Possessing alcohol or other intoxicants, drugs, firearms or other weapons, explosives, dangerous devices, or dangerous chemicals on school premises
- Theft
- Vandalism or misuse of the school's or another's property
- Harassment or intimidation of others, including bullying or cyberbullying
- Endangering yourself or others, infliction of physical harm
- Any other behavior deemed inappropriate by the school


## Conduct Affecting Student Learning

Disciplinary action, including suspension/dismissal, may be initiated against any student based upon reasonable suspicion of involvement to commit any of the following:

- Cheating, plagiarism, fabrication or other forms of academic dishonesty
- Falsifying, or altering documents; misusing documents, funds, or school property
- Disruptive actions, including:
o Use of cell phones or other electronic devices for voice or text communication in the classroom, unless permitted by the instructor
o Use of any device to make an audio, video, or photographic record of any person while in class, on campus, at off-campus sponsored activities or events, and housing without that person's prior permission
- Failure to comply with school policies or directives
- Any action that interferes with the learning environment or the rights of others

While students have the right to freedom of expression, including the right to dissent, protest, or articulate exception to the material and assessments offered in any course, this expression cannot interfere with the rights of others, hinder instruction, or disrupt the process of the school. Students have a responsibility to express ideas in a safe and respectful manner.

## Limitations on Students with Pending Disciplinary Matters

Any student with a pending disciplinary matter shall not be allowed to:

- Graduate or participate in graduation ceremonies; or
- Engage in any other school-related activities determined by the school

Additionally, if a student withdraws from school at any point during the disciplinary process, the student is not eligible for readmission or transfer to another campus prior to resolving the outstanding disciplinary issue. Disciplinary matters are addressed in accordance with written policies and procedures and follow accreditor standards and expectations.

## INQUIRY BY THE CAMPUS PRESIDENT

If the Campus President (or designee), in his or her sole discretion, has reason to believe that a student has violated the Code of Student Conduct, the Campus President (or designee) shall conduct a reasonable inquiry and determine an appropriate course of action. If the Campus President (or designee) determines that a violation has not occurred, no further action shall be taken.

## Conduct that does not Result in Suspension or Dismissal

If the school determines that the student's behavior may have violated this Code, but does not warrant a suspension or dismissal, the school will promptly provide the student with a written warning. Multiple written warnings may result in a suspension or dismissal.

## Conduct Resulting in Suspension or Dismissal

If the school determines that a student's behavior should result in a suspension or dismissal, the school will promptly provide the student with a written notice of:

- The conduct resulting in the suspension or dismissal;
- The specific penalty being imposed;
- The student's right to submit a written appeal within five calendar days following the date of the school's suspension or dismissal determination


## ANTIHAZING POLICY

Everest Florida Colleges, Institutes and Universities (collectively "the Schools") have adopted the following policy:

Hazing, whether conducted on campus or off campus, is strictly prohibited by the Schools. Violation of this policy by a student may subject the student to fines, the withholding of diplomas or transcripts pending compliance with the rules or pending payment of fines, probation, suspension, or dismissal. Violation of this policy by an organization may subject the organization to rescission of permission for it to operate at the Schools.

For purposes of this policy, "hazing" means any action or situation that recklessly or intentionally endangers the mental or physical health or safety of a student for purposes including, but not limited to, initiation or admission into or affiliation with any organization operating under the sanction of a postsecondary institution. "Hazing" includes, but is not limited to, pressuring or coercing the student into violating state or federal law, any brutality of a physical nature, such as whipping, beating, branding, exposure to the elements, forced consumption of any food, liquor, drug, or other substance, or other forced physical activity that could adversely affect the physical health or safety of the student, and also includes any activity that would subject the student to extreme mental stress, such as sleep deprivation, forced exclusion from social contact, forced conduct that could result in extreme embarrassment, or other forced activity that could adversely affect the mental health or dignity of the student. Hazing does not include customary athletic events or other similar contests or competitions or any activity or conduct that furthers a legal and legitimate objective.

The Schools do not accept as defenses to a hazing charge against a student or organization that: (1) consent of the victim has been obtained; (2) the hazing was not part of an official organizational event or was not otherwise sanctioned or approved by the organization; or (3) the hazing was not done as a condition of membership to an organization.

## ALCOHOL AND SUBSTANCE ABUSE STATEMENT

Everest does not permit or condone the use or possession of marijuana, alcohol or any other illegal drug, narcotic or controlled substance by students. Possession of these substances on campus is cause for dismissal.

## STUDENT USE OF INFORMATION TECHNOLOGY RESOURCES POLICY

IT resources may only be used for legitimate purposes, and may not be used for any other purpose which is illegal, unethical, dishonest, damaging to the reputation of the school, or likely to subject the school to liability. Impermissible uses include, but are not limited to:

- Harassment;
- Libel or slander;
- Fraud or misrepresentation;
- Any use that violates local, state/provincial, or federal law and regulation;
- Disruption or unauthorized monitoring of electronic communications;
- Disruption or unauthorized changes to the configuration of antivirus software or any other security monitoring software;
- Unauthorized copying, downloading, file sharing, or transmission of copyright-protected material, including music;
- Violations of licensing agreements;
- Accessing another person's account without permission;
- Introducing computer viruses, worms, Trojan Horses, or other programs that are harmful to computer systems, computers, or software;
- The use of restricted access computer resources or electronic information without or beyond a user's level of authorization;
- Providing information about or lists of Zenith or Everest users or students to parties outside Zenith or Everest without expressed written permission;
- Downloading or storing company or student private information on portable computers or mobile storage devices;
- Making computing resources available to any person or entity not affiliated with the school;
- Posting, downloading, viewing, or sending obscene, pornographic, sexually explicit, hate related, or other offensive material;
- Academic dishonesty as defined in the Code of Student Conduct;
- Use of Zenith or Everest logos, trademarks, or copyrights without prior approval;
- Use for private business or commercial purposes.


## COPYRIGHT POLICY

It is the intention of Everest to strictly enforce a policy of zero tolerance for copyright violations and to comply with all applicable laws and regulations. Any student who engages in the unauthorized distribution of copyrighted material, including unauthorized peer-to-peer file sharing, is subject to disciplinary actions by the school, or any applicable actions in conjunction with federal and state law.

## SEXUAL HARASSMENT POLICY

Everest strives to provide and maintain an environment free of all forms of harassment. Behavior toward any student by a member of the staff, faculty or student body that constitutes unwelcome sexual advances will be dealt with quickly and vigorously and will result in disciplinary action up to and including dismissal. Any student who believes that he or she is a victim of sexual harassment should immediately notify the office of the Campus President. The Campus President will conduct an investigation of all allegations. Information surrounding all complaints will be documented and kept strictly confidential.

## SANCTIONS

Sanctions should be commensurate with the nature of the student's conduct. All sanctions imposed should be designed to discourage the student from engaging in future misconduct and whenever possible should draw upon educational resources to bring about a lasting and reasoned change in behavior.

Suspension - A sanction by which the student is not allowed to attend class for a specific period of time. Satisfactory completion of certain conditions may be required prior to the student's return at the end of the suspension period. During a period of suspension, a student shall not be admitted to any other Zenith school.

Note: Student absences resulting from a suspension shall remain in the attendance record regardless of the outcome of any disciplinary investigation or the decision of the Student Conduct Committee.

Dismissal - A sanction by which the student is withdrawn from school. Such students may only reapply for admission with the approval of the Campus President. Students dismissed from the school remain responsible for any outstanding balance owed to the school.

## APPEAL PROCESS

Students are entitled to appeal any sanction which results in suspension or dismissal. The appeal must be in writing and filed within five (5) calendar days of the date of the written notice. If the student files a timely appeal, the Campus President (or designee) shall convene a Student Conduct Committee to conduct the hearing. The Committee shall generally include the Campus President the Academic Dean/Director of Education, a Program or Department Chair, the Student Services Coordinator, or a faculty member. The members of the Committee shall select a Chair. If the alleged violation involves allegations of sexual misconduct committed against faculty or staff, the Committee must include a representative from Corporate or Division Human Resources.

The Committee Chair shall timely schedule a hearing date, and provide written notice to the student. The notice must be mailed or otherwise delivered to the student at least two (2) calendar days prior to the scheduled hearing date, and include notice that the student may:

- Appear in person, but is not required to appear
- Submit a written statement
- Respond to evidence and question the statements of others
- Invite relevant witnesses to testify on his/her behalf
- Submit written statements signed by relevant witnesses

Attendance at the hearing is limited to those directly involved or those requested to appear. Hearings are not open to the public and are not recorded.

The Student Conduct Committee shall:

- Provide the student a full and reasonable opportunity to explain his/her conduct
- Invite relevant witnesses to testify or submit signed statements
- Reach a decision based upon the information submitted prior to the hearing and the testimony and information of the student and witnesses at the hearing
- If the student does not appear, or elects not to appear, the Committee may proceed in the student's absence and the decision will have the same force and effect as if the student had been present

The Student Conduct Committee shall issue a written decision to the student within five (5) calendar days of the date of the hearing which may:

- Affirm the finding and sanction imposed by the Campus President (or designee)
- Affirm the finding and modify the sanction. Sanctions may only be reduced if found to be grossly disproportionate to the offense
- Disagree with the previous finding and sanction and dismiss the matter. A matter may be dismissed only if the original finding is found to be arbitrary and capricious
The decision of the Student Conduct Committee is final, and no further appeal is permitted.


## RECORDS OF DISCIPLINARY MATTERS

All disciplinary files shall be kept separate from the student academic files until resolved. Disciplinary files for students who have violated the Code of Student Conduct shall be retained as part of the student's academic file and considered "education records" as appropriate, pursuant to the Family Educational Rights and Privacy Act (FERPA). Disciplinary records shall be retained in the student's academic file permanently and a note shall be included in the official student information system indicating the date of the disciplinary decision and the sanction imposed.

When circumstances warrant, disciplinary matters shall be referred to the appropriate law enforcement authorities. Additionally, disciplinary records shall be reported to third parties as applicable (e.g. Veteran's Administration).

## STUDENT COMPLAINT PROCEDURE

You may bring a complaint against the School and initiate the School's Internal Dispute Resolution procedure by filing a written complaint with your academic advisor. The academic advisor will attempt to respond to your complaint within 15 days. If you are not satisfied with your academic advisor's resolution of your complaint, you may appeal his/her decision to the President of the School. You may then appeal the President's decision to the Provost of Zenith Education Group. If you are not satisfied with the outcome of the internal dispute procedure, you have the option of submitting your claim to arbitration pursuant to the School's Dispute Resolution Policy that was provided at the time of enrollment. You may also obtain a copy of the Internal Dispute Resolution Policy from your academic advisor.

If a student feels that the School has not adequately addressed a complaint or concern, the student may consider contacting the Accrediting Commission. All complaints considered by the Commission must be in written form, include as much detail as possible, supporting documentation, if available, and the complainant's name and contact The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Commission. Please direct all inquiries to:

Accrediting Council for Independent Colleges and Schools
750 First Street, N.E., Suite 980
Washington, DC 20002-4223
(202) 336-6780

Students may also contact and file a complaint with the state's agency and the state's Attorney General's Office at the following mailing addresses:

The Commission for Independent Education<br>Florida Department of Education<br>325 West Gaines Street, Suite \#1414<br>Tallahassee, FL 32399-0400<br>Toll free number (888) 224-6684

Office of the Attorney General<br>PL-01 The Capitol<br>Tallahassee, FL 32399-1050<br>Ph: (850) 414-3990<br>Toll Free within Florida: (866) 966-7226<br>Website: http://myfloridalegal.com

## DRESS CODE

Students must adhere to the campus dress code standards and are expected to dress in a manner that would not be construed as detrimental to the student body, the educational process or wear any clothing which has expressed or implied offensive symbols or language. Students should always be cognizant of the first impression of proper dress code and grooming, and note that Everest promotes a business atmosphere where instructors and guests are professionals and potential employers. In addition, students may be required to wear uniforms that present a professional appearance.

## NOTIFICATION OF RIGHTS UNDER FERPA

The Family Educational Rights and Privacy Act (FERPA) affords students certain rights with respect to their education records. These rights include:

1. The right to inspect and review the student's education records within 45 days of the day the institution receives a request for access.

A student should submit to the Registrar's Office a written request that identifies the record(s) the student wishes to inspect. The Registrar will make arrangements for access and will notify the student of the time and place where the records may be inspected. If the records are not maintained by the Registrar, the Registrar shall advise the student of the correct official to whom the request should be addressed.
2. The right to request the amendment of the student's education records that the student believes are inaccurate, misleading or otherwise in violation of the student's privacy rights under FERPA.

A student who wishes to ask the institution to amend a record should write to the Registrar, clearly identify the part of the record the student wants changed, and specify why it should be changed. If the institution decides not to amend the record as requested, the institution will notify the student in writing of the decision and the student's right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.
3. The right to provide written consent before the institution discloses personally identifiable information from the student's education records, except to the extent that FERPA authorizes disclosure without consent.

The institution discloses education records without a student's prior written consent under the FERPA exception for disclosure to school officials with legitimate educational interests. A school official is a person employed by the institution in an administrative, supervisory, academic or research, or support staff position; a person or company with whom the institution has contracted as its agent to provide a service instead of using institution employees or officials (such as an attorney, auditor, collection agent, campus security personnel and a health provider); a person serving the institution in an advisory capacity; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks, or an accreditor or an official of the state's department of education. Please note that in certain circumstances, such as with an infectious disease health threat or security threat, the school may disclose individually identifiable information without notice.

A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibilities for the institution.

Upon request, the institution also discloses education records without consent to officials of another school in which a student seeks or intends to enroll.

Everest is committed to the protection of student education information. While Everest does not publish a student directory, from time to time the school publishes communications, such as graduation and honor roll lists, that include Everest-designated directory information. Everest expressly limits its designated directory information to students' names, graduation dates, programs of study, degrees, diplomas, certificates and honors/awards received. A student who wishes not to be included in the campus publications referenced above must obtain an Opt-Out form from the Registrar's Office and submit the completed form to the Registrar.
4. The right to file a complaint with the U.S. Department of Education concerning alleged failures by the institution to comply with the requirements of FERPA. The name and address of the office that administers FERPA is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW, Washington, D.C. 20202

## STUDENT RECORDS

All student academic records are retained, secured, and disposed of in accordance with local, state, and federal regulations. Everest maintains complete records for each student, including grades, attendance, prior education and training, placement, financial aid and awards received. Student records should be maintained on campus for five years.

## TRANSCRIPT AND DIPLOMA RELEASE

Student academic transcripts are available upon written request by the student. Student records may be released only to the student or his/her designee as directed by the Family Educational Rights and Privacy Act of 1974.

Transcript and diploma requests must be made in writing to the Office of the Registrar. Official transcripts will be released to students who are current with their financial obligation to the school. Diplomas will be released to students who are current with their financial obligation upon completion of their school program.

## CAMPUS SECURITY AND CRIME AWARENESS POLICIES

As required by Public Law 101-542, as amended by Public Law 102-325, Title II, Crime Awareness and Campus Security Act of 1990, Section 294, Policy and Statistical Disclosures, Everest has established policies regarding campus security.

Everest strives to provide its students with a secure and safe environment. Classrooms and laboratories comply with the requirements of the various federal, state and local building codes, with the Board of Health and Fire Marshal regulations. Most campuses are equipped with alarm systems to prevent unauthorized entry. Facilities are opened each morning and closed each evening by administrative personnel.

In emergency situations, students should call 911 for an immediate response from the local law enforcement agency. Thereafter, the crime should be reported to the Campus President (or designee). In non-emergency situations, the crime should be reported as soon as possible to the Campus President (or designee) and the local law enforcement agency. All students are encouraged to report all crimes and public safety incidents to the Campus President (or designee) in a timely manner. The Campus President (or designee) shall document each incident reported and determine an appropriate response based on the nature of the incident. All victims of crime that occur on campus shall be provided with the opportunity to report the incidents to the local law enforcement authority.

Students are responsible for their own security and safety both on-campus and off-campus and must be considerate of the security and safety of others. The school has no responsibility or obligation for any personal belongings that are lost, stolen or damaged, whether on or off school premises or during any school activities.

On May 17, 1996, the President of the United States signed Megan's Law into federal law. As a result, local law enforcement agencies in all 50 states must notify schools, day care centers, and parents about the presence of dangerous offenders in their area. Students are advised that the best source of information on the registered sex offenders in the community is the local sheriff's office or police department. The following link will provide you with a list of the most recent updated online information regarding registered sex offenders by state and county: http://www.fbi.gov/hq/cid/cac/registry.htm.

## DRUG-FREE SCHOOLS POLICY

The Drug-Free Schools and Communities Act of 1989, Public Law 101-226, requires institutions receiving financial assistance to implement and enforce drug prevention programs and policies. Students shall receive a copy of the Drug-Free Schools/Drug-Free Workplace Annual Disclosure upon enrollment, and thereafter no later than January 31st of each calendar year they are enrolled. The information and referral line that directs callers to treatment centers in the local community is available through Student Services.

Everest prohibits the manufacture and unlawful possession, use or distribution of illicit drugs or alcohol by students on its property and at any school activity. If students suspect someone to be under the influence of any drug or alcohol, they should immediately bring this concern to the attention of the Academic Dean/Director of Education or Campus President. Students who violate the school's prohibitions against alcohol, controlled substances, and drugs are subject to disciplinary action up to and including dismissal from the school. Information on the disciplinary process may be found in the school catalog. When circumstances warrant, a violation of this policy may also be referred to the appropriate law enforcement authorities.

In certain cases, students may be referred to counseling sources or substance abuse centers. If such a referral is made, continued enrollment is subject to successful completion of any prescribed counseling or treatment program.

## STATISTICAL INFORMATION

Everest is required to report to students the occurrence of various criminal offenses on an annual basis. On or before October $1^{\text {st }}$ of each year, the school will distribute a security report to students containing the required statistical information on campus crimes committed during the previous three years. A copy of this report is available to prospective students upon request.

## CAMPUS COMPLETION RATE REPORTS

Under the Student Right to Know Act (20 U.S.C. § 1092(a)), Everest is required to annually prepare completion or graduation rate data respecting the institution's first-time, full-time undergraduate students (34 CFR 668.45(a)(1)). Everest is required to make this completion or graduation rate data readily available to students approximately 12 months after the 150\% point for program completion or graduation for a particular cohort of students. This completion rate report is available to students and prospective students upon request.

## STUDENT SERVICES

## ORIENTATION

New students participate in an orientation program prior to beginning classes. This program is designed to acquaint students with the policies of the school and introduce them to staff and faculty members who will play an important part in the students' academic progress.

## HEALTH SERVICES

Everest does not provide health services.

## HOUSING

Everest does not provide on campus housing; however, it does assist students in locating suitable housing off campus. For a list of available housing, students should contact the Student Services Department.

## STUDENT ADVISING

Academic advising is coordinated by the Academic Dean/Director of Education and includes satisfactory academic progress and attendance. The Registrar and Academic Program Directors serve as advisors and assist students in course selection and registration, dropping and adding courses, change of major, and meeting graduation requirements.

## EVEREST CARE PROGRAM

The Everest CARE Student Assistance Program is a free personal-support program for our students and their families. This program provides enrolled students direct and confidential access to professional counseling. For more information, please visit the website http://www.everestcares.com or call (888) 852-6238.

## PLACEMENT ASSISTANCE

Everest maintains an active Career Services Office to assist graduates in locating entry-level, educationally related career opportunities. The Career Services Office works directly with business, industry, and advisory board members to assist all students with access to the marketplace. Everest does not, in any way, guarantee employment. It is the goal of the Career Services Office to help all students realize a high degree of personal and professional development and successful employment. Specific information on job opportunities and basic criteria applicable to all students and graduates utilizing placement services is available by contacting the Career Services Office.

PROGRAMS OFFERED

| Program | Credential |
| :--- | :---: |
| Massage Therapy | Diploma |
| Medical Assistant | Diploma |
| Medical Administrative Assistant | Diploma |
| Pharmacy Technician | Diploma |
| Accounting | Associate in Science |
| Applied Management | Associate in Science |
| Business | Associate in Science |
| Paralegal | Associate in Science |
| Accounting | Bachelor of Science |
| Applied Management | Bachelor of Science |
| Business | Bachelor of Science |

## MODULAR PROGRAMS



## MASSAGE THERAPY

Diploma Program
36 Weeks - 750 Hours, 55.0 Credit Units

The Massage Therapy program is designed to provide the student with the necessary tools required to successfully enter the massage industry. Whether it is a day spa, physician's office, health club, or resort, graduates of this program will have acquired all the tools needed to thrive in this exciting new career.

This 750 -hour program consists of one pre-requisite course, eight self-contained units of learning called modules, and a 30 -hour clinic, which the student must complete before they graduate. Each student must successfully complete the pre-requisite course before moving on to any one of the remaining modules in the program. Included in this program are 225 hours of Anatomy and Physiology, as well as introduction to principles and practices of massage therapy, massage fundamentals, massage and bodywork, pathology, business and success skills, and health and wellness. Upon the successful completion of this program, graduates will have received the education necessary to attain a career in one of the most engaging and exciting fields today. The graduate may work in an entry-level position as a massage therapist in a variety of health care facilities, including, but not limited to, a massage clinic, hospital, chiropractic office, nursing home, health club, spa, resort, or in private practice. Massage therapists may be employed in urban, suburban, and rural areas.

In order to practice massage therapy in the state of Florida, students must pass the National Certification Exam for Therapeutic Massage and Bodywork (NCBTMB), National Certification Exam for Therapeutic Massage (NCETM), or the Massage and Bodywork Licensing Exam (MBLEx). In addition, students must apply for licensing through the state of Florida, which includes passing a criminal background check.

| Module <br> Code | Modular Title | Contact <br> Hours | Quarter <br> Credits |  |
| :--- | :--- | :---: | :---: | :---: |
| Prerequisite course: | 80 | 6.0 |  |  |
| MTD100 | Introduction to Massage Therapy | 80 | 6.0 |  |
| Modular courses: | 80 | 6.0 |  |  |
| MTD201 | Business and Ethics | 80 | 6.0 |  |
| MTD237 | Swedish Massage, Pre-Natal, Post-Natal Infant and Elder/Geriatric <br> Massage | 80 | 6.0 |  |
| MTD263 | Eastern Theory and Practice | 80 | 6.0 |  |
| MTD220 | Energy and Non-Traditional Therapies, Wellness and CPR | 80 | 6.0 |  |
| MTD282 | Deep Tissue, Myofascial Release \& Pin and Stretch | 80 | 6.0 |  |
| MTD214 | Neuromuscular/Trigger Point and Muscle Energy Techniques | 80 | 6.0 |  |
| MTD246 | Clinical and Sports Massage | 80 | 1.0 |  |
| MTD295 | Health and Wellness | 30 | $\mathbf{7 5 0}$ | 55.0 |
| MTD278 | Massage Therapy Clinic* | Total | $\mathbf{7 5 0}$ |  |

*Massage Therapy Clinic hours are to be scheduled throughout the last three modules of training. Courses comply with the requirements of the Florida Board of Massage Therapy.

## MTD100 - Introduction to Massage Therapy

6.0 Quarter Credits

This course is designed to prepare the student for future course work in more advanced modalities presented in the program. The topics covered in this course are joint classification, range of motion of the shoulder, Western theory and history, the benefits of massage therapy on the body systems, classification of massage movements, draping procedures, the client consultation, procedures for a complete body massage, the skeletal system, the muscular system, general structural plan of the body, movement and directional terms, and indications/contraindications for massage therapy. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## MTD201 - Business and Ethics

6.0 Quarter Credits

This module is designed to provide students with an understanding of the job opportunities in the massage industry, while building core computer and business skills. Professionalism, ethical practice, and the law as it relates to massage and communication are discussed. Also covered are clinical practice in Swedish massage and chair massage. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites:

## MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## MTD237 - Swedish Massage, Pre-Natal, Post-Natal and Infant, \& Elder/Geriatric

 Massage6.0 Quarter Credits

This module is designed to provide the student with the theory and hands-on skills involved in practicing Swedish massage. Also covered in this module is range-of-motion for hip, pre-natal, post-natal, infant, and elder/geriatric massage. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## MTD263 - Eastern Theory and Practice

6.0 Quarter Credits

This module is designed to provide the student with the understanding and knowledge of Eastern theory and practice as used within different styles of Asian bodywork. The student will also learn the immune and lymphatic systems. For specific musculature covered in this module please refer to the anatomy and physiology outline. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

MTD220 - Energy \& Non-Traditional Therapies, Wellness \& CPR
6.0 Quarter Credits

This module is designed to provide the student with the theory and hands-on skills involved in introducing fundamental energy-based modalities including polarity and beginning Reiki hand placements. The student will be introduced to basic health and wellness concepts including CPR. This module will also provide the student with the understanding of the integumentary system and musculature of the forearms and hands. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## MTD282 - Deep Tissue, Myofascial Release \& Pin and Stretch

6.0 Quarter Credits

This module is designed to provide students with an understanding of myofascial, deep tissue, and pin and stretch techniques. These techniques will be incorporated into a Swedish massage to better address individual client needs. Students will use basic assessment skills to identify muscular holding patterns and develop treatment plans. The indications and contraindications of these techniques will be discussed as will specific sights of caution for deep tissue massage. In addition, students will develop an understanding of the digestive system, urinary system, and the anterior neck muscles. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## MTD214 - Neuromuscular/Trigger Point and Muscle Energy Techniques

6.0 Quarter Credits

This module is designed to provide the student with understanding and knowledge of neuromuscular therapy (NMT)/trigger point therapy and muscle energy techniques (MET) along with the assessment skills necessary for these modalities. The student will also learn about the structure and function of the nervous system and review the muscles of the shoulder. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## MTD246 - Clinical and Sports Massage

6.0 Quarter Credits

This module is designed to provide the student with the understanding and knowledge of clinical and sports massage techniques and the assessment skills necessary for these modalities. The student will also learn the assessment skills, charting/documentation, clinical applications, and focus within the endocrine system with a review of the nervous system (CNS/PNS). For specific musculature covered for this module please refer to the anatomy and physiology outline. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0
MTD295 - Health and Wellness
6.0 Quarter Credits

This module is designed to provide the student with an overall understanding of the skills involved in working in spa services and in working with specific strategies to enhance good health and wellness. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: MTD100 Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

This course is designed to provide the student with a realistic, hands-on view and experience of working in the field by participating in a real massage therapy clinic or 'mock' clinic environment. The clinic provides the students an opportunity to enhance skills learned and practiced from instruction. This course is a continuation of supervised clinical practice integrating the principles of Swedish massage, chair massage, and adjunctive therapeutic modalities. Students are afforded the opportunity to practice their massage and evaluation skills on a diverse group of subjects. Prerequisites: Successful Completion of 6 Modules Lecture Hours: 00.0 Lab Hours:30.0 Other Hours: 00.0

## MEDICAL ASSISTANT

Diploma Program
41 Weeks - 920 Hours, 60 Credit Units

In recent years, the medical assisting profession has become indispensable to the health care field. Physicians have become more reliant on medical assistants for their front and back office skills. Medical offices and ambulatory care providers, clinics, urgent care centers and insurance providers are seeking their services.

The Medical Assistant diploma program is designed to prepare students for entry-level positions as medical assistants in a variety of health care settings. Students learn the structure and function of the major body systems in conjunction with medical terminology, diagnostic and therapeutic procedures, computer skills, administrative processes, bookkeeping and accounting practices, and the processing of medical insurance forms and claims.

The goal of the Medical Assistant diploma program is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains required and necessary to prepare them for entry level positions such as clinical or administrative assistant, medical receptionist, and medical insurance biller.

## Program Goals

The goal of the Medical Assisting program is to prepare competent entry-level medical assistants in the cognitive (knowledge), psychomotor (skills), and affective (behavior) learning domains.

## Program Objectives

1. Master administrative and clinical procedures performed in an ambulatory (out-patient) care setting
2. Ascertain patient needs and respond by providing appropriate care per physician's orders
3. Exhibit compliance to scope of legal and regulatory boundaries
4. Conduct self in ethical and professional manner while functioning as an integral member of the healthcare team
5. Prepare to take professional credentialing exam and demonstrate a commitment to life-long learning through professional development to ensure up-to-date knowledge.
Note: Graduates from a Medical Assistant program that is accredited by either ABHES (Accrediting Bureau of Health Education Schools) or CAAHEP/MAERB (Commission on Accreditation of Allied Health Education Programs/Medical Assisting Education Review Board) are immediately eligible to sit for the RMA Exam (Registered Medical Assistant), CMA Exam (Certified Medical Assistant), NCMA Exam (National Certified Medical Assistant) and CCMA Exam (Certified Clinical Medical Assistant) exams. Candidates who pass the exam are considered Registered Medical Assistants (RMA), Certified Medical Assistants (CMA), National Certified Medical Assistants (NCMA), or Certified Clinical Medical Assistants (CCMA) depending on which certification exam they take. Graduates of campuses where the Medical Assistant program is not accredited by either ABHES or CAAHEP/MAERB, but are institutionally accredited are immediately eligible to sit for the RMA Exam (Registered Medical Assistant), NCMA Exam (National Certified Medical Assistant) and CCMA Exam (Certified Clinical Medical Assistant) exams.

| Course <br> Number | Course Title | Clock <br> Hours | Quarter <br> Credits |  |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Module <br> MAINTRO | Introduction to Medical Assisting | 80 | 6.0 |  |  |  |  |
| Module A | Integumentary, Sensory, and Nervous Systems, Patient Care and <br> Communication | 80 | 6.0 |  |  |  |  |
| Module B | Muscular System, Infection Control, Minor Office Surgery, and <br> Pharmacology | 80 | 6.0 |  |  |  |  |
| Module C | Digestive System, Nutrition, Financial Management, and First Aid | 80 | 6.0 |  |  |  |  |
| Module D | Cardiopulmonary Systems, Vital Signs, Electrocardiography, and CPR | 80 | 6.0 |  |  |  |  |
| Module E | Urinary, Blood, Lymphatic, and Immune Systems and Laboratory <br> Procedures | 80 | 6.0 |  |  |  |  |
| Module F | Endocrine, Skeletal, and Reproductive Systems, Pediatrics, and <br> Geriatrics | 80 | 6.0 |  |  |  |  |
| Module G | Medical Law and Ethics, Psychology, and Therapeutic Procedures | 80 | 6.0 |  |  |  |  |
| Module H | Health Insurance Basics, Claims Processing, and Computerized Billing | 80 | 6.0 |  |  |  |  |
| Module X | Medical Assistant Diploma Program Externship | 200 | 6.0 |  |  |  |  |
|  | Total |  |  |  |  | $\mathbf{9 2 0}$ | $\mathbf{6 0 . 0}$ |

Module MAINTRO introduces students to the medical assistant profession, medical terminology, interpersonal skills, study techniques, and basic clinical skills. Students are introduced to the rules needed to build, spell, and pronounce health care terms, basic prefixes, suffixes, word roots, combining forms, and terms associated with body structure and directional terminology. Students study the professional qualities and professional personal appearance of a medical assistant. They learn about the administrative and clinical duties performed by a medical assistant. Additionally, students study the purpose of accreditation and the significance of becoming credentialed professional. Students also study the importance of interpersonal skills and the application of these skills with patients and fellow employees. Students will gain knowledge of basic medical insurance billing, coding concepts, and the use of coding reference books. Students are introduced to the basic clinical skills of obtaining vital signs, drawing and processing blood samples, and preparing and administering injections - procedures that they will continue to practice throughout the remaining modules. Students learn how to use knowledge of multiple intelligences to enhance studying and learning and how to make their personality type work for them. Successful note-taking and listening skills are reviewed, as well as techniques for remembering. Students also gain knowledge of test-taking strategies, including methods that can be used for reducing test anxiety. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 40 Outside Hours: 20 Prerequisite: None

## MODULE A - Integumentary, Sensory, and Nervous Systems, Patient Care and Communication

6.0 Quarter Credits

Module A emphasizes patient care, including physical examinations and procedures related to the eyes and ears, the nervous system, and the integumentary system. Students will have an opportunity to work with and review patient charts and perform front office skills related to records management, appointment scheduling, and bookkeeping. Students gain skills in communication (verbal and nonverbal) when working with patients both on the phone and in person. Students develop working knowledge of basic anatomy and physiology of the special senses (eyes and ears), nervous and integumentary system, common diseases and disorders, and medical terminology related to these systems. Students check vital signs, obtain blood samples, and prepare and administer injections. Also introduced are strategies for dealing with change, setting goals, and getting motivated. Students learn how to prepare an attractive business letter, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO

## MODULE B - Muscular System, Infection Control, Minor Office Surgery, and Pharmacology

Module B stresses the importance of asepsis and sterile technique in today's health care environment, along with the proper use of personal protective equipment. Students learn about basic bacteriology and its relationship to infection and disease control. Students identify the purpose and expectations of the Occupational Health and Safety Administration (OSHA) and the Clinical Laboratory Improvement Amendments (CLIA) regarding disease transmission in the medical facility. Students study basic math concepts to prepare for medication dosage calculations. Students learn the principles and various methods of administering medication. Basic pharmacology and the uses, inventory, classification, and effects of therapeutic drugs are included. Students participate in the positioning and draping of patients for various examinations and prepare for assisting with minor office surgical procedures. Students gain knowledge of basic anatomy and physiology of the muscular system, common diseases and disorders, and medical terminology related to this system. Students check vital signs, obtain blood samples, and prepare and administer injections. Also introduced are strategies for setting and accomplishing personal goals, along with how to succeed in accomplishing these goals. Students describe how to handle numbers, symbols, and abbreviations in transcribed material and demonstrate increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO
MODULE C - Digestive System, Nutrition, Financial Management, and First Aid
6.0 Quarter Credits

Module C introduces students to the health care environment, office emergencies, and first aid, with an emphasis on bandaging techniques for wounds and injuries. Students will discuss types of disasters and the medical assistant's role in emergency preparedness and assisting during and after a disaster. Students learn bookkeeping procedures, accounts receivable and payable, financial management, banking, and check-writing procedures essential to the successful operation of the medical office. Students study the administrative and clinical uses of the electronic health record. Students develop working knowledge of good health, nutrition, weight control, and strategies in promoting good health in patients. They acquire knowledge of basic anatomy and physiology,
common diseases and disorders, and medical terminology of the digestive system. Students check vital signs, obtain blood samples, and prepare and administer injections. They are introduced to strategies for building active reading and comprehension skills, along with techniques for managing time. Students practice transcribing accurate medical record notes and correcting erroneous entries, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO

## MODULE D - Cardiopulmonary Systems, Vital Signs, Electrocardiography, and CPR 6.0 Quarter Credits

 Module D examines the circulatory and respiratory systems, including the structure and function of the heart and lungs, along with diseases, disorders, diagnostic tests, anatomy and physiology, and medical terminology associated with these systems. Students apply knowledge of the electrical pathways of the heart muscle in preparation for applying electrocardiography leads and recording a 12-lead electrocardiogram (ECG). Students receive instruction in cardiopulmonary resuscitation (CPR) and the use of an automated external defibrillator (AED), which enables them to respond to cardiac emergencies. Students check vital signs and differentiate between normal values for pediatric and adult patients. Students obtain blood samples and prepare and administer injections. Students will discuss how to apply critical and creative thinking skills to analyzing and problem solving in the workplace and everyday life. Students study the preparation of a History and Physical examination report, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO
## MODULE E - Urinary, Blood, Lymphatic, and Immune Systems and Laboratory

 Procedures6.0 Quarter Credits

Module E introduces microbiology and laboratory procedures commonly performed in a physician's office or medical clinic. Students learn specimen identification, collection, handling and transportation procedures and practice venipuncture and routine diagnostic hematology. Maintenance and care of laboratory equipment and supplies are discussed. Students gain working knowledge of radiology and nuclear medicine, in addition to various radiological examinations and patient preparation for these exams. Anatomy and physiology of the urinary system and the body's immunity, including the structure and functions, as well as common diagnostic exams and disorders related to these systems, is presented. Students perform common laboratory tests, check vital signs, and perform selected invasive procedures. Students learn essential medical terminology related to the body systems and topics introduced in the module. Students learn the skills involved in organizing and writing a paper. Students transcribe miscellaneous medical reports, along with demonstrating increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO

## MODULE F - Endocrine, Skeletal, and Reproductive Systems, Pediatrics, and Geriatrics

6.0 Quarter Credits

Module F covers general anatomy and physiology, including an overview of the study of biology and the various body structures and systems. This module also examines the anatomy, physiology, and functions of the skeletal, endocrine, and reproductive systems, along with medical terminology associated with these systems. Students learn about child growth and development. They develop working knowledge of the skills necessary to assist in a pediatrician's office and learn the important differences that are specific to the pediatric field. Some of the skills students learn in this area are height and weight measurements and restraining techniques used for infants and children. They check vital signs, assist with diagnostic examinations and laboratory tests, and instruct patients regarding health promotion practices. Students gain knowledge of signs and symptoms of possible child abuse or neglect. Students also become familiar with human development across the life span. They will discuss normal and abnormal changes that are part of the aging process and the medical assistant's responsibilities related to the older person. Students check vital signs, obtain blood samples, and prepare and administer injections. Students discuss the importance of the ability to compose business documents and reports and practice composing business documents and e-mails. Students demonstrate increasing speed and accuracy on the computer keyboard and in medical transcription. Students build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO gain working knowledge of concepts related to patient reception in the medical office and preparing for the day. They discuss the importance of professional behavior in the workplace. Students learn what it takes to become an office manager and the responsibilities an office manager has to the office, the staff, and the physician. Students are introduced to medical office safety, security, and emergency provisions. They study how to maintain equipment and inventory. The functions of computers in the medical office are discussed. Students also talk about the role ergonomics plays in the health of the staff and patients. Students learn how to provide mobility assistance and support to patients with special physical and emotional needs, and various physical therapy modalities are discussed. Also introduced are the basic principles of psychology, psychological disorders, diseases, available treatments, and medical terminology related to mental and behavioral health. Medical law and ethics in relation to health care are discussed. Skills and attitudes necessary for success in the workforce are introduced, along with how to create a résumé, and follow through with the job search. Students check vital signs, obtain blood samples, and prepare and administer injections. Students demonstrate increasing speed and accuracy on the computer keyboard and build on their keyboarding and word processing skills related to word processing and spreadsheet programs, with acceptable progress through the identified text(s). Out-of-class activities will be assigned and assessed as part of this module.
Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO

## MODULE H - Health Insurance Basics, Claims Processing, and Computerized Insurance Billing

6.0 Quarter Credits

Module H introduces students to insurance billing and provides an in-depth exposure to diagnostic and procedural coding. Students gain working knowledge of the major medical insurances and claims form processing. They are introduced to types and sources of insurance, health insurance basics, traditional insurance plans, managed care, Medicare, Medicaid, military carriers, and Worker's Compensation and Disability insurance. This module covers the format of the ICD-9-CM manual, the CPT-4 and HCPCS manuals, and their relationship to the process of insurance claims submission. Patient expectations of the medical practice in regard to billing and collections and patient confidentiality are covered. Students gain knowledge of how to enter patient information and schedule appointments electronically, along with processing insurance claims both manually and electronically. Students continue to develop basic clinical skills by taking vital signs, obtaining blood samples, and preparing and administering injections. Out-of-class activities will be assigned and assessed as part of this module. Lecture Hours: 40 Clinical Lab Hours: 30 Computer Lab Hours: 10 Outside Hours: 20 Prerequisite: MAINTRO

## MODULE X - Medical Assistant Diploma Program Externship

6.0 Quarter Credits

Upon successful completion of all modules, medical assisting students participate in a 200-hour externship at an approved facility. The externship provides the student an opportunity to apply principles and practices learned in the program and utilize entry-level medical assisting skills in working with patients. Medical Assisting Diploma Program externs work under the direct supervision of qualified personnel at the participating externship sites, and under general supervision of the school staff. Supervisory personnel at the site evaluate externs at 100-and 200hour intervals. Completed evaluation forms are placed in the students' permanent records. Students must successfully complete their externship experience in order to fulfill requirements for graduation. Lecture Hours: 00 Lab Hours: 00 Hours Other Hours: 200 Prerequisite: MAINTRO, Completion of Modules A-H

## MEDICAL ADMINISTRATIVE ASSISTANT

Diploma Program
33 Weeks - 760 Hours - 48 Quarter Credits
The objective of the Medical Administrative Assistant program is designed to prepare students for entry-level positions as medical administrative assistants in a variety of health care settings. Students study various administrative procedures related to the medical office. Students will learn accounting functions essential to a medical environment, set up patient records and maintain all filing and record keeping, basics of coding with CPT and ICD-9 codes, preparation and processing insurance claims, dictation and transcription, correspondence and mail processing and computerized practice management. In addition to acquiring manual and hands-on administrative skills, the program is designed to teach students computer and keyboarding skills which enables them to become familiar with the computerized technology that is becoming more visible in the twenty-first century medical office environment.

| Module <br> Code | Modular Title | Contact <br> Hours | Quarter <br> Credits |
| :--- | :--- | :---: | :---: |
| Module A | Office Finance | 80 | 6.0 |
| Module B | Patient Processing and Assisting | 80 | 6.0 |
| Module C | Medical Insurance | 80 | 6.0 |
| Module D | Insurance Plans and Collections | 80 | 6.0 |
| Module E | Office Procedures | 80 | 6.0 |
| Module F | Patient Care and Computerized Practice Management Procedures | 80 | 6.0 |
| Module G | Dental Administrative Procedures | 80 | 6.0 |
| Module X | Medical Administrative Assistant Externship | 200 | 6.0 |
| $\mathbf{y}$ | $\mathbf{7 6 0}$ | $\mathbf{4 8 . 0}$ |  |

## Module A—Office Finance

6.0 Quarter Credits

Module A introduces accounting functions essential to a medical environment. Students learn basic bookkeeping procedures and apply them to a bookkeeping project and accounting system. Students will also complete assignments writing payroll checks and keeping check registers. Patient billing is an integral portion of the module, including tracing delinquent claims and insurance problem solving. Students study essential medical terminology, build on keyboarding and word processing skills, and become familiar with the self-directed job search process by learning how to cultivate the right on-the-job attitude, assembling a working wardrobe and identifying the strategies it takes to become the best in your new job so that you can advance in your career. They also become familiar with essential medical terminology Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

## Module B-Patient Processing and Assisting

6.0 Quarter Credits

In Module B, students learn to set up patient records and maintain and organize them manually and electronically. Students become familiar with records management systems and develop skills in alphabetic filing and indexing, and appointment scheduling. The basics of health insurance are introduced, as well the basic of coding with CPT and ICD-9 codes. Students are trained in vital signs, and a cardiopulmonary resuscitation (CPR) course is taught. Students study essential medical terminology, build on keyboarding and word processing skills, and become familiar with the self-directed job search process by identifying their personal career objective. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

## Module C-Medical Insurance

6.0 Quarter Credits

Module C develops student proficiency in preparing and processing insurance claims. Students study insurance programs, including HMOs, PPOs, and worker's compensation plans. National coding systems used for claims processing are studied. Students learn to obtain information from patient charts and ledgers to complete insurance forms accurately. Students are given hypothetical insurance billing situations and select appropriate forms, codes, and procedures to process insurance claims for optimal reimbursement. Office \& insurance collection strategies are also included. Students study essential medical terminology, build on keyboarding and word processing skills, and become familiar with the self-directed job search process by developing career networking techniques that will assist you in being successful in the medical field. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

Module D develops student proficiency in preparing and processing insurance claims. The Medicaid, Medicare, TRICARE, and CHAMPVA programs are discussed. Students learn to obtain information from patient charts and ledgers to complete insurance forms accurately. They also focus on important aspects of the collection process including collection letters, telephone calls, and collection servicing agencies. They will also learn about Occupational Safety and Health Administration (OSHA) standards and the use of universal precautions in the medical office. Medical ethics and law are also included. Students study essential medical terminology, build on keyboarding and word processing skills, and become familiar with the self-directed job search process by identifying and demonstrating what a successful job interview contains and how to answer common interview questions accurately. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

## Module E—Office Procedures

6.0 Quarter Credits

In Module E, students are introduced to dictation and transcription. Emphasis is also placed on correspondence and mail processing, health information management and the medical facility environment. Students will also become familiar with disability income insurance and legal issues affecting insurance claims. In addition, students learn about the Health Insurance Accountability and Portability Act (HIPAA). Students study essential medical terminology, build on keyboarding and word processing skills, and become familiar with the self-directed job search by learning how to set their own career goals. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

## Module F-Patient Care and Computerized Practice Management Procedures

6.0 Quarter Credits

Module F emphasizes computerized practice management, including file maintenance, patient records, bookkeeping and insurance. Students will learn the health insurance claim form and managed care systems. Hospital billing is introduced this module. Students will also learn about the history of the healthcare industry and the Medical Assisting Profession. In addition, students learn basic techniques for taking patients vital signs. They learn OSHA standards and the use of universal precautions in the medical office. Students study essential medical terminology, build on keyboarding and word processing skills, and become familiar with the self-directed job search process. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

Module G—Dental Administrative Procedures
6.0 Quarter Credits

Module G focuses on basic administrative procedures performed in the dental office. Students are introduced to the dental health team with emphasis on the tasks performed by the administrative support staff. Students will be exposed to Electronic Health Records software applications used within the healthcare setting in both ambulatory and hospital environments. Specialized procedures including appointment scheduling, bookkeeping, dental charting, processing patients, insurance billing and coding, and law and ethics are presented. Students are also given an introduction to radiography and radiation safety. Students will do vital signs. They discuss interpersonal skills and human relations, telephone techniques, and patient reception techniques. Students build on keyboarding and word processing skills, become familiar with essential dental terminology, and become familiar with the selfdirected job search process by learning how to dress for success. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 40.0

Module X - Medical Administrative Assistant Externship
6.0 Quarter Credits

This course is 200 hours of supervised, practical in-service experience in a medical office or clinic in which the student practices direct application of all administrative functions of the medical administrative assistant. Prerequisites: Completion of Modules A-G. Lecture Hours: 00.0; Lab Hours: 00.0; Other Hours: 200.0


PHARMACY TECHNICIAN<br>Diploma Program<br>33 Weeks - 760 Hours, 48.0 Credit Units

Pharmacy services have expanded and grown at an accelerated rate. Pharmacy Technicians play a major role in pharmacy operations and in the overall healthcare work force. As pharmacy services continue to grow, with new services being offered, new drugs entering the market, and as comprehensive drug information becomes a necessity, the need for highly-trained pharmacy technicians increases. Many of the traditional pharmacy functions, once performed by pharmacists, are now being performed by pharmacy technicians. Today's pharmacy technician has assumed a position which supports and enhances the progressive direction taken by pharmacy. The technician has also become the key person in assuring the smooth uninterrupted functioning of traditional pharmacy services.

The Pharmacy Technician diploma program provides both technical and practical training which will enable the graduate, upon certification, licensure, or registration, to function as a competent entry-level pharmacy technician to the licensed pharmacist. The program provides the student with the basic knowledge of and practice in pharmacy calculations, drug distribution systems, and preparation of sterile dosage forms. Computer skills necessary in pharmacy practice will be utilized and both pharmaceutical and medical terminology and anatomy and physiology, are also covered. The program emphasizes theory, as well as hands-on practice, followed by an externship which prepares the student for the actual work setting. Upon completion of this program, the graduate will be prepared to take the national pharmacy technician certification exam offered by the Pharmacy Technician Certification Board (PTCB).

Pharmacy is a dynamic field requiring an ongoing learning process. Graduates from this training program will become active participants in this growing field by exhibiting competence through knowledge and skills learned through the college.

Note: In order to be employed as a pharmacy technician in the state of Florida, registration with the Florida Board of Pharmacy is required.

| Module <br> Code | Modular Title | Contact <br> Hours | Quarter <br> Credits |
| :--- | :--- | :---: | :---: |
| Module A | Administration of Medications and Pharmacology of the <br> Endocrine/Lymphatic Systems | 80 | 6.0 |
| Module B | Aspects of Retail Pharmacy and Pharmacology of the Nervous <br> System | 80 | 6.0 |
| Module C | History and Ethics of Pharmacy and Pharmacology of the <br> Respiratory System \& Nuclear Oncology Pharmacy Practice | 80 | 6.0 |
| Module D | Infection Control, Medication Errors and Alternative Medicine and <br> Pharmacology of the Integumentary System and Senses | 80 | 6.0 |
| Module E |  <br> Pharmacology of the G.I. and Muscular System | 80 | 6.0 |
| Module F | Aspects of Hospital Pharmacy and Pharmacology of the Urinary and <br> Reproductive System | 80 | 6.0 |
| Module G | Home Health Care, Pharmacy Operations and Pharmacology of the <br> Cardiovascular, Circulatory and Skeletal System | 80 | 6.0 |
| Module X | Clinical Externship | 200 | 6.0 |

## Module A - Administration of Medications and Pharmacology of the Endocrine and Lymphatic Systems

6.0 Quarter Credits

This module is designed to provide the student with an overall understanding of medication administration, safety and quality assurance. Included in this course is an overview and historical development of pharmacy. Body systems are covered in this module which includes the endocrine and lymphatic systems, and medications used to treat conditions of the endocrine system. Repackaging and compounding will be discussed and performed. Included in this course is use of policy and procedure manuals, materials management of pharmaceuticals, the pharmacy formulary system, computer applications in drug use control, receiving and processing medication orders. Preparation and utilization of patient profiles, handling medications, storage and delivery of drug products, records management and inventory control, and compensation and methods of payment for pharmacy services are discussed. Conversions and calculations used by pharmacy technicians will be discussed along with drug dosages in units and working with compounds, admixtures, and parenteral and IV medications. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

Module B - Aspects of Retail Pharmacy and Pharmacology of the Nervous System
6.0 Quarter Credits

This module is designed to provide the student with responsibilities of a technician filling prescriptions, including the information required to fill prescription and typing the prescription label. This module also covers how to read a drug label. Medications for the respiratory and nervous system are covered including a study of medications for neurological conditions, mental disorders and a discussion on muscle relaxants. This module will include CPR certification. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

Module C - History and Ethics of Pharmacy and Pharmacology of the Respiratory System \& Nuclear Oncology Pharmacy Practice
6.0 Quarter Credits

This module is designed to introduce the student to the professional aspects of working in pharmacy technology. Subjects covered include the history and changing roles of pharmacists and pharmacy technicians. This module covers the laws and ethics of pharmacy, which includes the Food and Drug Act, the 1970 Comprehensive Drug Abuse Prevention and Control Act, and other modern-day drug legislation. The respiratory system is discussed along with medications for respiratory tract disorders. Oncology agents are covered in this module along with HIVIAIDS. Calculations and dimensional analysis of drug dosages are covered. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None
Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## Module D - Infection Control, Medication Errors and Alternative Medicine and Pharmacology of the Integumentary System and Senses

6.0 Quarter Credits

This module covers pharmacy technician registration and certification, including professionalism and communication in the pharmacy setting. Over-the-counter medications, vitamins, and skin-care products are discussed in this module. Medications for the integumentary system are covered, along with a discussion on medication calculations for the elderly. Also covered in this module are medications used for disorders of the eyes and ears. Students learn the most common medication errors, alternative medication, and food and drug interactions. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

Module E - Administrative Aspects of the Pharmacy Technician \& Pharmacology of the G.I. and Muscular System
6.0 Quarter Credits

In this module, emphasis is placed on the role and responsibilities of the pharmacy technician regarding parenteral dosages, including using proportions in calculating drug dosages for pediatrics. This module is designed to provide the student with an overall understanding of the administrative aspects and hands-on applications involved in working in a pharmacy. Medications for the G.I. and musculoskeletal systems are covered, along with medications for disorders of the musculoskeletal system, as well as a study of general operations of pharmacies at different settings. Subjects covered include safety in the workplace, using computers in the pharmacy, communications and interpersonal relations within the pharmacy. Students will learn about migraine headaches, analgesics, and drugs for NSAID. Use of computers in the pharmacy practice setting is covered. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: $\mathbf{4 0 . 0}$ Outside Hours: 20.0

## Module F - Aspects of Hospital Pharmacy and Pharmacology of the Urinary and Reproductive System

6.0 Quarter Credits

This module is designed to provide the student with an overall understanding of anatomy and physiology as it relates to the urinary and reproductive systems. Students will learn common tasks performed by pharmacy technicians in the hospital practice setting, including policies and procedures, responsibilities of the inpatient pharmacy technician, and specific state requirements regulating the use of pharmacy technicians in various states. Students will familiarize themselves with intravenous flow rates of large volume and small volume IV, infusion of IV piggybacks, and the use of a heparin lock. Critical care flow rates and automated medication dispensing systems are discussed and calculated. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

## Module G - Home Health Care, Pharmacy Operations and Pharmacology of the

 Cardiovascular, Circulatory and Skeletal System
### 6.0 Quarter Credits

This module is designed to familiarize the student with all aspects of home health care, mail order pharmacy/ePharmacy, and long-term care pharmacy. Also covered in this module is drug distribution systems utilized in the pharmacy to include pharmacy stocking and billing, inventory, and purchasing. This module will provide students with the understanding of the cardiovascular, circulatory, and skeletal systems and discuss medications for circulatory disorders and medications for the skeletal system. Hands-on skills in the laboratory practice setting are performed. Out-of-class activities will be assigned and assessed as part of this module. Prerequisites: None Lecture Hours: 40.0 Lab Hours: 40.0 Outside Hours: 20.0

Module X - Clinical Externship
6.0 Quarter Credits

This 200-hour module is designed to provide the student with supervised, practical, hands-on, and observational experiences in the working pharmacy. Students will be expected to gain experiences in either a hospital pharmacy or a community (retail) pharmacy. Students will gain exposure to "on-the-job" experiences and training in the pharmacy setting and practice of skills, gaining experiences in all aspects of drug preparation and distribution utilized by participating sites. Prerequisite: Completion of Didactic Program. Student must complete all modules prior to externship placement. Lecture Hours: 0.0 Lab Hours: 0.0 Other Hours: 200.0.

## ASSOCIATE'S DEGREE PROGRAMS



ACCOUNTING, ASSOCIATE IN SCIENCE DEGREE<br>24 Months - 96.0 Credit Units

Accounting is the language of business, and accounting procedures and records are the basic ingredients that provide students with a broad and diverse background in professional accounting, making a variety of entry-level positions in business, industry, and governmental accounting fields available to graduates of this program.

| Course Code |  | Course | Associate Degree Quarter Credits |
| :---: | :---: | :---: | :---: |
| COLLEGE CORE REQUIREMENTS |  |  |  |
| SLS | 1105 | Strategies for Success | 4.0 |
| CGS | 2060C | Computer Applications | 4.0 |
| SLS | 1321 | Career Skills and Portfolio Development | 2.0 |
| Choose courses to total 8.0 credits from the following options: |  |  |  |
| LIS | 2004 | Introduction to Internet Research | 2.0 |
| MAN | 2031 | Let's Talk Business | 2.0 |
| OST | 2335 | Business Communications | 4.0 |
| MTB | 1103 | Business Math | 4.0 |
| OST | 1149L | Keyboarding* | 2.0 |
| CGS | 2573C | Applied Spreadsheets | 4.0 |
| TOTAL COLLEGE CORE QUARTER CREDIT HOURS |  |  | 18.0 |
| MAJOR CORE REQUIREMENTS |  |  |  |
| APA | 2111 | Principles of Accounting I | 4.0 |
| APA | 2121 | Principles of Accounting II | 4.0 |
| APA | 2161 | Introductory Cost/Managerial Accounting | 4.0 |
| ACG | 2021 | Introduction to Corporate Accounting | 4.0 |
| APA | 2141 | Computerized Accounting | 4.0 |
| ACO | 1806 | Payroll Accounting | 4.0 |
| ACG | 2551 | Non-Profit Accounting | 4.0 |
| TAX | 2000 | Tax Accounting | 4.0 |
| MAN | 1030 | Introduction to Business | 4.0 |
| BUL | 2131 | Applied Business Law | 4.0 |
| Choose courses to total of 8.0 credits from the following options: |  |  |  |
| CGS | 2573C | Applied Spreadsheets | 4.0 |
| FIN | 1103 | Finance | 4.0 |
| ACG | 2178 | Financial Statement Analysis | 4.0 |
| MAN | 2021 | Principles of Management | 4.0 |
| TOTAL MAJOR CORE QUARTER CREDIT HOURS |  |  | 48.0 |
| GENERAL EDUCATION CORE REQUIREMENTS |  |  |  |
| ENC | 1101 | Composition I | 4.0 |
| ENC | 1102 | Composition II | 4.0 |
| MAT | 1033 | College Algebra | 4.0 |
| PSY | 2012 | General Psychology | 4.0 |
| SPC | 2017 | Oral Communications* | 4.0 |
| AML | 2000 | Introduction to American Literature | 4.0 |
| EVS | 1001 | Environmental Science | 4.0 |
| SLS | 1505 | Basic Critical Thinking | 2.0 |
| TOTAL GENERAL EDUCATION QUARTER CREDIT HOURS |  |  | 30.0 |
| TOTAL PROGRAM CREDIT HOURS |  |  | 96.0 |

*Course not offered online.


APPLIED MANAGEMENT, ASSOCIATE IN SCIENCE DEGREE<br>24 Months - 96.0 Credit Units

The Associate in Science in Applied Management program is offered for those students who have completed a diploma program from an accredited post-secondary institution and whose career goals require a broad knowledge of the functional areas of business. All students will take coursework in the areas of accounting, general business, management, marketing, computer applications, and business law. The program prepares students for a variety of entry-level positions in areas such as sales, office supervision, and small business management.

| Course Code | Course | Associate Degree Quarter Credits |
| :---: | :---: | :---: |
| College Core Requirements |  |  |
| SLS 1105 | Strategies for Success | 4.0 |
| SLS 1321 | Career Skills and Portfolio Development | 2.0 |
| CGS 2060C | Computer Applications | 4.0 |
|  | TOTAL MAJOR CORE CREDIT HOURS | 10.0 |
| Major Core Requirements |  |  |
| MAN 1030 | Introduction to Business | 4.0 |
| MAN 2021 | Principles of Management | 4.0 |
| APA 2111 | Principles of Accounting I | 4.0 |
| BUL 2131 | Applied Business Law | 4.0 |
|  | Major Core Electives* | 36.0 |
| Choose 8.0 units from the following: |  |  |
| MAN 2300 | Introduction to Human Resources | 4.0 |
| FIN 1103 | Finance | 4.0 |
| MAR 2305 | Customer Relations and Servicing | 4.0 |
| MAR 1011 | Introduction to Marketing | 4.0 |
| SBM 2000 | Small Business Management | 4.0 |
|  | TOTAL MAJOR CORE CREDIT HOURS | 60.0 |
| General Education Requirements |  |  |
| ENC 1101 | Composition I | 4.0 |
| ENC 1102 | Composition II | 4.0 |
| MAT 1033 | College Algebra | 4.0 |
| SLS 1505 | Basic Critical Thinking | 2.0 |
| PSY 2012 | General Psychology | 4.0 |
| ECOP 1021 | General Economics | 4.0 |
| EVS 1001 | Environmental Science | 4.0 |
|  | TOTAL GENERAL EDUCATION CREDIT HOURS | 26.0 |
|  | TOTAL PROGRAM CREDIT HOURS | 96.0 |

[^0]buSiness, ASSOCIATE IN SCIENCE DEGREE
24 Months - 96.0 Credit Units

The Associate in Science in Business program is offered for those students whose career goals require a broad knowledge of the functional areas of business. All students will take coursework in the areas of accounting, general business, management, marketing, human resources, computer applications, and business law. In addition, students will choose an area of concentration that will comprise the balance of the courses in the major. The following describes each area of concentration.

## Business Administration

The Business Administration concentration focuses on the structure, function, and procedures of standard business operations. The program prepares students for a variety of entry-level positions in areas such as sales, office supervision, and small business management.

## Management

The Management concentration focuses on the fundamental business management principles utilized by today's businesses. The graduates of this program will be prepared for entry-level positions in supervisory roles in business and government.

| Course Code |  | Course | Associate Degree Quarter Credits |
| :---: | :---: | :---: | :---: |
| COLLEGE CORE REQUIREMENTS |  |  |  |
| SLS | 1105 | Strategies for Success | 4.0 |
| CGS | 2060C | Computer Applications | 4.0 |
| SLS | 1321 | Career Skills and Portfolio Development | 2.0 |
| Choose courses to total 4.0 credits from the following options: |  |  |  |
| OST | 1149L | Keyboarding* | 2.0 |
| OST | 2335 | Business Communications | 4.0 |
| LIS | 2004 | Introduction to Internet Research | 2.0 |
| CGS | 2501 | Applied Word Processing | 4.0 |
| CGS | 2573C | Applied Spreadsheets | 4.0 |
| MTB | 1103 | Business Math | 4.0 |
|  |  | TOTAL COLLEGE CORE CREDIT HOURS | 14.0 |
| MAJOR CORE REQUIREMENTS: ALL CONCENTRATIONS |  |  |  |
| MAN | 1030 | Introduction to Business | 4.0 |
| MAN | 2021 | Principles of Management | 4.0 |
| BUL | 2131 | Applied Business Law | 4.0 |
| MAN | 2300 | Introduction to Human Resources | 4.0 |
| MAR | 1011 | Introduction to Marketing | 4.0 |
| APA | 2111 | Principles of Accounting I | 4.0 |
| APA | 2121 | Principles of Accounting II | 4.0 |
| MANP | 2501 | Capstone Experience | 4.0 |
| And one of the following two concentrations: |  |  |  |
| BUSINESS ADMINISTRATION CONCENTRATION ADDITIONAL MAJOR CORE REQUIREMENTS |  |  |  |
| FIN | 1103 | Finance | 4.0 |
| MAR | 2305 | Customer Relations and Servicing | 4.0 |
| Choose two of the following courses: |  |  |  |
| MAN | 2727 | Strategic Planning for Business | 4.0 |
| ACG | 2178 | Financial Statement Analysis | 4.0 |
| ACG | 2021 | Introduction to Corporate Accounting | 4.0 |
| SBM | 2000 | Small Business Management | 4.0 |
| APA | 2161 | Introductory Cost/Managerial Accounting | 4.0 |
|  |  | TOTAL MAJOR CREDIT HOURS | 48.0 |
| OR |  |  |  |




## PARALEGAL, ASSOCIATE IN SCIENCE DEGREE

24 Months - 96.0 Credit Units

Graduates of the Paralegal program are prepared, under the direction of an attorney, to interview, gather, review, and analyze factual situations; research the law; prepare and interpret legal documents; and conduct day-to-day operations of a legal office. Graduates of the program may find employment in legal offices, state and federal government agencies, corporate legal departments, consumer groups, insurance companies, banks, title companies, and legal aid societies.

| Course Code |  | Course | Associate Degree Quarter Credit Hours |
| :---: | :---: | :---: | :---: |
| COLLEGE CORE REQUIREMENTS |  |  |  |
| CGS | 2060C | Computer Applications | 4.0 |
| SLS | 1105 | Strategies for Success | 4.0 |
| SLS | 1321 | Career Skills and Portfolio Development | 2.0 |
| CGS | 2501 | Applied Word Processing | 4.0 |
| TOTAL COLLEGE CORE QUARTER CREDIT HOURS |  |  | 14.0 |
| MAJOR CORE REQUIREMENTS |  |  |  |
| PLA | 1003 | Introduction to Paralegal | 4.0 |
| PLA | 2363 | Criminal Procedure and the Constitution | 4.0 |
| PLA | 1105 | Legal Research and Writing I | 4.0 |
| PLA | 2106 | Legal Research and Writing II | 4.0 |
| PLA | 2273 | Torts | 4.0 |
| PLA | 2423 | Contract Law | 4.0 |
| PLA | 2600 | Wills, Trusts, and Probate | 4.0 |
| PLA | 2800 | Family Law | 4.0 |
| PLA | 2763 | Law Office Management | 4.0 |
| PLA | 2203 | Civil Procedure | 4.0 |
| TOTAL MAJOR CORE QUARTER CREDIT HOURS |  |  | 40.0 |
| Students will select 8.0 credits from the following list: |  |  |  |
| PLA | 2460 | Bankruptcy | 4.0 |
| PLA | 2930 | Contemporary Issues and Law | 4.0 |
| PLA | 2433 | Business Organizations | 4.0 |
| PLA | 2483 | Introduction to Administrative Law | 4.0 |
| PLA | 2610 | Real Estate Law | 4.0 |
| PLA | 2631 | Environmental Law | 4.0 |
| TOTAL QUARTER CREDIT HOURS |  |  | 8.0 |
| GENERAL EDUCATION CORE REQUIREMENTS |  |  |  |
| ENC | 1101 | Composition I | 4.0 |
| ENC | 1102 | Composition II | 4.0 |
| SPC | 2017 | Oral Communications* | 4.0 |
| SYG | 2001 | Principles of Sociology | 4.0 |
| MAT | 1033 | College Algebra | 4.0 |
| PSY | 2012 | General Psychology | 4.0 |
| SLS | 1505 | Basic Critical Thinking | 2.0 |
| AML | 2000 | Introduction to American Literature | 4.0 |
| EVS | 1001 | Environmental Science | 4.0 |
| TOTAL GENERAL EDUCATION QUARTER CREDIT HOURS |  |  | 34.0 |
|  |  | TOTAL PROGRAM CREDIT HOURS | 96.0 |

[^1]
## BACHELOR'S DEGREE PROGRAMS



ACCOUNTING, BACHELOR OF SCIENCE DEGREE
48 Months - 192.0 Credit Units

Accounting is the language of business, and accounting procedures and records are the basic ingredients that provide students with a broad and diverse background in professional accounting, making a variety of entry-level positions in business and governmental accounting fields available to graduates of this program.

The Bachelor of Science in Accounting program prepares students to measure and communicate the financial position of an enterprise, to provide advice on taxation and management services, and to perform analysis of information systems.

| Course Code |  | Course | Bachelor's Degree Quarter Credits |
| :---: | :---: | :---: | :---: |
| COLLEGE CORE REQUIREMENTS |  |  |  |
| SLS | 1105 | Strategies for Success | 4.0 |
| CGS | 2060C | Computer Applications | 4.0 |
| SLS | 1321 | Career Skills and Portfolio Development | 2.0 |
| Choose courses to total 10.0 credits from the following options |  |  |  |
| LIS | 2004 | Introduction to Internet Research | 2.0 |
| MAN | 2031 | Let's Talk Business | 2.0 |
| OST | 2335 | Business Communications | 4.0 |
| MTB | 1103 | Business Math | 4.0 |
| OST | 1149L | Keyboarding** | 2.0 |
| CGS | 2573C | Applied Spreadsheets | 4.0 |
| TOTAL COLLEGE CORE QUARTER CREDIT HOURS |  |  | 20.0 |
| MAJOR CORE REQUIREMENTS |  |  |  |
| APA | 2111 | Principles of Accounting I | 4.0 |
| APA | 2121 | Principles of Accounting II | 4.0 |
| APA | 2161 | Introductory Cost/Managerial Accounting | 4.0 |
| ACG | 2021 | Introduction to Corporate Accounting | 4.0 |
| APA | 2141 | Computerized Accounting | 4.0 |
| ACO | 1806 | Payroll Accounting | 4.0 |
| ACG | 2551 | Non-Profit Accounting | 4.0 |
| ACG | 3103 | Intermediate Accounting I | 4.0 |
| ACG | 3113 | Intermediate Accounting II | 4.0 |
| ACG | 3123 | Intermediate Accounting III | 4.0 |
| ACG | 3341 | Cost Accounting I | 4.0 |
| ACG | 3351 | Cost Accounting II | 4.0 |
| ACG | 4201 | Consolidation Accounting | 4.0 |
| ACGP | 4632 | Auditing I | 4.0 |
| TAX | 4001 | Federal Taxation I | 4.0 |
| TAX | 4011 | Federal Taxation II | 4.0 |
| BUL | 2131 | Applied Business Law -OR- | 4.0 |
| BUL | 3246 | Business Law I* -OR- | 0 |
| BUL | 3247 | Business Law II* |  |
| TAX | 2000 | Tax Accounting | 4.0 |
| SLS | 1354 | Workplace Relationships | 2.0 |
| MAN | 1030 | Introduction to Business | 4.0 |
| MAN | 3554 | Workplace Continuity and Contingency Planning | 4.0 |
| Choose courses to total 8.0 credits from the following options: |  |  |  |
| CGS | 2573C | Applied Spreadsheets | 4.0 |
| FIN | 1103 | Finance | 4.0 |


| ACG | 2178 | Financial Statement Analysis | 4.0 |
| :---: | :---: | :---: | :---: |
| MAN | 2021 | Principles of Management | 4.0 |
|  |  | TOTAL MAJOR CORE QUARTER CREDIT HOURS | 90.0 |
| GEN | L ED | ATION CORE REQUIREMENTS |  |
| ENC | 1101 | Composition I | 4.0 |
| ENC | 1102 | Composition II | 4.0 |
| MAT | 1033 | College Algebra | 4.0 |
| PSY | 2012 | General Psychology | 4.0 |
| SPC | 2017 | Oral Communications** | 4.0 |
| AML | 2000 | Introduction to American Literature | 4.0 |
| EVS | 1001 | Environmental Science | 4.0 |
| SLS | 1505 | Basic Critical Thinking | 2.0 |
| ECO | 3007 | Macroeconomics | 4.0 |
| ECO | 3028 | Microeconomics | 4.0 |
| AMH | 2030 | $20^{\text {th }}$ Century American History | 4.0 |
| SYG | 2001 | Principles of Sociology | 4.0 |
| CPO | 4003 | Global Politics | 4.0 |
| SOP | 4005 | Social Psychology | 4.0 |
| STA | 2014 | Statistics | 4.0 |
| ENC | 3211 | Report Writing | 4.0 |
| TOTAL GENERAL EDUCATION QUARTER CREDIT HOURS |  |  | 62.0 |
| APPROVED ELECTIVE REQUIREMENTS |  |  | 20.0 |
| In consultation with the Academic Advisor, Registrar, or Academic Dean the Bachelor's degree student will select 20.0 elective credits to achieve a balanced educational program. A minimum of 8.0 credits must be selected from general business or accounting courses. |  |  |  |
|  |  | TOTAL PROGRAM CREDIT HOURS | 192.0 |

*Students who plan to sit for the Florida CPA exam should take Business Law I and II, not Applied Business Law. **Course not offered online.

## APPLIED MANAGEMENT, BACHELOR OF SCIENCE DEGREE <br> 48 Months - 192.0 Credit Units

The Bachelor of Science in Applied Management program integrates the technical knowledge gained through a diploma program or applied science degree with coursework designed to prepare the student for leadership roles in their chosen field. The curriculum emphasizes the critical thinking and analytical skills necessary to solve problems in today's complex work environment. The program is open to those who have earned an approved certificate, diploma, AS, or AAS degree in a field of applied science.

| Course Code | Course | Bachelor's Degree Quarter Credits |
| :---: | :---: | :---: |
| COLLEGE CORE |  |  |
| CGS 2060C | Computer Applications | 4.0 |
| MAN 2031 | Let's Talk Business | 2.0 |
|  | TOTAL COLLEGE CORE CREDIT HOURS | 6.0 |
| MAJOR CORE |  |  |
| MAN 2021 | Principles of Management | 4.0 |
| FIN 1103 | Finance | 4.0 |
| MAR 1011 | Introduction to Marketing | 4.0 |
| SBM 2000 | Small Business Management | 4.0 |
| MAN 3344 | Principles of Supervision | 4.0 |
| MAN 3554 | Workplace Continuity and Contingency Planning | 4.0 |
| MAN 3100 | Human Relations in Management | 4.0 |
| ACG 3073 | Accounting for Managers | 4.0 |
| MAN 4701 | Business Ethics | 4.0 |
| MAN 4302 | Management of Human Resources | 4.0 |
| MAR 3310 | Public Relations | 4.0 |
| MAN 4734 | Contemporary Management | 4.0 |
| MANP 4501 | Applied Management Senior Capstone Experience | 4.0 |
|  | Additional Major Core** | 40.0 |
|  | TOTAL MAJOR CORE CREDIT HOURS | 92.0 |
| GENERAL EDUCATION |  |  |
| SLSP 3130 | Principles and Applications of Adult Learning | 4.0 |
| ENC 1101 | Composition I | 4.0 |
| ENC 1102 | Composition II | 4.0 |
| SPC 2017 | Oral Communications* | 4.0 |
| MAT 1033 | College Algebra | 4.0 |
| SLS 1505 | Basic Critical Thinking | 2.0 |
| PSY 2012 | General Psychology | 4.0 |
| EVS 1001 | Environmental Science | 4.0 |
| General Education Electives*** |  | 24 |
| Must include at least one course from each of the following subject areas: <br> - Communications/Humanities <br> - Math/Science <br> - Social Science |  |  |
|  | TOTAL GENERAL EDUCATION CREDIT HOURS: | 54.0 |
|  | ELECTIVE REQUIREMENT*** | 40.0 |
|  | TOTAL PROGRAM CREDIT HOURS | 192.0 |

*Course not offered online.
**Additional Major Core: Credit will be applied from the student's previously completed certificate, diploma, or associates program. Students who have fewer than 40.0 transferable major core credits will be required to select additional courses from the business and management areas.

In the event that a student transfers more than 40.0 major core credits, the Elective requirement may be reduced by an equivalent number of major core credits above the 40.0 credit requirement. For example, a student who transfers 50.0 major core credits may have his/her Elective requirement reduced by 10.0 credits.
***General Education Requirements: In addition to the courses specified in the General Education section of the program outline, students must complete a total of 24.0 credits from the following subject areas, with a minimum of 4.0 credits taken from each area:

- Communications/Humanities
o may include ENC 3211, AML 2000
- Social Sciences
o may include SYG 2001, SOP 4005, CPO 4003, AMH 2030, POS 2041, ECO 3007, ECO 3028
- Mathematics and Science
o may include: STA 2014
Upper Division Requirement: Students must complete a minimum of 60.0 Quarter Credit Hours in upper division coursework. The major core requires 36.0 credits of upper division, thus the remainder may come from the General Education and Elective areas. Upon admittance to the program, the student will work with an Academic Advisor to develop an approved plan to complete all requirements for the degree within the required time limits. This plan will be periodically evaluated and updated by the student and Academic Advisor.



## BUSINESS, BACHELOR OF SCIENCE DEGREE

48 Months - 192.0 Credit Units

The Bachelor of Science in Business program is offered for those students whose career goals require a broad knowledge of the functional areas of business. All students will take coursework in the areas of accounting, general business, management, marketing, human resources, computer applications, and business law. In addition, students will choose an area of concentration that will comprise the balance of the courses in the major. The following describes each area of concentration.

## Business Administration

The Bachelor of Science in Business with Business Administration concentration offers additional coursework in finance and investments, management, strategic planning, and other advanced topics that will prepare the graduate of this program for entry- to mid-level positions in business and government.

## Management

The Bachelor of Science in Business with Management concentration offers advanced coursework in management and related topics, helping to develop the diversity of knowledge and skills necessary to attain success in the business management field. Graduates of this program will be prepared for entry to mid-level supervisory and management positions in business and government.

| Course Code |  | Course | Bachelor's Degree Quarter Credits |
| :---: | :---: | :---: | :---: |
| COLLEGE CORE REQUIREMENTS |  |  |  |
| CGS | 2060C | Computer Applications | 4.0 |
|  |  | TOTAL COLLEGE CORE CREDIT HOURS | 4.0 |
| MAJOR CORE REQUIREMENTS: ALL CONCENTRATIONS |  |  |  |
| MAN | 1030 | Introduction to Business | 4.0 |
| MAN | 2021 | Principles of Management | 4.0 |
| BUL | 2131 | Applied Business Law | 4.0 |
| MAN | 2300 | Introduction to Human Resources | 4.0 |
| MAR | 1011 | Introduction to Marketing | 4.0 |
| APA | 2111 | Principles of Accounting I | 4.0 |
| APA | 2121 | Principles of Accounting II | 4.0 |
| ECO | 3007 | Macroeconomics | 4.0 |
| ECO | 3028 | Microeconomics | 4.0 |
| MAN | 3554 | Workplace Continuity \& Contingency Planning | 4.0 |
| MANP | 4501 | Applied Management Senior Capstone Experience | 4.0 |
| And one of the following two concentrations: |  |  |  |
| BUSINESS ADMINISTRATION CONCENTRATION ADDITIONAL MAJOR CORE REQUIREMENTS |  |  |  |
| FIN | 1103 | Finance | 4.0 |
| MAR | 2305 | Customer Relations and Servicing | 4.0 |
| FIN | 3005 | Principles of Finance | 4.0 |
| FIN | 3501 | Investments | 4.0 |
| MAR | 3310 | Public Relations | 4.0 |
| MAN | 3344 | Principles of Supervision | 4.0 |
| MAN | 4701 | Business Ethics | 4.0 |
| MAN | 4764 | Business Policy and Strategy | 4.0 |
| GEB | 4361 | Management of International Business | 4.0 |
| MAN | 3100 | Human Relations in Management | 4.0 |
| Choose courses to total 8.0 credits from the following options : |  |  |  |
| MAN | 2727 | Strategic Planning for Business | 4.0 |
| ACG | 2178 | Financial Statement Analysis | 4.0 |
| ACG | 2021 | Introduction to Corporate Accounting | 4.0 |
| SBM | 2000 | Small Business Management | 4.0 |
| APA | 2161 | Introductory Cost/Managerial Accounting | 4.0 |
| T TOTAL MAJOR CORE CREDIT HOURS |  |  | 92.0 |


| OR |  |  |  |
| :---: | :---: | :---: | :---: |
| MANAGEMENT CONCENTRATION ADDITIONAL MAJOR CORE REQUIREMENTS |  |  |  |
| MAR | 2305 | Customer Relations and Servicing | 4.0 |
| FIN | 1103 | Finance | 4.0 |
| SBM | 2000 | Small Business Management | 4.0 |
| MAN | 2604 | Introduction to International Management | 4.0 |
| MAN | 3100 | Human Relations in Management | 4.0 |
| MAN | 3344 | Principles of Supervision | 4.0 |
| ACG | 3073 | Accounting for Managers | 4.0 |
| MAN | 4701 | Business Ethics | 4.0 |
| MAN | 4302 | Management of Human Resources | 4.0 |
| MAN | 4400 | Labor Relations and Collective Bargaining | 4.0 |
| MAN | 4764 | Business Policy and Strategy | 4.0 |
| MAR | 3503 | Consumer Behavior | 4.0 |
|  |  | TOTAL MAJOR CORE CREDIT HOURS | 92.0 |
| OR |  |  |  |
| GENERAL EDUCATION REQUIREMENTS |  |  |  |
| ENC | 1101 | Composition I | 4.0 |
| ENC | 1102 | Composition II | 4.0 |
| MAT | 1033 | College Algebra | 4.0 |
| PSY | 2012 | General Psychology | 4.0 |
| SPC | 2017 | Oral Communications* | 4.0 |
| EVS | 1001 | Environmental Science | 4.0 |
| SLS | 1505 | Basic Critical Thinking | 2.0 |
| SLSP | 3130 | Principles and Applications of Adult Learning | 4.0 |
| **General Education Requirements: Must include at least one course from each of the following subject areas: Communications/Humanities, Math/Science, Social Science. |  |  | 24.0 |
|  |  | TOTAL GENERAL EDUCATION QUARTER CREDIT HOURS | 54.0 |
| APPROVED ELECTIVE REQUIREMENT |  |  | 42.0 |

To be selected in consultation with the Academic Advisor, Registrar, or Academic Dean to achieve a balanced education program in keeping with the personal objectives and career ambitions of the student.

TOTAL PROGRAM CREDIT HOURS 192.0
*Course not offered online.
${ }^{* *}$ General Education Requirements: In addition to the courses specified in the General Education section of the program outline, students must complete a total of 24.0 credits from the following subject areas, with a minimum of 4.0 credits taken from each area:

- Communications/Humanities
o may include ENC 3211, AML 2000
- Social Sciences
o may include SYG 2001, SOP 4005, CPO 4003, AMH 2030, POS 2041
- Mathematics and Science
o may include: STA 2014
Students with less than 36.0 credits upon admission to the BS program are required to take SLS1105 Strategies for Success as an elective in the first term of enrollment.


## FLORIDA'S STATEWIDE COURSE NUMBERING SYSTEM

Courses in this catalog are identified by prefixes and numbers that were assigned by Florida's Statewide Course Numbering System (SCNS). This numbering system is used by all public postsecondary institutions in Florida and by participating nonpublic institutions. The major purpose of this system is to facilitate the transfer of courses between participating institutions. Students and administrators can use the online SCNS to obtain course descriptions and specific information about course transfer between participating Florida institutions. This information is at the SCNS website at http://scns.fldoe.org.

Each participating institution controls the title, credit, and content of its own courses and recommends the first digit of the course number to indicate the level at which students normally take the course. Course prefixes and the last three digits of the course numbers are assigned by members of faculty discipline committees appointed for that purpose by the Florida Department of Education in Tallahassee. Individuals nominated to serve on these committees are selected to maintain a representative balance as to type of institution and discipline field or specialization.

The course prefix and each digit in the course number have a meaning in the SCNS. The listing of prefixes and associated courses is referred to as the "SCNS taxonomy." Descriptions of the content of courses are referred to as "statewide course profiles."

## Example of Course Identifier

| Prefix | Level Code <br> (first digit) | Century Digit <br> (second digit) | Decade Digit <br> (third digit) | Unit Digit <br> (fourth digit) | Lab Code |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ENC | $\mathbf{1}$ | $\mathbf{1}$ | $\mathbf{0}$ | $\mathbf{1}$ |  |
| English | Lower (Freshman) <br> Level at this <br> institution | Freshman <br> Composition | Freshman <br> Composition <br> Skills | Freshman <br> Composition <br> Skills I | No laboratory <br> component in <br> this course |

## General Rule for Course Equivalencies

Equivalent courses at different institutions are identified by the same prefixes and same last three digits of the course number and are guaranteed to be transferable between participating institutions that offer the course, with a few exceptions, as listed below in Exceptions to the General Rule for Equivalency.

For example, a freshman composition skills course is offered by 84 different public and nonpublic postsecondary institutions. Each institution uses "ENC_101" to identify its freshman composition skills course. The level code is the first digit and represents the year in which students normally take the course at a specific institution. In the SCNS taxonomy, "ENC" means "English Composition," the century digit "1" represents "Freshman Composition," the decade digit " 0 " represents "Freshman Composition Skills," and the unit digit "1" represents "Freshman Composition Skills I."

In the sciences and certain other areas, a "C" or "L" after the course number is known as a lab indicator. The "C" represents a combined lecture and laboratory course that meets in the same place at the same time. The "L" represents a laboratory course or the laboratory part of a course that has the same prefix and course number but meets at a different time or place.

Transfer of any successfully completed course from one participating institution to another is guaranteed in cases where the course to be transferred is equivalent to one offered by the receiving institution. Equivalencies are established by the same prefix and last three digits and comparable faculty credentials at both institutions. For example, ENC 1101 is offered at a community college. The same course is offered at a state university as ENC 2101. A student who has successfully completed ENC 1101 at a Florida College System institution is guaranteed to receive transfer credit for ENC 2101 at the state university if the student transfers. The student cannot be required to take ENC 2101 again since ENC 1101 is equivalent to ENC 2101 . Transfer credit must be awarded for successfully completed equivalent courses and used by the receiving institution to determine satisfaction of requirements by transfer students on the same basis as credit awarded to the native students. It is the prerogative of the receiving institution, however, to offer transfer credit for courses successfully completed that have not been designated as equivalent. NOTE: Credit generated at institutions on the quarter-term system may not transfer the equivalent number of credits to institutions on the semester-term system. For example, 4.0 quarter hours often transfers as 2.67 semester hours.

## The Course Prefix

The course prefix is a three-letter designator for a major division of an academic discipline, subject matter area, or subcategory of knowledge. The prefix is not intended to identify the department in which a course is offered. Rather, the content of a course determines the assigned prefix to identify the course.

## Authority for Acceptance of Equivalent Courses

Section 1007.24(7), Florida Statutes, states:
Any student who transfers among postsecondary institutions that are fully accredited by a regional or national accrediting agency recognized by the United States Department of Education and that participate in the statewide course numbering system shall be awarded credit by the receiving institution for courses satisfactorily completed by the student at the previous institutions. Credit shall be awarded if the courses are judged by the appropriate statewide course numbering system faculty committees representing school districts, public postsecondary educational institutions, and participating nonpublic postsecondary educational institutions to be academically equivalent to courses offered at the receiving institution, including equivalency of faculty credentials, regardless of the public or nonpublic control of the previous institution. The Department of Education shall ensure that credits to be accepted by a receiving institution are generated in courses for which the faculty possess credentials that are comparable to those required by the accrediting association of the receiving institution. The award of credit may be limited to courses that are entered in the statewide course numbering system. Credits awarded pursuant to this subsection shall satisfy institutional requirements on the same basis as credits awarded to native students.

## Exceptions to the General Rule for Equivalency

Since the initial implementation of the SCNS, specific disciplines or types of courses have been excepted from the guarantee of transfer for equivalent courses. These include courses that must be evaluated individually or courses in which the student must be evaluated for mastery of skill and technique. The following courses are exceptions to the general rule for course equivalencies and may not transfer. Transferability is at the discretion of the receiving institution.
a. Courses not offered by the receiving institution.
b. For courses at nonregionally accredited institutions, courses offered prior to the established transfer date of the course in question.
c. Courses in the _900-999 series are not automatically transferable, and must be evaluated individually. These include such courses as Special Topics, Internships, Apprenticeships, Practica, Study Abroad, Theses, and Dissertations.
d. Applied academics for adult education courses.
e. Graduate courses.
f. Internships, apprenticeships, practica, clinical experiences, and study abroad courses with numbers other than those ranging from 900-999.
g. Applied courses in the performing arts (Art, Dance, Interior Design, Music, and Theatre) and skills courses in Criminal Justice (academy certificate courses) are not guaranteed as transferable. These courses need evidence of achievement (e.g., portfolio, audition, interview, etc.).

## Courses at Nonregionally Accredited Institutions

The SCNS makes available on its home page (http://scns.fldoe.org) a report entitled "Courses at Nonregionally Accredited Institutions" that contains a comprehensive listing of all nonpublic institution courses in the SCNS inventory, as well as each course's transfer level and transfer effective date. This report is updated monthly.

Questions about the SCNS and appeals regarding course credit transfer decisions should be directed to Tinamarie Aguilar in the Transfer Center (877) 727-0058 in the Zenith Education Group Corporate office located at 5 Hutton Centre Drive, Suite 500, Santa Ana, CA 92707 or to the Florida Department of Education, Office of Articulation, 1401 Turlington Building, Tallahassee, Florida 32399-0400. Special reports and technical information may be requested by calling the SCNS office at (850) $245-0427$ or at http://scns.fldoe.org.

## COURSE DESCRIPTIONS - ACADEMIC DEGREE PROGRAMS

Courses in the degree programs are offered on-ground at the campus or online unless otherwise specified in the catalog. Courses that are not offered online are noted in the program outlines. During the course of a student's program, a class may not be offered on-ground during a given term; however students have the option to take the course online. Tutoring and support services are provided at the campus to students taking online courses and a lounge area for students with laptops is available. Computers are also available in the library during library hours and in the computer labs when classes are not in session.

## ACG2021 - Introduction to Corporate Accounting

4.0 Quarter Credits

This course defines financial accounting objectives and their relationship to business. Students learn about the fundamental principles of accounting and the accounting cycle as it applies to corporations. Prerequisites: APA2121 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ACG2178 - Financial Statement Analysis

4.0 Quarter Credits

This course covers the basics of financial statement analysis in directing a firm's operations. Students will gain an understanding of how funds are acquired in financial markets and the criteria used by investors in deciding where to place their funds. Prerequisites: None. Lecture Hours: 40.0, Lab Hours: 00.0, Other Hours: 00.00

## ACG2551 - Non-Profit Accounting

4.0 Quarter Credits

In this course the student explores accounting systems unique to non-profit organizations. Accounting principles for hospitals and educational organizations are examined. Prerequisites: ACG2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ACG3073 - Accounting for Managers

4.0 Quarter Credits

This course teaches the student how to use and interpret Accounting information in day to day management. Emphasis is placed on the general knowledge and decision making practices used by managers when addressing issues in service, financial, not for-Profit and manufacturing companies. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
ACG3103 - Intermediate Accounting I
4.0 Quarter Credits

This is an upper Level course for the serious accounting student. It is a continuation and comprehensive study of financial accounting concepts, applications, and the presentation of information in financial statements. Emphasis is placed on review of the value of money and accounting for cash and receivables. Prerequisites: APA2161 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
ACG3113 - Intermediate Accounting II
4.0 Quarter Credits

This is a continuation and comprehensive study of financial accounting theory and applications. Emphasis is placed on accounting for inventories, long-term assets and liabilities, and stockholders' equity. Prerequisites: ACG3103 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ACG3123 - Intermediate Accounting III

4.0 Quarter Credits

This is a continuation and comprehensive study of financial accounting concepts, applications, and the presentation of information in financial statements. Emphasis is placed on special topics in income determination and financial reporting. Concepts of revenue recognition, leases, pensions, accounting for income taxes and earnings per share are among the subjects to be studied. Prerequisites: ACG3113 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
ACG3341 - Cost Accounting I
4.0 Quarter Credits

This course examines the development and operation of cost accounting systems. Topics include basic cost accounting concepts and product costing techniques. Prerequisites: APA2161 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

ACG3351 - Cost Accounting II

### 4.0 Quarter Credits

This is a continuation of Cost Accounting I and includes in-depth studies of techniques and issues surrounding cost allocation methods, cost and variance analysis, and complex accounting problems. Prerequisites: ACG3341 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ACG4201 - Consolidation Accounting

4.0 Quarter Credits

In this course students will study the major areas of emphasis in consolidation accounting which include business combinations, consolidation procedures, and foreign currency accounting. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

ACGP4632 - Auditing I
4.0 Quarter Credits

This course is an overview of financial statement auditing concepts and standards. It is an introduction to the principles and procedures that enable the auditor to express an opinion on the fairness and reliability of financial statements. Prerequisites: ACG3123 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ACO1806-Payroll Accounting

4.0 Quarter Credits

This course provides students with a working knowledge of payroll laws, principles, practices, methods and systems. Students gain hands-on experience performing the payroll function. Prerequisites: APA2111 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## AMH2030 - 20 ${ }^{\text {th }}$ Century American History

4.0 Quarter Credits

A survey of the events of the modern era of American history. The course begins with the Spanish American War, the watershed of the $20^{\text {th }}$ Century, and covers the political, social and diplomatic developments including the Populist movement, World War I, the Treaty of Versailles, the Jazz Age, the Great Depression, the New Deal, World War II, the Atomic Age, the Cold War, the Korean and Vietnam conflicts, the information age, civil rights and feminism. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## AML2000 - Introduction to American Literature

4.0 Quarter Credits

This course concentrates on the major writers of modern American literature. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

APA2111 - Principles of Accounting I
4.0 Quarter Credits

This course emphasizes accrual accounting based upon generally accepted accounting principles. Analysis of income statement procedures, computerized accounting applications, and the accounting cycle are highlighted. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## APA2121 - Principles of Accounting II

4.0 Quarter Credits

This course emphasizes accounting theory and applications as they apply to the accounting cycle. Various aspects are explored in depth including cash analysis, bad debt, accounts receivable, notes receivable, accounts payable and payroll, notes payable, inventory cost flow methods and fixed asset allocations, intangible assets, and natural resources. Prerequisites: APA2111 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## APA2141 - Computerized Accounting

4.0 Quarter Credits This course emphasizes the practical application of fundamental accounting principles through the use of automated accounting software. Students will gain experience in integrated software designed to handle general ledger, accounts payable, accounts receivable, financial statement analysis, fixed assets, sales order processing, inventory, and payroll. Prerequisites: APA2121 Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0
APA2161 - Introductory Cost/Managerial Accounting
4.0 Quarter Credits

This course examines the development and operation of cost accounting systems. Topics include basic cost concepts and product costing techniques including job-order, process costing, and standard costing with emphasis on managerial application. Prerequisites: APA2121 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## BUL2131 - Applied Business Law

4.0 Quarter Credits

This course is designed to provide students with information on the essentials of the nature of law and the functions of the judicial system in the business environment. An overview of legal characteristics of a sole proprietorship, partnerships and corporations are discussed. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## BUL3246 - Business Law I

4.0 Quarter Credits

Law is studied in relation to the proper conduct of business, including consideration of the nature and source of law, courts, and courtroom procedure. The course includes a survey of the basic laws concerning contracts, agency, partnerships, and corporations. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

BUL3247-Business Law II
4.0 Quarter Credits

A study of the basic laws concerning bailments, sales, credit instruments, negotiable instruments, insurance, and Uniform Commercial Code. Prerequisites: BUL3246 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
CGS2060C - Computer Applications
4.0 Quarter Credits

This course introduces the essential concepts necessary to make effective use of the computer. Students achieve an understanding of what a computer can do, how it works, and how it can be used to create documents using word processing and spreadsheet applications for personal and business use. Prerequisites: None Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0

## CGS2501 - Applied Word Processing

4.0 Quarter Credits

This course covers the various techniques used in intermediate to advanced word processing. Emphasis will be placed on using and creating templates, developing multi-page documents, building forms, and working with charts and diagrams. In addition, students will learn document collaboration techniques and customization with macros. Prerequisites: CGS2060C Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0

## CGS2573C - Applied Spreadsheets

4.0 Quarter Credits

This course covers the various techniques used in developing spreadsheet applications for business information tracking and analysis. Course topics include using formulas, employing creative formatting, and using charts. Additional skills coverage includes use of graphics, developing pivot tables, and managing lists. Prerequisites: CGS2060C Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0

## CPO4003-Global Politics

4.0 Quarter Credits

A study of the classical concepts and dynamic factors of international politics, and their reflection in the structures, institutions, and processes of contemporary international relations. Particular attention is paid to power, national interest, diplomacy, sovereignty, foreign policy formulation, alliances, war and peace, and the importance of ideological and economic factors. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ECO3007 - Macroeconomics

4.0 Quarter Credits

This course is a study of economics and cultural changes within the economic system, its development by free competition under the capitalistic system, the nature and evolution of money, the banking system, price determination and wages, monopoly, the laws of supply and demand, and production control. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ECO3028 - Microeconomics

4.0 Quarter Credits

This course is the study of economic analysis and includes the market price theory, the theory of the firm, and the theories of production and distribution. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ECOP1021 - General Economics

4.0 Quarter Credits

This course serves as an introduction to the principles of macro and microeconomics. Specific topics of study will include scarcity and choice, supply and demand, national income, foreign trade, inflation, unemployment, and the banking system. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ENC1101 - Composition I

4.0 Quarter Credits

This course provides instruction and practice in expository writing and emphasizes grammatical and mechanical accuracy and proper essay form. Emphasis is placed on clarity, logical organization, unity, and coherence of central ideas and supporting material. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## ENC1102 - Composition II

4.0 Quarter Credits

This course builds on the foundation of the written communication skills developed in Composition I. It further develops the students' skills in composing essays and other written communication, including the documented research paper. Prerequisites: ENC1101 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

ENC3211 - Report Writing
4.0 Quarter Credits

Examination, analysis and preparation of written communicative techniques are presented. Emphasis is also placed on research gathering techniques, assimilation of data, and preparation of written reports. Prerequisites: ENC1102 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## EVS1001 - Environmental Science

4.0 Quarter Credits

This non-laboratory course introduces students to environmental issues through an understanding of the interrelationships of humans and their planet. Attention is focused on ecosystems, pollution, energy, and improvement or prevention of problems. Environmental concerns are explored through readings, research, and discussion. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## FIN1103 - Finance

4.0 Quarter Credits

This course is a survey of the financial considerations encountered during life, including purchases, credit, banking, taxes, insurance, investments, retirement and estate planning. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

FIN3005 - Principles of Finance
4.0 Quarter Credits

This course examines the financial decisions that impact management and corporate financial officers. It is also an introduction to financial theory, principles and terminology. Prerequisites: MAN 2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## GEB4361 - Management of International Business

4.0 Quarter Credits

This course is a study of the characteristics, operation, and function of business in the global market. The following topics are included in the course; political economy, political culture, international trade and investment, the global monetary system, and management and business structures for the international business environment. Prerequisites: MAN1030 or MAN2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## LIS2004 - Introduction to Internet Research

2.0 Quarter Credits

Provides instruction on the basic use of the Internet and the use of search engines. Students will have hands on access to the Internet. Prerequisites: None Lecture Hours: 10.0; Lab Hours: 20.0; Other Hours: 00.0

## MAN1030 - Introduction to Business

4.0 Quarter Credits

This course is an introduction to the terminology, functions, and procedures related to the organization and operation of a business enterprise as an institution in an economic society. Particular emphasis is given to accounting, ownership, human resources, marketing, and managerial functions within the business enterprise. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAN1733 - Management Today
4.0 Quarter Credits Examines and reviews classical and contemporary managerial thought in strategy formulation, planning, leadership, and decision-making. Use of case studies emphasizes today's managerial practices. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## MAN2021 - Principles of Management

4.0 Quarter Credits

The course covers an analysis of fundamental management principles integrated with concepts of the behavioral sciences. Management processes, resources, and organizational structure are introduced. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## MAN2031 - Let's Talk Business

2.0 Quarter Credits

This course is designed to provide opportunities through reading, discussions, and exercises for students to improve their proficiency as communicators in business environments. Prerequisites: None Lecture Hours: 20.0; Lab Hours: 00.0; Other Hours: 00.0
MAN2300 - Introduction to Human Resources
4.0 Quarter Credits

This course is an introduction to the workings of the human resources aspect of a business operation. It includes a discussion of wage and salary considerations, performance evaluations, benefits, employee hiring and firing, and policy and procedure implementation. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

MAN2604 - Introduction to International Management
4.0 Quarter Credits

A comparative study of international management thoughts and practices with special attention to the transferability of these practices across border lines. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAN2727 - Strategic Planning for Business
4.0 Quarter Credits

Designed to help students understand how to integrate knowledge of the various business disciplines and apply that knowledge to planning and managing strategic business activities. Following an examination of policy and strategy concepts, the student will complete studies, which integrate and apply what is learned. Prerequisites: MAN1030, APA2121 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAN3100 - Human Relations in Management
4.0 Quarter Credits

A study of individual interpersonal, group, intergroup, and intragroup problems in business organizations. Prerequisites: MAN2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAN3344 - Principles of Supervision
4.0 Quarter Credits

A study of various aspects of the supervisor's job including work planning, organizing, leadership, decision making, and effective communication. Prerequisites: MAN2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

MAN3554 - Workplace Continuity and Contingency Planning
4.0 Quarter Credits

This course presents an introduction to workplace continuity and contingency planning. Topics include the need for planning, analyzing the worksite, employee safety and evacuation, risk and threat analysis, operational factors, back up of systems and data, government and corporate planning, prevention, incident response, relocation, and disaster recovery. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

MAN4302 - Management of Human Resources
4.0 Quarter Credits

An advanced analysis of personnel functions including manpower planning, recruiting and selecting, evaluating, performance appraisal, training and development, and wage and salary considerations. Prerequisites: MAN2300 or MAN3100 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

MAN4400 - Labor Relations and Collective Bargaining
4.0 Quarter Credits

A study of the environmental, historical, and legal framework of union-management relations; union structure at all levels; and collective bargaining, with an emphasis on issues of wages, economic supplements, and union security. Prerequisites: MAN2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAN4701 - Business Ethics
4.0 Quarter Credits

This course applies the ethnical dimension to business decisions in today's complex political, social, economic and technological environment. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAN4734 - Contemporary Management
4.0 Quarter Credits

This course involves the examination and review of classical and modern managerial thought in strategy formulation, planning, leadership, and decision-making. Prerequisites: MAN2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

MAN4764 - Business Policy and Strategy
4.0 Quarter Credits

This course is a study of long-term strategy and planning management as it relates to the decision making process. Strategic management is introduced as the set of decisions and actions that will result in the design and activation of strategies to achieve the objectives of an organization. Prerequisites: MAN2021 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MANP2501 - Capstone Experience
4.0 Quarter Credits

This course, to be taken within the student's last 24.0 credits, utilizes a portfolio approach to help document their academic achievements and knowledge acquired from their other Business and Management courses. This capstone course is a culminating experience in which students, through the development of a professional development portfolio, demonstrate attainment of core business competencies, and connect theory and application in preparation for entry into their chosen career. Prerequisites: To be taken within the student's last 24.0 credits of the program. Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0

MANP4501 - Applied Management Senior Capstone Experience
4.0 Quarter Credits

The Senior Capstone course utilizes a portfolio approach to help seniors integrate the knowledge gained from their other required business and management courses. Students will conduct research on current industry trends in their chosen career field and will apply relevant business concepts to gain a better understanding of the factors that may affect long-term viability and growth. In addition, students will create a professional development plan tailored for their career field. Prerequisites: MAN2021 To be taken within the student's last 24.0 credits of the program. Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAR1011 - Introduction to Marketing
4.0 Quarter Credits

The course deals with the distribution of goods from producer to consumer and covers such topics as characteristics of markets for consumer goods, marketing functions and the organizations that perform them, marketing methods and techniques, price policies, and the cost of marketing. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

MAR2305 - Customer Relations and Servicing
4.0 Quarter Credits Explores the basic functions relating to customers on a one-on-one basis. It teaches the people skills needed to work with people to enhance the company, its public image, and satisfy the client or customer. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## MAR2720 - Marketing on the Internet

4.0 Quarter Credits

A study of the use of the Internet as a marketing and advertising medium. A study of the types of businesses and services utilizing the medium, as well as the advantages and disadvantages of doing business on the Internet. Prerequisites: MAR1011 Lecture Hours: 30.00; Lab Hours: 20.0; Other Hours: 00.0

## MAR3310 - Public Relations

4.0 Quarter Credits

This course is a study of the principles and techniques involved in creating and maintaining a favorable public image. Various methods and factors involved in public relations are examined and discussed. Prerequisites: MAR1011 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAR3503 - Consumer Behavior
4.0 Quarter Credits

An extensive study of the behavioral aspects of the marketing process from producer to consumer. Emphasis is placed on the analysis of consumer motivation and factors leading to ultimate consumer buying decisions.
Prerequisites: MAR1011 or MAR2320 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
MAT1033 - College Algebra
4.0 Quarter Credits

The algebra of linear and quadratic equations, graphing, functions, inequalities, rational expressions, radicals, and system of equations. The course emphasizes critical thinking and problem-solving skills. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## MTB1103 - Business Math

4.0 Quarter Credits

This course presents a comprehensive review of computational skills as they apply to the business world. Topics include fractions, decimals, banking and credit card transactions, equations, percents, discounting process (trade and cash), markups and markdowns, simple and compound interest, and payroll functions. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## OST1149L - Keyboarding

2.0 Quarter Credits

Designed to familiarize the student with basic keyboarding and develop minimum typing skills. Prerequisites: None Lecture Hours: 00.0; Lab Hours: 40.0; Other Hours: 00.0

## OST2335 - Business Communications

4.0 Quarter Credits

Practical written communication skills for business are studied in this advanced course. This course includes the mechanics and principles of effective letter writing and methods of researching and compiling reports. Focus is on a better understanding of writing styles appropriate to the business world. Prerequisites: ENC1102 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

PLA1003 - Introduction to Paralegal
4.0 Quarter Credits

This course introduces students to the paralegal's role and the nature of a career as a legal assistant. Legal procedures are presented in real-world context with a basic introduction to necessary skills, such as legal research, law office operations, technology in the law, and litigation. Vocabulary is learned in context. In-depth coverage is begun on legal ethics, professional regulation, trends and issues in the field, and the legal system. Career management for paralegal professionals is covered thoroughly. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA1105 - Legal Research and Writing I

### 4.0 Quarter Credits

This course covers the basics of legal research, legal writing, and legal analysis for the legal assistant. Students learn to use a law library, perform legal research, analyze legal problems, and write a legal memorandum. Students are taught to locate and use primary, secondary, and CALR legal research sources to solve legal problems. Prerequisites: PLA1003 Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0
PLA2106 - Legal Research and Writing II
4.0 Quarter Credits

This course covers advanced aspects of legal research, legal writing, and legal analysis for the legal assistant, with an emphasis on legal writing and analysis of complex issues. Students strengthen their legal research skills using a variety of primary and secondary sources, analyze complex legal problems, and write a persuasive memorandum or brief. Students also develop skills in computer assisted legal research and are introduced to feebased services such as Westlaw, LEXIS as well as free Internet legal sources. Prerequisites: PLA1105 Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0

## PLA2203 - Civil Procedure

4.0 Quarter Credits

This course provides the student with an introduction and overview to the procedures applicable to and governing civil matters, including procedures related to pleading, motions, discovery, trial practice, post-trial motions and other issues. Prerequisites: PLA1003 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2273 - Torts

4.0 Quarter Credits

This course provides an introduction to the substantive law of torts, including elements, defenses, and damages applicable to intentional torts, and to unintentional torts based on negligence, product liability, strict liability, and professional malpractice. The course provides opportunities for students to practice and improve their interviewing, investigation, document drafting, negotiation, and contract interpretation skills. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2363 - Criminal Procedure and the Constitution

4.0 Quarter Credits

There will be a discussion of the Constitutional aspects of criminal procedure. The student will learn procedural aspects of the criminal system from arrest or summons through pretrial motions, trial, post-conviction and appellate processes. A study of the Constitution at work in the court system with current applications. Prerequisites: None
Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2423 - Contract Law

4.0 Quarter Credits

The principles of contract law are addressed and discussed in this course including the major provisions of the Uniform Commercial Code. Basic contract provisions and drafting techniques are explained and practiced through the drafting of various types of contracts. Contract Litigation is also covered. Prerequisites: PLA1003 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2433 - Business Organizations

4.0 Quarter Credits

This course covers the principles of Business Organizations, including the formation, operation, and dissolution of various types of business organizations. Topics include sole proprietorships, corporations, partnerships, the law of agency, and employment agreements. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2460 - Bankruptcy

4.0 Quarter Credits Bankruptcy law and procedure, including commencement of a case, preparing schedules, operating and liquidating procedures, adversary matters and litigation in bankruptcy court, debtors' and creditors' rights and obligations, technical terminology, and practical direction for paralegals. Forms used in bankruptcy court and proceedings under Chapter 7, Chapter 13, and, to a lesser extent, Chapter 11 and proceedings under Chapters 9 and 12 are also covered. The rights of creditors, including secured transactions, consensual and nonconsensual liens, UCC transactions, and the unique position of real estate, will be reviewed. The course also teaches garnishments and other judicial attachments of property. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2483 - Introduction to Administrative Law

4.0 Quarter Credits This course examines basic concepts of law and procedure in federal and state administrative agencies, with emphasis on the paralegal's role in the administrative process. Students will learn both formal and informal advocacy techniques, including representing clients before administrative bodies. Substantive topics will include administrative delegation of power, rulemaking, agency discretionary powers, remedies, open government, and judicial review. Procedural topics will include agency operation, adjudication, hearing preparation, and administrative and judicial appeals. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2600 - Wills, Trusts, and Probate

4.0 Quarter Credits

This course examines legal concepts of wills, trusts, intestacy, guardianships, and conservatorships: analysis of client needs: drafting of simple wills: and study of various types of trusts and their application to particular client needs. Study of probate procedures, the administration of assets, methods of compiling both probate and nonprobate estate and simple tax implications. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
PLA2610 - Real Estate Law
4.0 Quarter Credits

This course is an introduction to Real Estate law. Topics include property rights, principles of land ownership, sale, financing and conveyance, contracts, liens, mortgage financing, mortgages or deeds of trust, deeds, recording, settlement concepts, condominiums and cooperatives, leasing and other property concepts. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2631 - Environmental Law

4.0 Quarter Credits

This course examines the substantive and procedural laws that govern environmental litigation, including the history of environmental law and the procedural and practical skills required of an environmental paralegal.
Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2763 - Law Office Management

4.0 Quarter Credits

This course examines the fundamentals of law office management and organization. Subjects covered include basic principles and structure of law practice management, law practice structures, organization, and governance, client systems, timekeeping and accounting systems, human resources, marketing and strategic planning, administrative and substantive systems in the law office, and law practice technology. Prerequisites: PLA1003 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## PLA2800 - Family Law

4.0 Quarter Credits

Students are instructed in the theory of law governing marriage, divorce, annulment, property settlement agreements, child custody and support obligations, paternity, adoption, alimony, pre-nuptial agreements, name changes, and domestic violence. Students will be introduced to state-specific procedures and prepare various pleadings or documents related to these topics. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
PLA2930 - Contemporary Issues and Law
4.0 Quarter Credits

This course examines contemporary law, including contemporary legal issues as well as practicing law in today's environment. Prerequisites: PLA1003 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## POS2041 - American National Government

4.0 Quarter Credits

A study of the constitutional structure and dynamics of the American federal system; included is an examination of the current structure, organization, powers, and procedures of the American national government. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## SBM2000 - Small Business Management

4.0 Quarter Credits

This course examines the various aspects of starting, acquiring, and operating a small business enterprise. It is a comprehensive discussion of problems encountered by small businesses. A study of management principles and procedures provides methods of resolving these problems. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## SLS1105 - Strategies for Success

4.0 Quarter Credits

This course is designed to equip students for transitions in their education and life. The course includes an introduction to the school and its resources, study skills, and personal resource management skills. Students will be actively involved in learning and integrating practical applications to promote success. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## SLS1321 - Career Skills and Portfolio Development

### 2.0 Quarter Credits

A course designed to assist students with personal and professional development for successful employment with a concentration on developing a positive self-image, assessing competitiveness strengths, career expectations, learning job search techniques, in addition to written skills and current resume preparation. Prerequisites: None Lecture Hours: 20.0; Lab Hours: 00.0; Other Hours: 00.0

## SLS1354 - Workplace Relationships

2.0 Quarter Credits

This course provides students the opportunity to study the building of appropriate interpersonal business relationships with coworkers, supervisors, and customers. Specific focus will be on developing and practicing effective customer service principles for building successful business networks. Prerequisites: None Lecture Hours: 20.0; Lab Hours: 00.0; Other Hours: 00.0

## SLS1505-Basic Critical Thinking

### 2.0 Quarter Credits

This course introduces the students to the concepts of critical thinking. Topics covered include self-critique and understanding, fair-minded thinking, the levels of thinking, the parts and standards for thinking, and developing ethical and strategic thinking. Students will examine effective ways to think more critically, and will apply these tools in course assignments. Prerequisites: None Lecture Hours: 20.0; Lab Hours: 00.0; Other Hours: 00.0

## SLSP3130 - Principles and Applications of Adult Learning

4.0 Quarter Credits

This course offers an exploration of the principles and applications of adult learning theory, including goal-directed orientations to learning, participation factors for adult learners, and adult learner demographics. The course also addresses the connection between memory, cognition, and the brain - as they relate to the adult learning process. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## SOP4005 - Social Psychology

4.0 Quarter Credits

Many aspects of human interaction are investigated in this course - including topics such as aggression, attraction and love, conformity, sexual behavior, and group dynamics. Prerequisites: PSY2012 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

## SPC2017 - Oral Communications

4.0 Quarter Credits

This course is designed to develop students' ability to communicate effectively. Emphasis is placed upon the basic elements of communication in order to strengthen students' interpersonal and professional speaking skills. Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
STA2014 - Statistics
4.0 Quarter Credits

This course introduces students to statistical techniques. Methods of describing, summarizing, and analyzing data are presented. Prerequisite: MAT 1033. Lecture Hours: 40.0 Lab Hours. 000 Other Hours. 000

SYG2001 - Principles of Sociology
4.0 Quarter Credits

A study of cultural heritage, of the cultural influence of human nature and personality, and of social interaction.
Prerequisites: None Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0
TAX2000 - Tax Accounting
4.0 Quarter Credits

This is a survey course covering the laws, procedures, returns, and subsidiary schedules involved in the preparation of Federal personal tax returns. Prerequisites: None Lecture Hours: 30.0; Lab Hours: 20.0; Other Hours: 00.0

TAX4001 - Federal Taxation I
4.0 Quarter Credits

A thorough study of federal income tax law and its application to individuals, partnerships, and corporations. Taxable income and deductible expenditures are given special emphasis. Sample returns and problems are used in the development of skills needed to prepare tax returns, especially individual tax returns. Prerequisites: APA2161 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

TAX4011 - Federal Taxation II
4.0 Quarter Credits

A thorough study of federal income tax law and its application to corporations and other business entities. Special topics include property transactions, alternative minimum tax, accounting periods and methods, and international aspects of taxation. Prerequisites: TAX4001 Lecture Hours: 40.0; Lab Hours: 00.0; Other Hours: 00.0

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- Marietta, GA (branch of Everest Institute, Southfield, MI)
- Norcross, GA (branch of Everest Institute, Southfield, MI )
- Pittsburgh, PA (main campus)
- Portland (Tigard), OR (additional location of Everest College, Seattle, WA)
- San Antonio, TX (main campus)
- Southfield, MI (main campus)
- South Plainfield, NJ (branch of Everest Institute, Southfield, MI)


## Everest University

- Tampa (Brandon), FL (additional location of Everest University North Orlando, FL)
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- Lakeland, FL (additional location of Everest University, North Orlando, FL)
- Largo, FL (additional location of Everest University, North Orlando, FL)
- Melbourne, FL (additional location of Everest University, North Orlando, FL)
- North Orlando, FL (main campus)
- Orange Park, FL (additional location of Everest University, North Orlando, FL)
- Pompano Beach, FL (additional location of Everest University, North Orlando, FL)
- South Orlando, FL (additional location of Everest University, North Orlando, FL)
- Tampa, FL (additional location of Everest University, North Orlando, FL)


## WyoTech

- Blairsville, PA (branch of WyoTech, Laramie, WY)
- Daytona Beach, FL (main campus)
- Laramie, WY (main campus)


## STATEMENT OF OWNERSHIP

This campus is owned and operated by Zenith Education Group, Inc. (Zenith), a Delaware nonprofit corporation. Zenith's sole member is ECMC Group, Inc., a Delaware nonprofit corporation. Corporate offices for Zenith and ECMC Group are located at:

1 Imation Place
Building 2
Oakdale, MN 55128

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| Gary Cook | Greg Van Guilder, Treasurer |
| Roberta Cooper Ramo | Dan Fisher, Secretary |
| David Hawn | Dr. Mary Ostrye, Provost |
| I. King Jordan |  |
| James McKeon |  |
| Jack O'Connell |  |
| Maurice Salter |  |

## ADMINISTRATION

| Title | Name |
| :--- | :--- |
| Campus President | Michael Schwam |
| Academic Dean | Rosa Arjona |
| Student Finance Manager | Linda Scott |
| Director of Admissions | Open |
| Career Services Manager | Carly Thompson Evans |

## CATALOG SUPPLEMENT

See the catalog supplement for information related to the faculty listing.

## TUITION AND FEES

| Program | Program Length | Credit Units | Tuition | Estimated Textbooks and Supplies Costs |
| :---: | :---: | :---: | :---: | :---: |
| Massage Therapy | 36 weeks | 55 | \$8,811 | \$1,522 |
| Medical Administrative Assistant | 33 weeks | 48 | \$10,727 | \$2,082 |
| Medical Assistant | 41 weeks | 60 | \$13,145 | \$2,236 |
| Medical Insurance Billing and Coding | 33 weeks | 48 | \$10,274 | \$2,081 |
| Pharmacy Technician | 33 weeks | 48 | \$11,114 | \$1,097 |
| Quarter Based Program | Tuition Per Credit Hour | Estimated Books Per Quarter |  |  |
| Associate Degree in: Accounting, Applied Management, Business, Computer Information Science, Criminal Justice, Medical Assistant, Medical Insurance Billing and Coding*, Paralegal | See flat-term rate table | \$550 |  |  |
| Bachelor's Degree in: Accounting, Applied Management, Business, Criminal Justice | See flat-term rate table | \$425 |  |  |
| Tuition effective February 2, 2015 <br> Book Price effective October 1, 2015 <br> *No longer enrolling new students |  |  |  |  |

These modular and Quarter Based tuition tier flat-rate tuition tables only apply to:

1. New enrolling students. A new student is defined as a student who has never attended a Zenith Education Group school or has graduated and enrolled in a new program; or
2. Re-entering students who have withdrawn and are re-entering greater than $\mathbf{1 8 0}$ days from their withdrawal date (The withdrawn time period is calculated from the student's withdrawal date to the new module or term start date.)

Note: Students re-entering the same program version within 180 days from their NSLDS withdrawal date will be charged at the cost per credit/quarter reflected on the enrollment agreement from the most recent prior period of enrollment.

For students who have withdrawn and are re-entering within 180 days, the following tuition charges apply:
Same Program (Same / New Program Version):
Will be charged tuition at the original tuition rate reflected on the original enrollment agreement less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Same Program (New Program Version of Different Credits / Length of Program):
Will be charged tuition at the current catalog rate for the program of enrollment less the amount charged on the prior period of enrollment (Charges plus or minus any tuition adjustments).

Different / New Program (Program Change)
Will be charged tuition at the current catalog rate for the program of enrollment. A tuition credit will be determined for the student's prior period of enrollment.

## FLAT TERM RATE TABLE

Students enrolled in 8+ credit hours will be charged a flat-term rate as set forth below. Students enrolled in less than 8 credit hours will be charged per credit and total tuition for a given quarter is determined by multiplying the number of credit hours for which the student is registered for and attends within the term by the then current tuition rate.

| Associate Programs |  |  |  |
| :---: | :---: | :---: | :---: |
| Number of Credits Enrolled In | Credit Load | Cost Per Credit | Cost Per Quarter |
| 16 or More | 20 | $\$ 272.00$ | $\$ 5,440.00$ |
|  | 19 | $\$ 286.32$ | $\$ 5,440.00$ |
|  | 18 | $\$ 302.22$ | $\$ 5,440.00$ |
|  | 17 | $\$ 320.00$ | $\$ 5,440.00$ |
|  | 16 | $\$ 340.00$ | $\$ 5,440.00$ |


| 12-15 | 15 | \$274.67 | \$4,120.00 |
| :---: | :---: | :---: | :---: |
|  | 14 | \$294.29 | \$4,120.00 |
|  | 13 | \$316.92 | \$4,120.00 |
|  | 12 | \$343.33 | \$4,120.00 |
| 8-11 | 11 | \$360.00 | \$3,960.00 |
|  | 10 | \$396.00 | \$3,960.00 |
|  | 9 | \$440.00 | \$3,960.00 |
|  | 8 | \$495.00 | \$3,960.00 |
| Less than 8 | 7 | \$495.00 | \$3,465.00 |
|  | 6 | \$495.00 | \$2,970.00 |
|  | 5 | \$495.00 | \$2,475.00 |
|  | 4 | \$495.00 | \$1,980.00 |
|  | 3 | \$495.00 | \$1,485.00 |
|  | 2 | \$495.00 | \$990.00 |
|  | 1 | \$495.00 | \$495.00 |

Effective February 2, 2015
Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is $\$ 2,746$. Thereafter, students are subject to the tiered quarterly tuition rate.

| Bachelor Programs |  |  |  |
| :---: | :---: | :---: | :---: |
| Number of Credits Enrolled In | Credit Load | Cost Per Credit | Cost Per Quarter |
| 16 or More | 20 | \$256.00 | \$5,120.00 |
|  | 19 | \$269.47 | \$5,120.00 |
|  | 18 | \$284.44 | \$5,120.00 |
|  | 17 | \$301.18 | \$5,120.00 |
|  | 16 | \$320.00 | \$5,120.00 |
| 12-15 | 15 | \$256.00 | \$3,840.00 |
|  | 14 | \$274.29 | \$3,840.00 |
|  | 13 | \$295.38 | \$3,840.00 |
|  | 12 | \$320.00 | \$3,840.00 |
| 8-11 | 11 | \$334.55 | \$3,680.00 |
|  | 10 | \$368.00 | \$3,680.00 |
|  | 9 | \$408.89 | \$3,680.00 |
|  | 8 | \$460.00 | \$3,680.00 |
| Less than 8 | 7 | \$480.00 | \$3,360.00 |
|  | 6 | \$480.00 | \$2,880.00 |
|  | 5 | \$480.00 | \$2,400.00 |
|  | 4 | \$480.00 | \$1,920.00 |
|  | 3 | \$480.00 | \$1,440.00 |
|  | 2 | \$480.00 | \$960.00 |
|  | 1 | \$480.00 | \$480.00 |

Effective February 2, 2015
Note: For new and re-entering students who are enrolling in school at the mini-term, tuition is $\$ 2,560$. Thereafter, students are subject to the tiered quarterly tuition rate.

## ACADEMIC CALENDARS

## MODULAR PROGRAMS

| Medical Administrative Assistant, <br> Medical Assistant, Massage Therapy, <br> Pharmacy <br> 2015 - 2018 |  |
| :---: | :---: |
| Start Date | End Date |
| $8 / 20 / 2015$ | $9 / 17 / 2015$ |
| $9 / 21 / 2015$ | $10 / 16 / 2015$ |
| $10 / 19 / 2015$ | $11 / 13 / 2015$ |
| $11 / 16 / 2015$ | $12 / 15 / 2015$ |
| $12 / 16 / 2015$ | $1 / 25 / 2016$ |
| $1 / 26 / 2016$ | $2 / 23 / 2016$ |
| $2 / 24 / 2016$ | $3 / 22 / 2016$ |
| $3 / 23 / 2016$ | $4 / 26 / 2016$ |
| $4 / 27 / 2016$ | $5 / 24 / 2016$ |
| $5 / 25 / 2016$ | $6 / 22 / 2016$ |
| $6 / 23 / 2016$ | $7 / 21 / 2016$ |
| $7 / 25 / 2016$ | $8 / 19 / 2016$ |
| $8 / 22 / 2016$ | $9 / 19 / 2016$ |
| $9 / 20 / 2016$ | $10 / 17 / 2016$ |
| $10 / 18 / 2016$ | $11 / 14 / 2016$ |
| $11 / 15 / 2016$ | $12 / 14 / 2016$ |
| $12 / 15 / 2016$ | $1 / 20 / 2017$ |
| $1 / 23 / 2017$ | $2 / 17 / 2017$ |
| $2 / 21 / 2017$ | $3 / 20 / 2017$ |
| $3 / 21 / 2017$ | $4 / 24 / 2017$ |
| $4 / 25 / 2017$ | $5 / 22 / 2017$ |
| $5 / 23 / 2017$ | $6 / 20 / 2017$ |
| $6 / 21 / 2017$ | $7 / 20 / 2017$ |
| $7 / 24 / 2017$ | $8 / 18 / 2017$ |
| $8 / 21 / 2017$ | $9 / 18 / 2017$ |
| $9 / 19 / 2017$ | $10 / 16 / 2017$ |
| $10 / 17 / 2017$ | $11 / 13 / 2017$ |
| $11 / 14 / 2017$ | $12 / 13 / 2017$ |
| $12 / 14 / 2017$ | $1 / 19 / 2018$ |
| $1 / 22 / 2018$ | $2 / 16 / 2018$ |
| $2 / 20 / 2018$ | $3 / 19 / 2018$ |
| $3 / 20 / 2018$ | $4 / 23 / 2018$ |
| $4 / 24 / 2018$ | $5 / 21 / 2018$ |
| $5 / 22 / 2018$ | $6 / 19 / 2018$ |
| $6 / 20 / 2018$ | $7 / 18 / 2018$ |
| $7 / 19 / 2018$ | $8 / 15 / 2018$ |
| $8 / 16 / 2018$ | $9 / 13 / 2018$ |
| $9 / 17 / 2018$ | $10 / 12 / 2018$ |
| $10 / 15 / 2018$ | $11 / 9 / 2018$ |
| $11 / 12 / 2018$ | $12 / 11 / 2018$ |
| $12 / 12 / 2018$ | $1 / 17 / 2019$ |
|  |  |
|  |  |
|  |  |
|  |  |


| Student/Holiday Breaks <br> 2015 - 2018 |  |  |
| :---: | :---: | :---: |
| Holiday/Break | Start Date | End Date |
| Labor Day Weekend | $9 / 5 / 2015$ | $9 / 7 / 2015$ |
| Student Break | $9 / 17 / 2015$ | $9 / 20 / 2015$ |
| Thanksgiving Holiday | $11 / 26 / 2015$ | $11 / 29 / 2015$ |
| Christmas Break | $12 / 23 / 2015$ | $1 / 3 / 2016$ |
| Martin Luther King Day | $1 / 18 / 2016$ | $1 / 18 / 2016$ |
| Presidents Day | $2 / 15 / 2016$ | $2 / 15 / 2016$ |
| Student Break | $4 / 2 / 2016$ | $4 / 10 / 2016$ |
| Memorial Day | $5 / 30 / 2016$ | $5 / 30 / 2016$ |
| Independence Day | $7 / 4 / 2016$ | $7 / 4 / 2016$ |
| Labor Day | $9 / 5 / 2016$ | $9 / 5 / 2016$ |
| Thanksgiving Holiday | $11 / 24 / 2016$ | $11 / 25 / 2016$ |
| Christmas Break | $12 / 24 / 2016$ | $1 / 1 / 2017$ |
| Martin Luther King Day | $1 / 16 / 2017$ | $1 / 16 / 2017$ |
| Student Break | $4 / 1 / 2017$ | $4 / 9 / 2017$ |
| Memorial Day | $5 / 29 / 2017$ | $5 / 29 / 2017$ |
| Independence Day |  |  |
| Weekend | $7 / 3 / 2017$ | $7 / 4 / 2017$ |
| Labor Day | $9 / 4 / 2017$ | $9 / 4 / 2017$ |
| Thanksgiving Holiday | $11 / 23 / 2017$ | $11 / 24 / 2017$ |
| Christmas Break | $12 / 23 / 2017$ | $1 / 1 / 2018$ |
| Martin Luther King Day | $1 / 15 / 2018$ | $1 / 15 / 2018$ |
| Student Break | $4 / 7 / 2018$ | $4 / 15 / 2018$ |
| Memorial Day | $5 / 28 / 2018$ | $5 / 28 / 2018$ |
| Independence Day | $7 / 4 / 2018$ | $7 / 4 / 2018$ |
| Labor Day | $9 / 3 / 2018$ | $9 / 3 / 2018$ |

## QUARTER-BASED PROGRAMS

| 2015-2016 Academic Calendar |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Labor Day Holiday |  | September | 7 | 2015 |
| Micro-Term Starts |  | September | 14 | 2015 |
| Summer Term Ends |  | October | 4 | 2015 |
| Fall Break | From: | October | 5 | 2015 |
|  | To: | October | 11 | 2015 |
| Fall Term Start |  | October | 12 | 2015 |
| Fall Term Drop/Add Deadline |  | October | 26 | 2015 |
| Mini-Term Starts |  | November | 23 | 2015 |
| Thanksgiving Day Holiday | From: | November | 26 | 2015 |
|  | To: | November | 29 | 2015 |
| Mini-Term Drop/Add Deadline |  | December | 7 | 2015 |
| Micro-Term Starts |  | December | 14 | 2015 |
| Winter Holiday | From: | December | 24 | 2015 |
|  | To: | January | 3 | 2016 |
| Classes Resume |  | January | 4 | 2016 |
| Fall Term Ends |  | January | 10 | 2016 |
| Winter Term Starts |  | January | 11 | 2016 |
| M.L. King Jr. Birthday Holiday |  | January | 18 | 2016 |
| Winter Term Drop/Add Deadline |  | January | 25 | 2016 |
| Presidents' Day |  | February | 15 | 2016 |
| Mini-Term Starts |  | February | 22 | 2016 |
| Mini Term Drop/Add Deadline |  | February | 29 | 2016 |
| Micro-Term Starts |  | March | 21 | 2016 |
| Winter Term Ends |  | April | 3 | 2016 |
| Spring Vacation | From: | April | 4 | 2016 |
|  | To: | April | 10 | 2016 |
| Spring Term Starts |  | April | 11 | 2016 |
| Spring Term Drop/Add Deadline |  | April | 25 | 2016 |
| Memorial Day Holiday |  | May | 30 | 2016 |
| Mini-Term Starts |  | May | 23 | 2016 |
| Mini Term Drop/Add Deadline |  | May | 31 | 2016 |
| Micro-Term Starts |  | June | 13 | 2016 |
| Spring Term Ends |  | July | 3 | 2016 |
| Independence Day Holiday |  | July | 4 | 2016 |
| Summer Vacation | From: | July | 4 | 2016 |
|  | To: | July | 10 | 2016 |


| 2016-2017 Academic Calendar |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Summer Term Starts |  | July | 11 | 2016 |
| Summer Term Drop/Add Deadline |  | July | 25 | 2016 |
| Mini-Term Starts |  | August | 22 | 2016 |
| Mini-Term Drop/Add Deadline |  | August | 29 | 2016 |
| Labor Day Holiday |  | September | 5 | 2016 |
| Micro-Term Starts |  | September | 12 | 2016 |
| Summer Term Ends |  | October | 2 | 2016 |
|  |  |  |  |  |
| Fall Break | From: | October | 3 | 2016 |
|  | To: | October | 9 | 2016 |
|  |  |  |  |  |
| Fall Term Start |  | October | 10 | 2016 |
| Fall Term Drop/Add Deadline |  | October | 24 | 2016 |
| Mini-Term Starts |  | November | 21 | 2016 |
| Thanksgiving Day Holiday | From: | November | 24 | 2016 |
|  | To: | November | 27 | 2016 |
| Mini-Term Drop/Add Deadline |  | November | 28 | 2016 |
| Micro-Term Starts |  | December | 12 | 2016 |
| Winter Holiday | From: | December | 24 | 2016 |
|  | To: | January | 1 | 2017 |
| Classes Resume |  | January | 2 | 2017 |
| Fall Term Ends |  | January | 8 | 2017 |
|  |  |  |  |  |
| Winter Term Starts |  | January | 9 | 2017 |
| M.L. King Jr. Birthday Holiday |  | January | 16 | 2017 |
| Winter Term Drop/Add Deadline |  | January | 23 | 2017 |
| Presidents' Day |  | February | 20 | 2017 |
| Mini-Term Starts |  | February | 21 | 2017 |
| Mini Term Drop/Add Deadline |  | February | 28 | 2017 |
| Micro-Term Starts |  | March | 13 | 2017 |
| Winter Term Ends |  | April | 2 | 2017 |
| Spring Vacation | From: | April | 3 | 2017 |
|  | To: | April | 9 | 2017 |
|  |  |  |  |  |
| Spring Term Starts |  | April | 10 | 2017 |
| Spring Term Drop/Add Deadline |  | April | 24 | 2017 |
| Memorial Day Holiday |  | May | 29 | 2017 |
| Mini-Term Starts |  | May | 22 | 2017 |
| Mini Term Drop/Add Deadline |  | May | 30 | 2017 |
| Micro-Term Starts |  | June | 12 | 2017 |
| Spring Term Ends |  | July | 2 | 2017 |
| Independence Day Holiday |  | July | 4 | 2017 |
| Summer Vacation | From: | July | 3 | 2017 |
|  | To: | July | 9 | 2017 |

## OPERATING HOURS

| Office: | School: |
| :---: | :---: |
| $\frac{\text { Monday through Thursday }}{9: 00 \text { am to 8:00 pm }}$ | $\frac{\text { Monday through Friday }}{8: 00 \text { am to 10:00 pm }}$ |
| 9:00 am to 6:00 pm |  |
|  |  |

## FLORIDA PHARMACY TECHNICIAN DISCLOSURE

This disclosure includes important information for students enrolling in Everest's Pharmacy Technician program. Pharmacy technicians are required to be registered with and be certified by the Florida Board of Pharmacy prior to obtaining employment as a pharmacy technician in the state of Florida. This disclosure provides information on registration requirements. Please review this information and be sure that you understand it. If you have any questions, please contact Everest or the Florida Board of Pharmacy for additional information. If you plan to seek employment in a state other than Florida, please contact that state's board of pharmacy, or equivalent agency, for any relevant licensure or registration requirements. The Pharmacy Technician program at Everest meets requirements as a recognized course of training by the Florida State Board of Pharmacy. In addition to statemandated minimum requirements, Everest's Pharmacy Technician curriculum includes a variety of additional skills focused subjects, as well as coursework in Pharmacology.

Pharmacy Technicians must be registered with the Florida Board of Pharmacy. To gain registration, a pharmacy technician must complete a training program approved by the Board of Pharmacy.

The board shall register each applicant who is at least 17 years of age, has completed a pharmacy technician training program approved by the Board of Pharmacy, completed the application form, and has remitted a registration fee set by the board at $\$ 105$. The fee is composed of the following: a non-refundable application processing fee of $\$ 50$; initial registration fee of $\$ 50$ and unlicensed activity fee of $\$ 5.00$. Checks are to be made payable to the "Department of Health" and applications will be reviewed within 30 days.

As a condition of biennial registration renewal, a registered pharmacy technician shall submit a $\$ 55$ renewal fee and complete 20 hours of continuing education courses approved by the board or the Accreditation Council for Pharmacy Education, of which 4 hours must be via live presentation and 2 hours must be related to the prevention of medication errors and pharmacy law. Additionally, for the first renewal of registration a registered pharmacy technician must complete 1 hour of continuing education on the topic of HIV/AIDS.

Applications must be completed online through the Florida Board of Pharmacy website: http://www.doh.state.fl.us/mqa/pharmacy.


[^0]:    *Major Core Electives: Credit will be applied from the student's previously completed certificate, diploma, or associate program. Students who have fewer than 36.0 transferable major core credits will be required to select additional courses from the business and management areas.

[^1]:    *Course not offered online.

